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434:1
        THE UNITED STATES SECURITIES AND EXCHANGE COMMISSION
    2
    3
        In the Matter of:
                                               )
                                               ) File No. LA-03370-A
    4
        COUNTRYWIDE FINANCIAL CORPORATION
    5
                                               )
    6
        WITNESS: John P. McMurray
    7
        PAGES:
                434 through 626
    8
        PLACE:
                Perkins Coie
    9
                 1201 Third Avenue, Suite 4800
   10
                 Seattle, Washington
        DATE:
                 Tuesday, August 5, 2008
   11
   12
   13
                  The above-entitled matter came on for hearing,
   14
        pursuant to notice, at 9:03 a.m.
   15
   16
   17
   18
   19
   20
   21
   22
   23
                     Diversified Reporting Services, Inc.
   24
                                 (202) 467-9200
   25
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435:1
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```

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438:1
                            PROCEEDINGS
   2
                  MR. WYNN: Why don't we go on the record. It's 9:03
        a.m., Tuesday, August 5th, 2008.
   3
   4
        Whereupon,
   5
                                JOHN McMURRAY
   6
        was called as a witness and, having been first duly sworn,
        was examined and testified as follows:
   7
   8
                                 EXAMINATION
   9
                  BY MR. WYNN:
  10
                  Mr. McMurray, please raise your right hand.
                  Do you swear to tell the truth, the whole truth,
  11
        and nothing but the truth?
  12
  13
                  I do.
  14
             0
                  Spell your name for the record.
  15
             Α
                  John, J-O-H-N; McMurray, M-C-M-U-R-R-A-Y.
  16
                  Good morning, Mr. McMurray. My name is Paris Wynn,
  17
        as you know, and I'm here on behalf of the commission for the
        purposes of this proceeding.
  18
  19
                  This is an investigation by the United States
  20
        Securities & Exchange Commission in the matter of Countrywide
  21
        Financial Corporation, LA-3770, to determine whether there
  22
        have been violations of certain provisions of the federal
  2.3
        securities laws.
                  The facts developed in investigation, however,
  24
  25
        might constitute violation of other federal or state civil or
```

- 439:1 criminal laws.
 - 2 This is really a continuation of your previous
 - 3 testimony.
 - 4 You were here-- we were here on July 8th and July
 - 5 9th, and we talked, and we are going to try to finish up the
 - 6 testimony either today or tomorrow.
 - 7 Mr. McMurray, are you represented by counsel today?
 - 8 A I am.
 - 9 MR. WYNN: Would counsel for Mr. McMurray please
 - 10 introduce themselves by providing names, firm names, and
 - 11 addresses.
 - 12 MR. TAYLOR: Sure. David Taylor, Perkins Coie,
 - 13 1201 Third Avenue, Seattle, Washington 98101.
 - 14 MR. KNOWLES: Sean Knowles, Perkins Coie, 1201
 - 15 Third Avenue, Seattle, Washington 98101.
 - MS. PAN: Emily Pan, Munger Tolles and Olson, 355
 - 17 South Grand Avenue, 35th Floor, Los Angeles, California,
 - 18 90071, representing Mr. McMurray in his official capacity as
 - 19 a former employee of Countrywide now Bank of America.
 - 20 BY MR. WYNN:
 - 21 Q Mr. McMurray, as I mentioned prior to the opening
 - $\,$ 22 $\,$ of the record, the documents in front of you are-- first and
 - 23 foremost, you have the two formal orders of investigation in
 - 24 this matter.
 - 25 They will be available throughout today's

- 440:1 testimony, and if you have any questions regarding either of
 - 2 them at any time, please let me know.
 - The second document, which we've previously marked 3
 - 4 as Exhibit No. 1, is a copy of an SEC Form 1662, and as I
 - stated previously, that document basically sets forth some of 5
 - 6 the possible uses of your testimony as well as some of your
 - rights and obligations in connection with today's testimony, 7
 - 8 and if you have any questions regarding that document at any
 - 9 time, let me know and I'll be happy to try to answer them.
 - 10 Α All right.
 - Are you aware that you can assert your rights under 11
 - 12 the Fifth Amendment of the Constitution at any time and
 - 13 refuse to answer any question that may tend to incriminate
 - 14 you?
 - 15 Α I am aware of that.
 - 16 Mr. McMurray, the first thing I would like to talk
 - 17 about is just the issue of documents.
 - The original subpoena that required you to come and 18
 - testify also called for production of documents, and I 19
 - 20 understand, through your counsel, on a number of occasions
 - 21 you have produced documents in the case.
 - 22 I just want to know that are you sure that all
 - 23 documents that are responsive to the subpoena have now been
 - 24 produced.
 - 25 A I'm fairly certain.

20

21

22

23

24 25 investigation?

441:1 I've moved three times my residence and my office 2 twice, so I have tried to do a couple of sweeps to be 3 thorough on that. 4 Okay. And after the last time we met on July 9th, some additional documents were produced by your counsel. 5 6 Can you describe how you came to find those 7 documents and then produce them? 8 Sure. There was a CD that I had originally 9 provided that somehow got lost in the process, so that CD 10 contained just files that I thought were responsive that I pulled off of my computer, and so that apparently somehow got 11 12 lost in the process, so I produced another one of those, and 13 I don't know whether you got the printouts or the compact 14 disk, so that was one, and then the other thing is I just 15 opened a lot of-- went through boxes that I hadn't opened 16 from my move just to look for anything that might be 17 connected to what you were looking at. And at any time between July 9th and now, have you 18

talked to anyone other than your attorneys about this

at WaMu, at my employer, Washington Mutual.

to any present or former Countrywide employees?

The only people I remember talking to had-- I had

Okay. At any time after July 9th have you talked

to be out for work today and tomorrow, so I told three people

- 442:1 I have, so David Spector who was in the secondary 2 marketing department, he called, and he was coming up to visit his brother who lives here in Seattle, and so he wanted 3 4 to have lunch and then also to see if I wanted to come over and meet his older brother, which my wife and I did go over 5 6 to meet his older brother and then also to see David's kids. 7 Okay. 8 Α And we did also have lunch on that same day, just 9 David and I. 10 Let's see, a couple of people have tried to call, like Nick Krsnich, but we never were able to connect. 11 12 That's about all I can remember right now.
 - 16 Q Did you talk at all about this investigation?
 - 17 Α No.

meeting.

13

14

15

And with respect to Mr. Krsnich, do you know where 18 Q

up, so there was a phone call or two and then the actual

David, as you know, particularly -- he actually came

- he's currently employed? 19
- 20 My understanding is he has his own company. I
- 21 think it's called JMN Financial.
- Paris, the other thing, there's a couple former 22
- 23 Countrywide employees that now work at WaMu, so I frequently
- have occasion to talk to them, so Don White and then Staus 24
- 25 Melnikov both worked for Countrywide and now they work for

23

24

25

Mike.

Q

443:1 Washington Mutual. 2 Actually, Walter Smiechewicz has had a couple of conversations, so he's interested in a possible job, so I 3 4 have had a couple of conversations with him. 5 Okay. With either Mr. Smiechewicz or Mr. White, with respect to any of those two individuals, did you have 6 any conversations with them regarding this investigation? 7 8 With Don White or Walter? 9 0 Right. 10 No. Δ With Staus, I didn't talk about the investigation, 11 12 but I said that I had to leave to talk-- for meetings related 13 to Countrywide, but I didn't go into any kind of detail. 14 Is Mr. White a former bank employee? 15 Α He is a former -- Countrywide Bank? 16 Q Right. He is. 17 Α Is he the former CFO, to your knowledge? 18 Q 19 Α 20 There were two CFOs to my knowledge. One was Mike Muir, M-U-I-R, and then Steve Thompson. He was the CFO after 21

This is for Countrywide Bank again.

What was Mr. White's position at Countrywide Bank?

He had a credit risk management position, so he was

Page 10 May 24, 2010 5:31 pm

- 444:1 typically a report of the chief credit officer at the bank,
 - so he worked on a variety of credit risk matters, including 2
 - the reserve recommendation for that held-for-investment 3
 - 4 portfolio.
 - 5 Who was the chief credit risk officer at the bank?
 - 6 Initially when I arrived at Countrywide, there was
 - 7 a gentleman, Dave Walker, who I believe was the chief lending
 - 8 officer, and there was another gentleman, Robert or Bob
 - 9 Hunter, and I don't know if he technically had the title, but
 - 10 kind of between them, they filled that role.
 - Shortly after I arrived, we hired Clifford Rossi, 11
 - 12 and then he was the chief credit officer for a number of
 - 13 years, and it may have been Dave again -- so Cliff asked to
 - 14 be-- actually, Cliff was chief credit officer and then also
 - 15 chief risk officer, but the main focus was on credit risk
 - 16 activities, and then Cliff asked to be-- for a different job,
 - 17 which we moved him into a different role, and the job may
 - 18 have been vacant for a while with Dave Walker filling in on
 - 19 an interim basis, and that was more towards 2007.
 - 20 Mr. McMurray, after your testimony in early July, I
 - reviewed your transcripts, and one of the issues that wasn't 21
 - 22 clear is exactly when you started at Countrywide. That may
 - have been due to a poor question on my part, but to the best 23
 - of your recollection, when did you start at Countrywide? 24
 - 25 September 2003, and I am fairly certain of that.

- 445:1 And when you joined in September of 2003, did you
 - 2 assume the position of chief credit officer?
 - Yeah. The title when I joined was chief credit 3
 - 4 officer.
 - At some point you became the chief risk officer; is 5 Ω
 - 6 that correct?
 - 7 Α That's right.
 - 8 The other point we talked a little bit about on the
 - 9 prior two days is that the role evolved through time while I
 - 10 was at Countrywide, so initially when I got there, no direct
 - reports or staff, and then that changed through time. 11
 - 12 Okay. Just the last question on this topic, but do
 - 13 you recall what approximate date you formally assumed the
 - 14 title of chief risk officer?
 - 15 I can remember the discussion around it, so it was
 - 16 a few months prior to Stan Kurland's lengthy goodbye, and so
 - 17 it was a few months prior to that, so it might have been in
 - late 2005 or early 2006, somewhere around there. 18
 - 19 I actually recall there was a woman that was Stan's
 - 20 chief of staff. Her name is Ray Johnson, and when Nick
 - Krsnich was leaving the company, Stan was determining how he 21
 - 22 wanted to restructure things, and so ultimately they gave me
 - the title of chief risk officer, and there was some talk 23
 - about Walter having that title and then me having some kind 24
 - 25 of portfolio management title or something to that effect,

recently produced.

- 446:1 but ultimately they decided to go with the chief risk officer 2 title. 3 I wanted to get into some of the documents that you
 - 5 The first one I'll show you and I'll mark as
 - Exhibit No. 200, and the general document is September 9th, 6
 - 7 2004, an e-mail from you to Keith McLaughlin, and the subject
 - 8 is credit risk.

4

- This document is JPM 969 through JPM 976, and I'll 9
- 10 have the court reporter mark it as Exhibit No. 200 and ask
- 11 you some questions about it.
- (SEC Exhibit No. 200 marked for 12
- 13 identification.)
- 14 Take a second to look at it and just familiarize
- 15 yourself with it, and let me know when you're ready.
- 16 All right. I am familiar with this document.
- Q Can you explain what Exhibit No. 200 is? 17
- There's a couple nested e-mails, but let me go back 18
- 19 to the original e-mail, which is dated September 9th, 2004,
- 20 and so this is an e-mail that I sent to Keith McLaughlin, who
- 21 was the chief financial officer at the time, and so I put
- 22 this e-mail together to follow up on a conversation I had
- 23 with Keith to lay out my rationale why I thought credit risk
- 24 was increasing at the company.
- 25 There had been conversations -- I can even recall

- 447:1 around this same time there was a federal-- CFC was regulated
 - 2 by the Federal Reserve, and so there had even been a
 - 3 conversation with them where they didn't think there was a
 - 4 lot of credit risk at the company, and my own point of view
 - 5 was that there was credit risk at the company, and I thought
 - 6 it was increasing.
 - 7 The intent here was just to go through my thoughts
 - 8 on the matter.
 - 9 Q Do you recall in what context the Fed had expressed
 - 10 its opinion that there was no-- that credit risk wasn't a
 - 11 problem at CFC?
 - 12 A What I recall them saying was a little more precise
 - 13 than that, and it was a particular examiner, and I don't
 - 14 remember his name, I'm sorry, but-- so the Federal Reserve,
 - one, tended to have someone on-site everyday, so in
 - 16 connection with one of the exams, the examiner that did his
 - 17 exam said in his opinion he didn't think there was a lot of
 - 18 credit risk present at the company.
 - 19 This was fairly early on during the first year or
 - 20 so I was at Countrywide.
 - 21 I think Keith tended to-- Keith McLaughlin tended
 - 22 to share that view, at least that was my impression, and so--
 - 23 again, what I wanted to do with this e-mail was to try to lay
 - out, in a somewhat organized fashion, my views on the matter.
 - 25 Q Do you think this examiner made this statement

- 448:1 about risk sometime in 2003?
 - 2 Would have been either in very late 2003 because
 - that's when I got there or in 2004. 3
 - 4 And at some point you formed the opinion that Keith
 - McLaughlin also felt that CFC's credit risk was low? 5
 - 6 That was my impression of what his opinion was.
 - 7 Okay. If you look at the e-mail above that,
 - 8 there's a July 26th, 2005 e-mail to Nick Krsnich and Stan
 - 9 Kurland.
 - Why were you forwarding the e-mail to Mr. 10
 - McLaughlin to these individuals? 11
 - 12 Α I don't remember -- let me just re-read this.
 - 13 If you look at the e-mail, there are areas that I
 - 14 highlighted, so I think what I wanted to do, and I don't
 - 15 remember what my full intent was at the time, was to bring to
 - 16 Nick's attention, who was my boss at the time, and then Stan,
 - 17 who was his boss at the time, some particular areas of this
 - 18 e-mail.
 - 19 Again, on this particular e-mail, it was one that I
 - 20 had spent a little more time thinking about, trying to lay it
 - 21 out in an organized fashion.
 - 22 If you look through the e-mail, you can see a
 - number of sections that are highlighted, so I think that's 23
 - 24 what I wanted to bring out.
 - 25 If you look at that e-mail from yourself to Mr.

- 449:1 Krsnich, I am going to read some of it, and then I'll ask you
 - 2 to comment.
 - 3 As a follow-up to this morning's discussion, I
 - 4 wanted to forward a copy of an e-mail put together late last
 - year for Keith. Keith told me that Angelo had asked him 5
 - whether our credit risk was increasing or decreasing. I told 6
 - 7 Keith that I thought our credit risk was increasing and
 - 8 prepared this e-mail to provide further explanation. This
 - 9 e-mail was also shared with bank management, Carlos, Jim, et
 - 10 cetera, at the time I provided it to Keith, since bank is one
 - of the key areas where we are growing credit risk. I don't 11
 - 12 know whether Keith shared my e-mail directly with Angelo or
 - just had a discussion. Some of the more relevant passages 13
 - 14 are highlighted below.
 - 15 With respect to the bank management you referenced,
 - 16 is "Carlos" Mr. Carlos Garcia?
 - "Carlos" is Carlos Garcia. "Jim" is Jim Furash. 17
 - To your knowledge, was this e-mail ever shown to 18 Q
 - 19 Mr. Mozilo?
 - 20 I don't know whether it was or not. In the
 - conversations I had with Keith McLaughlin, he had told me 21
 - 22 that he had a conversation, at least one or maybe more, with
 - 23 Angelo on the subject of credit risk.
 - 24 Was that before or after you sent this e-mail to
 - 25 Mr. McLaughlin?

- 450:1 A He had mentioned it both before and after, and it

 2 was one of the things that prompted me to put the e-mail
 - 3 together.
 - 4 Q Do you mean the original--
 - 5 A The original e-mail.
 - 6 Q So the September 9th, 2004 e-mail, in part, is
 - 7 based upon Mr. McLaughlin telling you that Mr. Mozilo had
 - 8 asked about credit risk?
 - 9 A That he and Angelo had discussed credit risk.
 - 10 Q And if you move to the July 26th, 2005 e-mail, you
 - 11 reference a discussion that occurred in the morning with Mr.
 - 12 Krsnich?
 - 13 A Mm-hm.
 - 14 Q Can you recall what that discussion was about?
 - 15 A I don't recall exactly what the discussion was
 - 16 about.
 - 17 I mean, just only based on looking at the e-mail
 - 18 this morning, I suspect it had something to do with this
 - 19 general topic of credit risk.
 - 20 Q And you close your July 26th, 2005 e-mail by saying
 - 21 that some of the more relevant passages are highlighted
 - 22 below.
 - Now, your copy of this exhibit is in color, but I
 - 24 think the copies we have are in black and white, but could
 - 25 you identify the provisions you highlighted?

- 451:1 A So the first one I highlighted, I say, "I do think
 - 2 credit risk is increasing, both here at Countrywide and in
 - 3 the industry in general," so that's the first.
 - 4 The second, I highlight, "Underwriting standards
 - 5 for collateral and borrowers have become more aggressive,"
 - 6 and that's Roman Numeral II, Item A, and then under Roman
 - 7 Numeral III, Item B, I highlight, "More loans are being
 - 8 originated under riskier loan programs; e.g. ARMs with
 - 9 riskier features; e.g. low, no doc IO, and at higher
 - 10 CLTVs/LTVs."
 - 11 Then on Roman Numeral IV, Item C, Arabic 2, I
 - 12 highlight, "Loan quality: Guidelines have become more
 - 13 aggressive in all of the dimensions described in loan quality
 - 14 above."
 - 15 Then under the same Roman Numeral IV, Item D,
 - 16 Arabic 2, also "Loan quality," "We are doing less and less
 - 17 mainstream products and more products with one or more
 - 18 incremental risk features."
 - 19 Then still under Roman Numeral IV, Item E, Arabic
 - 20 3, again under "Loan quality," "Loan quality has generally
 - 21 been stable except for increase in reduced documentation
 - 22 loans."
 - 23 As I highlight each of these, kind of the section
 - 24 they are under is important because each one of these is
 - 25 talking about a different product type.

452:1 I think that's it. 2 When did you come to the conclusion that credit risk was increasing at Countrywide? 3 4 Well, my opinion coming into the company was that across the industry credit risk was increasing, so that was a 5 belief that I arrived at the door with, and so given 6 Countrywide's size and the breadth in which they participated 7 8 in the industry, I couldn't imagine how credit risk wouldn't 9 be increasing for them, just as a general matter. 10 As of September 9, 2004, does Exhibit No. 200 represent the most detailed statement to others in the 11 12 company that you thought credit risk was increasing? 13 Α I am not sure about that. 14 There were lots of conversations about this issue 15 over the time that I was there. 16 I don't know whether this was the most detailed. 17 It was certainly one of the more detailed communications I put together, but I don't know whether it 18 19 was the most detailed. 20 And not talking about the entire time you were with the company but just up until September 9, 2004. 21 22 Α Oh, I see. 23 It probably was, yes. Again, so you had asked a moment ago when I 24

started, so I had been at Countrywide just a little bit under

- 453:1 a year at this time, and so I was more familiar than when I
 - first started at the company with a lot of their operations 2
 - 3 and what they did, so up to that point, it could have easily
 - 4 been the most detailed assessment like this that I had put
 - 5 together.
 - 6 Okay. And why did you highlight the particular
 - 7 passages that you did in Exhibit No. 200?
 - 8 I suspect, and I can't be certain because -- but I
 - 9 suspect that there had been a conversation that I had with
 - 10 Nick, because I talk about it being a follow-up to the
 - discussion in the morning, and it very well could have 11
 - 12 included Stan because I copied him, and I wouldn't have
 - 13 copied -- had the conversation just been with Nick and not --
 - 14 I'm not sure I would have-- my inclination would have been
 - 15 not to copy Stan.
 - 16 I suspect we were talking about some of these
 - 17 issues in that meeting in the morning, and so I wanted to
 - point them out in this longer document. 18
 - 19 Okay. Do you think you highlighted certain
 - 20 provisions on the e-mail in September of 2004 or in July
 - 21 2005?
 - No. I highlighted these provisions in July 2005, 22
 - so if you went -- I don't recall doing any highlights in the 23
 - original, and, in fact, I even talk in the July 2005 e-mail 24
 - 25 to Nick about highlighting some of the more relevant

- 454:1 passages.
 - 2 Okay. If you turn to the second page of Exhibit
 - No. 200, Roman Numeral II, you state that "The economic 3
 - 4 environment for credit risk is deteriorating because" -- and
 - under Heading A, you state that "The house appreciation we've 5
 - 6 seen in recent years is unlikely to continue."
 - 7 What was the basis for your statement as of
 - 8 September 2004?
 - 9 Well, the basis for that opinion was mostly opinion
 - 10 but an opinion informed, just by looking at house price
 - patterns previously, particularly at Freddie Mac, which is 11
 - 12 where I was prior to coming to Countrywide.
 - 13 For the couple of years following September 2004, I
 - 14 turned out to be wrong, but ultimately this turned out to be
 - 15 the case.
 - 16 And just to back up a little bit, what was your
 - 17 position at Freddie Mac?
 - So at Freddie Mac, I had pricing strategy, 18
 - 19 product -- offerings is what we called it rather than
 - 20 products, at the very end structured transactions, and then a
 - 21 department called costing.
 - What year did you leave Freddie Mac? 22
 - 23 I left Freddie Mac in September 2003 and then
 - immediately went to Countrywide. 24
 - 25 Did you have anything to do-- did you do any work

- 455:1 in the credit risk at Freddie Mac?
 - 2 So my position wasn't a credit risk position, but
 - the business that Freddie Mac was in, the single-family 3
 - business, what they were doing was providing guarantees, and 4
 - so the guarantee was around credit risk, yes. 5
 - 6 Did you do any work with the chief risk officer at
 - 7 Freddie Mac?
 - 8 Well, yes, I did, and that -- so Dave Andrakonis was
 - 9 chief risk officer, so I worked with him for part of the
 - 10 time. I don't think his title was chief officer at the
 - particular time that I reported to him. 11
 - 12 Then there was a guy, Bob Tsein, T-S-E-I-N, or I
 - 13 may have the "I" and the "E" backwards, but I did some work
 - 14 with him.
 - 15 Those are the risk officers I remember working with
 - 16 at Freddie Mac.
 - 17 Did anyone ask you any questions or for follow-up
 - information regarding any of the issues you raise in Exhibit 18
 - No. 200? 19
 - 20 Α So let me kind of go through it piece by piece.
 - 21 I'd also provided a copy of this e-mail to one of
 - the directors that was a director at CFC and also at 22
 - Countrywide Bank. His name is Keith Russell. 23
 - Let me go kind of through person by person. 24
 - With Carlos and Jim, we had a number of 25

- 456:1 conversations about the e-mail, and Carlos thought that it
 - 2 was comprehensive and complicated, and so I probably had one
 - of the more lengthy conversations with him about the e-mail. 3
 - 4 Then the next probably most voluminous conversation
 - was with Keith Russell. 5
 - 6 I had a conversation about it with Keith, of
 - 7 course, and those are the key conversations I remember.
 - 8 Did Mr. Garcia disagree with any of the concerns
 - 9 you raised in Exhibit No. 200?
 - 10 Again, I recall him saying that it was complicated,
 - and he had to think hard to pay attention to get through the 11
 - 12 whole thing.
 - 13 I don't know that he-- I don't remember him or
 - 14 anybody else vehemently disagreeing with any of the opinions
 - 15 that I was offering up, but I'm not certain.
 - 16 There may have been areas where he disagreed but
 - 17 didn't tell me.
 - Now, in addition to Mr. Russell, can you think of 18
 - 19 anyone else who is not on this e-mail chain that you might
 - 20 have shared this e-mail with?
 - 21 Well, when I say "bank management," so I said,
 - Carlos, Jim, et cetera, " so I believe I also shared it with 22
 - Dave Walker, Cliff Rossi, and possibly with Mike Muir. 23
 - In the process of putting the e-mail together, 24
 - 25 there were people that I had worked mostly with that helped

- 457:1 pull some of the information together for me, so Michael
 - 2 Burak is one example that comes to mind.
 - 3 If you look at some of the various numbers or
 - 4 diagrams that are in here, Michael helped me put those
 - 5 together.
 - 6 Those are some of the key people I recall sharing
 - 7 the e-mail with.
 - 8 If you turn to Page 973, under the heading "F
 - 9 AVMs," you state that "An increasing portion of our loans are
 - 10 originated using AVMs in lieu of a standard appraisal. While
 - not bad, per se, current practice often allows the potential 11
 - 12 for adverse selection because it inherently allows a borrower
 - 13 or broker to pick the higher of AVM or appraisal."
 - 14 Can you explain that paragraph?
 - 15 An AVM is an automated valuation model, and just
 - 16 one quick tangent, but I think this is an important one to
 - 17 understand, so Countrywide -- other than Fannie Mae and
 - Freddie Mac, Countrywide is the only institute that I'm aware 18
 - 19 of that had developed their own automated valuation model.
 - 20 In most cases, institutions used an automated
 - 21 valuation model developed by a vendor, so back off the
 - 22 tangent.
 - 23 The point I was making here is that automated
 - valuation models would be one way to value a property, an 24
 - 25 appraisal was another way to value a property, but that it

- 458:1 would be good, in my opinion, to be mindful of the options 2 that you were creating perhaps inadvertently, so with an AVM,
 - 3 I worried about someone getting an AVM run first and looking
 - 4 at the value and then deciding to pursue an appraisal if they
 - didn't like the AVM value. 5
 - 6 What that created was what I called an adverse
 - 7 selection effect where the broker or the consumer would make
 - 8 choices that in every case could be-- I shouldn't say in
 - 9 every case, but in many cases could be potentially adverse to
 - the lender's interests. 10
 - So when you joined Countrywide, was there a policy 11
 - 12 that allowed AVMs to be used in conjunction with appraisals?
 - 13 Let me look back to which heading we are under.
 - 14 So when I joined Countrywide, AVMs were used for a
 - 15 variety of purposes, including as a substitute for an
 - 16 appraisal.
 - 17 Just as an important aside, Countrywide certainly
 - wasn't the only one that followed that practice, so it was 18
 - 19 used by both GSEs, Fannie and Freddie, as well as other
 - 20 lenders, so it was a widespread practice in the industry, but
 - the answer is yes, they were using AVMs in the origination 21
 - 22 process.
 - 23 Were they also using appraisals? Q
 - 24 Α Yes.
 - 25 An appraisal is a traditional way that you would

- 459:1 get a valuation for a property, and mortgage lending--
 - 2 there's a couple of important caveats to that, so in the home
 - 3 equity arena, the use of appraisals would be less prevalent.
 - 4 Q Why is that?
 - 5 A Well, so home equity loans are a more traditional
 - 6 bank product rather than a traditional mortgage product, and
 - 7 so the approach with respect to valuation on the properties,
 - 8 documentation on the loan files evolved through time in the
 - 9 industry much differently than first liens.
 - 10 A home equity loan can be a first lien, but it's
 - 11 oftentimes a second lien, but it grew up in a different part
 - 12 of the industry with different standards.
 - 13 Q And to your knowledge, in the origination process
 - 14 of Countrywide, was an AVM used first or was an appraisal--
 - 15 was there never any set order?
 - 16 A No, no, no.
 - 17 A couple of important points here: One use of the
 - 18 AVM at Countrywide, and this actually would have been a
 - 19 little different than was the case elsewhere, is the AVM was
 - $20\,$ $\,$ used as one of the control features, so the AVM would run in
 - 21 the background, so even on those programs where they could
 - 22 only work with an appraisal, sometimes that would be
 - 23 supplemented with information from the automated valuation
 - 24 model to where that could be an additional check and balance.
 - 25 That was kind of an overlay.

manufacturing process.

460:1 We talked about clues, the automated underwriting 2 system, so in many cases that was a layer or a wrapper that ran other systems, and one of those would have been what's 3 4 called CAPES, C-A-P-E-S, which was Countrywide's automated valuation model, and so that's one overlay to understand. 5 6 Then in addition to that, as we were talking a 7 moment ago, AVMs were allowed for certain products, so home 8 equity would have been a good example. 9 The other theme we should keep in mind while we're 10 talking about all of this is the whole matching strategy. Part of the reason the averages at Countrywide were 11 12 used in lieu of an appraisal and home equity probably before 13 other areas is simply matching what other competitors did. 14 Matching their practices with regards to the use of 15 AVMs? 16 Exactly. Α So the matching strategy not only involved 17 competitor guidelines and competitor products but the manner 18 19 in which competitors utilized AVMs? 20 That's correct, and a broad way to think about it 21 is competitor offerings, so a competitor offering would 22 consist of a couple of key parts, so there would be the 23 guidelines, there would be the -- what I'll broadly call the manufacturing process, so an AVM would be part of the 24

461:1 Still another aspect would be the distribution 2 channel it was offered in, so things like wholesale or retail. 3 I am sure there are other aspects, but those are 4 5 some of the key aspects of what constitutes an offering, so a long answer, but yes, how the property was valued would have 6 7 been a consideration. 8 When you state that the use of AVMs may allow the 9 borrower or broker to pick the higher of AVM, appraisal, can you focus on the loan level and explain how that could happen 10 and what the ramifications would be? 11 12 Α Let's take a home equity loan as an example. 13 The borrower comes and applies for a loan, and they 14 get an AVM value back, and then they might either like that--15 they might think that value was okay or they might not think that that value was okay. 16 17 Let's suppose further that they decided they didn't 18 like that value. The borrower could request an appraisal, so 19 my worry was this idea of adverse selection where-- with any 20 model, a model is going to have err, where there's going to 21 be some cases in an AVM where it overvalues, in some cases where it undervalues. 22 23 My worry was that as the borrowers looked at the

values that came back on a case-by-case basis, they would be

more inclined to go with the AVM values that were to the high

- 462:1 side than to the low side, and it would be more prevalent
 - 2 that they would ask for an appraisal to be done when the
 - value came in low. 3
 - 4 Just simply allowing that alternative would
 - introduce a bias. 5
 - 6 Another important aside, Countrywide wasn't the
 - 7 only one that -- there again, that was a common practice in
 - 8 the industry to use an appraisal where an AVM didn't work
 - 9 out.
 - 10 There would be other reasons where an AVM couldn't
 - 11 return a value.
 - 12 Suppose you had a property that was very unusual.
 - 13 The modelling techniques on an AVM wouldn't work well for
 - 14 something like that, and then you would have to use an
 - 15 appraisal.
 - 16 Did you have any ideas for how this possibility of
 - 17 an adverse selection problem could be curtailed or prevented?
 - We had discussions around it. 18
 - 19 The whole idea of adverse selection is a very
 - 20 difficult issue to deal with, and it doesn't just occur with
 - respect to AVMs, but it occurs in a number of areas across 21
 - 22 the industry.
 - We did have conversations around it, and there were 23
 - a number of tweaks that were looked at. 24
 - 25 As an example, we modified guidelines where AVMs

- 463:1 could or couldn't be used.
 - 2 Do you recall looking at any data with respect to
 - 3 how often the higher value was selected between an AVM and an
 - 4 appraisal?
 - 5 So one of the studies I do recall that we did, and
 - I believe this was even presented publicly, and it's the only 6
 - 7 one that I recall ever seeing presented publicly, was we did
 - 8 a statistical study where we calculated odds ratios, and so
 - 9 what that allowed us to do was hold all of the other
 - 10 variables constant and then isolate out the effects of
 - different variables, and so one of the things we looked at 11
 - 12 was the different types of valuation techniques that could be
 - 13 used for a property.
 - 14 You could have a full appraisal, you could have a
 - 15 drive-by appraisal, you could have an AVM.
 - 16 What those odds ratios would tell us is that we
 - 17 could index one of those choices -- not choices but one of
 - those different appraisal techniques to a value of one, and 18
 - 19 then you could see whether those other valuation techniques
 - 20 had an odds ratio above or below one.
 - 21 It was either in a Fed presentation I did-- it was
 - 22 either that, or it might have been in a September 2006
 - 23 investor presentation where we showed that.
 - 24 That was one study I recall.
 - 25 Well, do you recall seeing any data that supported

- 464:1 your concern that borrowers or brokers would be picking the
 - 2 higher of an AVM or appraisal?
 - This specific study tended to support that, but my 3
 - 4 recollection is not as vehemently as maybe I might have
 - complained about it over time, but it's a tough thing to 5
 - 6 study rigorously, but nonetheless, I still worry about the
 - 7 adverse selection effects.
 - 8 So at the loan level, if a borrower gets an AVM, is
 - 9 looking for a HELOC, and doesn't like the value that comes
 - back, he can-- pursuant to Countrywide policy, he could then 10
 - 11 get a standard appraisal?
 - 12 Yeah, and it's not just pursuant to Countrywide
 - 13 policy. I think that tends to be a common practice in the
 - 14 industry where a borrower could request that.
 - 15 Q I understand, but I am talking about Countrywide
 - 16 policy.
 - 17 Pursuant to Countrywide policy, he could get an
 - 18 appraisal after the AVM?
 - If someone felt that there were a problem with the 19
 - 20 AVM value, in other words that it wasn't accurate for
 - whatever reason, that they could upgrade it to an appraisal. 21
 - And who determines which of the two values is 22
 - 23 ultimately used? Is it the borrower or is it someone at
 - 24 Countrywide?
 - 25 It would have been a combination of both, and it

- 465:1 would have been part of the underwriting process too.
 - 2 Let's suppose that it got upgraded to a full
 - appraisal. That appraisal would have still had to be 3
 - 4 underwritten.
 - 5 0 What do you mean by that?
 - 6 So part of the underwriting process is looking at
 - the entire transaction, so you've got the borrower, you've 7
 - 8 got the property, including whatever valuation technique was
 - 9 used, and then the particular specifics of the transaction
 - 10 they're seeking.
 - The underwriter needs to-- one of their key tasks 11
 - 12 is to do an evaluation of that entire package of things to
 - make sure that the transaction makes sense. In other words, 13
 - 14 does the borrower have the ability and willingness to pay?
 - 15 Is the collateral value supported by whatever technique was
 - 16 used?
 - 17 So are you saying the underwriter would have to be
 - comfortable that the appraisal was proper? 18
 - That's right, and so in particular, that the value 19
 - 20 that was reached was a fair valuation.
 - 21 If the appraisal came back with a value that was
 - 22 lower than the AVM, would it be permissible to then say,
 - "Okay. Let's stick with the AVM"? 23
 - My recollection is when they went to appraisal, 24
 - 25 that they were stuck with that value.

```
466:1
                  That's what I remember about the policy and
    2
        practice.
                  Let me show you another e-mail that we'll mark as
    3
        Exhibit No. 201, and in Exhibit No. 201 is an e-mail from
    4
        yourself to Mr. Lala, dated May 25th, 2005, and it appears to
    5
        be JPM 388 through JPM 390.
    6
                                  (SEC Exhibit No. 201 marked for
    7
    8
                                  identification.)
    9
                  Do you recognize any of the e-mails that appear at
   10
        Exhibit No. 201?
                  It's been a while, but as I re-read them, I
   11
             Α
   12
        recognize them.
   13
                  If you turn to the last page of the exhibit, it's
   14
        390.
   15
             Α
                  Yes.
   16
                  I think there's an e-mail from James Hecht.
   17
                  Do you know who that is?
                  I vaguely remember the name. I believe that he's
   18
   19
        in CMD, which is the consumer markets division, which was
   20
        Countrywide's retail loan origination division.
   21
                  Do you know-- does this e-mail appear to be to you?
                  It says, "Hi, John," but I don't see your name--
   22
   23
                  I don't see my name in there either, but it appears
        to be me because he says, "Hi, John," and then if you go to
   24
```

the next e-mail up in the chain, I'm replying back to him.

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```
467:1
                  What is a value grid?
    2
                  A value grid would be a valuation approach that was
    3
        more akin to an appraisal than an AVM.
    4
                  If you could imagine -- if you looked at a
        traditional appraisal, there's a grid on the -- what I believe
    5
        is the second page where they look at comparable properties,
    6
    7
        and so my recollection of the value grid is that it was just
    8
        support -- it tried to replicate a portion of the appraisal.
   9
                  The other thing that we haven't talked about yet
   10
        but is a consideration is just the cost of these techniques.
                  An AVM is very inexpensive to the consumer. A
   11
   12
        value grid, a human being is actually working on that, so
   13
        it's a little more expensive, and then you have a couple
   14
        different kinds of appraisals.
   15
                  For example, you have the full appraisal, where the
   16
        appraiser is going to go inside the house. Another
   17
        alternative that would be a little less expensive if you--
        somewhere in this chain someone references a 2055 E, which
   18
   19
        that is an exterior appraisal.
   20
                  It's still an appraisal, but the appraiser isn't
   21
        going inside the house, so that would generally be a little
   22
        cheaper still, so you've got the cost dimension of this, and
   23
        then yet another consideration that we should talk about is
        time frame.
   24
```

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An AVM is very fast, that's just a model run. A

- 468:1 value grid would take a little longer but would be quicker
 - 2 because no one is going out and inspecting the property, so
 - 3 that would be the next quickest.
 - 4 An exterior appraisal would take longer still, but
 - it would still be generally faster than a full appraisal 5
 - because you wouldn't have to coordinate the schedule between 6
 - 7 the appraiser and whoever was going to let them inside the
 - 8 property.
 - 9 The final thing I would say is if Landsafe was
 - 10 Countrywide's appraisal subsidiary-- so value grid is their
 - name for this particular product, and someone from Landsafe 11
 - 12 could probably give you a more cogent and comprehensive
 - 13 description of how that worked.
 - 14 As far as your recollection, what is Mr. Hecht
 - 15 asking you to do in that May 20th, 2005 e-mail?
 - 16 So this is a general follow-up on this adverse
 - 17 selection concern, so that's the general theme here.
 - So the idea is if they got a hit on an AVM, meaning 18
 - 19 a value, that in order to address this adverse selection
 - 20 idea, that we wouldn't want them then going and using a value
 - 21 grid as an alternative.
 - That's the item under discussion here. 22
 - 23 Is that a policy that you put in place, that if you
 - got an AVM hit, you could not get an appraisal? 24
 - 25 Α Well, no.

469:1 Remember a moment ago we talked about -- so the 2 practice when I got there was if they got an-- even if they got an AVM hit, they could upgrade it to an appraisal. 3 4 Again, more time, more expense, but they could do 5 that. 6 The value grid is something in-between an AVM and a full appraisal, and so -- generally falling under this adverse 7 8 selection concern, that's what we're talking about in this 9 chain of e-mails. 10 In his second sentence, Mr. Hecht's second sentence, he states, "The issue is we've been told that we 11 can't order the value grid product if we get a hit on an 12 13 AVM." 14 Are you aware of any policy that prevented ordering 15 a--16 I am not aware of the specific policy. 17 However, by this particular time, so we are talking about May 2005, the product group would have moved over to 18 me, and that was headed up by Christian Ingerslev, and so 19 20 this adverse selection idea with respect to property values 21 was something that we were looking at. 22 I suspect that that's what's going on with this chain of e-mails. 2.3 So Ingerslev or someone else in the product 24

department may have let it known that it was a disfavored

- 470:1 practice to order--
 - 2 It was a concern.
 - Then if you'll notice in this first e-mail from 3
 - 4 James, he starts that "Christian asked that I follow up with
 - you," so what I think happened is that Christian was working 5
 - with ViJay and James on this issue, and then they're 6
 - 7 escalating it up to me.
 - 8 With respect to the language concerning getting a
 - 9 hit with an AVM, if you ran an AVM, is it possible to come
 - 10 back without a hit?
 - It is possible to come back without a hit for a 11
 - number of reasons. 12
 - 13 One of the reasons would be what I talked about a
 - 14 moment ago, which is there weren't enough properties that
 - 15 would be similar to the property that you are trying to
 - 16 value, and so that would be one reason for coming back
 - 17 without a hit.
 - You also have the consideration -- again, any 18
 - valuation is going to have an err in it, and you don't know 19
 - 20 whether it's going to be high or low, but on AVMs, they have
 - what they call a confidence concept, so the idea that the 21
 - value is this -- within a certain confidence band. 22
 - 23 Q So is a hit a result--
 - A hit is a result. It's coming back with a value. 24
 - 25 And if you look at the first page of Exhibit No.

- 471:1 201, there's an e-mail from yourself to Mr. Lala.
 - 2 Α Mm-hm.
 - 3 And in the first paragraph you state, "As a
 - 4 discussion separate from the specific issue, we need to
 - revisit what constitutes a decision. My impression is that 5
 - 6 any request I don't answer with an unqualified 'Yes' is not
 - 7 considered -- is considered not final. This is a more general
 - 8 issue; e.g., the SLG requests we keep saying 'No' to, that we
 - 9 really need to resolve."
 - 10 To your knowledge, had you given an answer on the
 - issue of whether or not you could use the value grid product 11
 - 12 if you did get a hit from AVM?
 - 13 So my recollection of this particular issue is that
 - 14 it was a practice that was in place that we were going back
 - 15 and looking at is what I recall, so kind of the exact
 - 16 opposite of how something might work in the normal course.
 - 17 Well, what does Mr. Lala want you to do?
 - If you look at the second page of the exhibit, his 18
 - 19 first e-mail is to you and Mr. Ingerslev.
 - 20 What I think he wants us to do, and again, I'm
 - 21 speculating on kind of what he wants, but what I think he
 - 22 wants is to support the use of a value grid as an additional
 - 23 valuation tool, and I believe these are for home equity
 - 24 loans.
 - 25 So he wants the credit department to support the

- 472:1 use of the value grid?
 - 2 I think he wants -- yeah, he wants not only the
 - support of that but then also, I suspect, that part of this 3
 - 4 is calling off the dogs a little bit.
 - 5 Now, you e-mail Mr. Krsnich, and I think you
 - forwarded him the previous conversations you had with Mr. 6
 - Lala and Mr. Hecht on this issue. 7
 - 8 Mm-hm, yes.
 - 9 Why did you do that? Q
 - Because I wanted him to be aware of the discussions 10 Α
 - 11 that were going on.
 - 12 He was my boss at the time.
 - 13 Okay. Did the credit department ever officially
 - 14 endorse the use of the value grid product?
 - 15 Let's be careful with the verbiage "endorse."
 - 16 No, it would never endorse-- then we should also be
 - 17 careful with "credit department," because the structure was a
 - little more complicated than that, but again, another long 18
 - 19 answer to your question, but no, it never endorsed it.
 - 20 With that said, I do think that the value grid idea
 - 21 is another valuable valuation tool. That wasn't what I was
 - concerned with. 22
 - The concern I had is this adverse selection 23
 - potential. 24
 - 25 Look at the first page of the exhibit, the last

```
473:1
        paragraph.
    2
                  You reference a $100,000 AVM limit.
    3
             Α
                  Yes.
    4
                  Can you describe what that is?
             Q
    5
                  So one of the concerns that you would have on AVMs
             Α
        are unusual properties, so if you were in a particular area,
    6
    7
        properties under $100,000 in value, you would be concerned
    8
        using an AVM or at least I was concerned about using an AVM
    9
        in that case, just because those types of properties weren't
   10
        prevalent, and then that makes statistical techniques more
   11
        challenging to use.
   12
                  Certainly there's an art to where you would draw
   13
        that exact dollar limit, but that's the issue that I'm trying
   14
        to bring out in that last paragraph on the first page.
   15
                  You are concerned about the use of AVMs with
   16
        respect to properties that are worth less than $100,000?
   17
                  Yeah. The general concern is the use of AVMs in
        any area which aren't well supported by the basic technique.
   18
                  On the low dollar -- on the properties with a low
   19
   20
        value, if there are not very many of them in the area, then
   21
        the techniques that are used for an AVM would be more
   22
        challenging, and so the idea of having a limit made sense.
   23
                  The top of Exhibit No. 2, there is an e-mail from
        you to Mr. Lederman, dated September 7th, 2007.
   24
   25
                  You state that "This e-mail is meant to illustrate
```

- 474:1 problems with the general CW process and culture using AVMs
 - 2 as one example of a larger issue."
 - 3 What problems were you referencing in that e-mail?
 - 4 Again, all of these valuation techniques have their
 - place, and they can work well. 5
 - 6 There are two separate things I am getting at here.
 - 7 The first is this whole idea of creating the
 - 8 potential for adverse selection, so you can have things, all
 - 9 of which are good on an individual basis, but if you combine
 - 10 them in such a way to provide choices, you could get
 - unintended results. 11
 - 12 That's the first general issue.
 - 13 The second general issue is highlighted in the
 - 14 first paragraph of my May 25th e-mail to ViJay, and so it's
 - 15 this idea -- if I didn't support something, it tended not to
 - 16 die, and they would keep coming back again and again.
 - 17 I probably shouldn't be this way, but sometimes the
 - fifth time through on something, especially when you're 18
 - 19 stressed then, you can get irritable.
 - 20 I am looking at the e-mail from yourself to Mr.
 - Lala from May 25th, 2005. 21
 - 22 In the second paragraph you use an abbreviation,
 - "CPIW." 23
 - What does that mean? 24
 - 25 Countrywide property inspection waiver is what that Α

stands for.

475:1

```
2
               Again, back to the matching strategy, this is a
     copy of Fannie Mae's property inspection waiver, so even on
 3
 4
     the name, I just put a "C" in front of it.
 5
               The idea there, given certain characteristics with
 6
     respect to a transaction, including an AVM running in the
 7
     background, there wouldn't be an appraisal or property
 8
     inspection required to do the transaction.
9
               Freddie Mac, by the way, had a similar program, and
10
     I hated it there, and I hated it at Countrywide, just from a
     personnel perspective.
11
12
               What were your problems with the program?
13
               If you're loaning on real estate, I think it's a
14
     good idea to actually look at the real estate. That's my
15
     theory.
16
               Let me show you the last document on this issue,
17
     and it's going to be Exhibit No. 202.
               This is a-- it's a series of e-mails, but the
18
19
     principal one is a May 21st, 2005 e-mail from Mr. Gissinger
20
     to yourself with Brian Kuelbs as a CC.
21
               This document is JPM 391 to JPM 392.
                               (SEC Exhibit No. 202 marked for
22
                              identification.)
23
               Do you want me to look at the whole thing?
24
          Α
25
          0
               Yes.
```

- 476:1 A As I read this document, I would like to make a
 - 2 point relative to the document that we just looked at, if we
 - 3 could.
 - 4 Q Sure. Go ahead.
 - 5 A With respect to AVMs, there are two limits that I
 - 6 recall being used at Countrywide, and it's important to
 - 7 understand both of them.
 - 8 The first one is the one I described, which would
 - 9 have been just property value limits. In other words, being
 - 10 within the range where the AVM would work well, so that's
 - 11 limit one.
 - 12 Another relevant limit would be how large of a loan
 - 13 amount would be allowed when an AVM was the valuation
 - 14 technique being used.
 - 15 So two different limits for different things but
 - 16 both connected to the AVMs.
 - 17 As I now look at both of these e-mails together,
 - 18 the 100K limit that we may be talking about here appears to
 - 19 be the second one rather than the first one; in other words,
 - 20 on the size of the loan rather than on the value of the
 - 21 property.
 - 22 Q So in Exhibit No. 202, you think the AVM limitation
 - 23 being referenced has to do with the size of the loan?
 - 24 A I do after looking at this, and that makes me
 - 25 suspect, if we go back to Exhibit No. 201, that it's probably

- 477:1 the same 100K loan limit rather than property value limit.
 - 2 Q Okay.
 - 3 Α So just a clarification.
 - 4 So on Exhibit No. 202, the second page, Mr.
 - Gissinger's May 11th, 2005 e-mail to you, is it accurate to 5
 - say that he was recommending to you that the AVM for loan 6
 - limit be increased from 100,000 to 250,000? 7
 - 8 Well, he's talking about the crawling back of
 - 9 limits for AVMs, one, so like the dollar limit on the loan
 - 10 that we would allow.
 - The second point he's asking-- maybe he's not 11
 - 12 asking because I don't see a question mark, but the second
 - 13 thing he is mentioning is the idea of using tax assessor
 - 14 values.
 - 15 Okay. So still focusing on the AVM issue, when he
 - 16 says, "Crawling back to market levels," was there a time that
 - 17 Countrywide had an AVM limitation on loan amount that was
 - 250? 18
 - 19 It probably did.
 - 20 I think that was a limit that tended to be adjusted
 - 21 a lot through time, so both in response to market matching,
 - 22 and then in addition to the market matching, there was my
 - 23 complaining, and then a third influence came from a
 - regulatory perspective, so Countrywide was regulated by the 24
 - 25 Federal Reserve and the OCC at this particular point in time,

- 478:1 and so that was one of the issues that they had looked at as
 - 2 well.
 - If you look at the first page of Exhibit No. 202, 3
 - 4 at the bottom there's an e-mail from you to Mr. Gissinger,
 - dated May 18th, 2005. 5
 - 6 You talk about the reasons for retaining the
 - \$100,000 limitations on AVM. 7
 - 8 Α Yes.
 - 9 And you reference you needed a compelling rationale
 - 10 on why 100K is too low.
 - Then you go on to state, "Since we don't have this 11
 - 12 rationale, we should stay with the 100K AVM limit."
 - 13 Just focusing on that language, how do you know
 - 14 there was no rationale to go to 250?
 - 15 At least that was my opinion, and they hadn't done
 - 16 the rationale at least that satisfied me.
 - 17 Well, based upon your experience with the company,
 - knowledge of the matching strategy, would someone else that 18
 - has a 250K limitation been sufficient rationale? 19
 - 20 Yes, it would have.
 - 21 We talked about a couple of these e-mails in the
 - first two days that we met. 22
 - 23 Just because there is a strategy out there doesn't
 - mean that you should be revisiting it broadly and also 24
 - 25 revisiting particular elements of it, so that's one.

```
479:1
                  Two, that matching strategy-- another strategy that
    2
        was a companion strategy was this idea of -- so matching
        competitor guidelines in the primary market but also
    3
    4
        originating such that the loans would be liquid in the
        secondary market, so both of those things went together.
    5
    6
                  One of the things that was changing at the time at
    7
        Countrywide, so if we go back to Exhibit No. 200, in that
    8
        e-mail to Keith, I talk about more and more loans being put
    9
        at the bank, and so in my opinion this was an issue that we
   10
        should consider in spite of the matching strategy since some
        of these loans were going to be held on the bank balance
   11
   12
        sheet.
   13
                  And the reason for the concern being that loans on
   14
        the bank balance sheet had a more direct credit risk than
   15
        other loans?
   16
                  Yes, because the company would retain all the
        credit risk on those loans.
   17
                  You know, we haven't talked about this yet, but
   18
   19
        Countrywide made fairly extensive use of credit enhancements,
   20
        and so some of the credit risk could be mitigated that way,
        but generally a loan that was kept on the bank balance sheet
   21
        you would retain more of the risk in that particular loan
   22
   23
        than in the other strategies that Countrywide pursued.
                  Was the AVM limitation ever moved to 250K?
   24
```

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I believe that it probably was tweaked up and down

- 480:1 a number of times while I was there, as these discussions
 - 2 went on.
 - 3 Again, you had kind of at least three forces at
 - work. There was the general matching strategy that we talked 4
 - about, so that would have been competitive forces. There was 5
 - kind of me complaining. A third would have been the 6
 - 7 regulatory input from the Federal Reserve or the OCC, so in
 - 8 addition to AVMs, which I recall the OCC in particular taking
 - 9 a look at, there were also these other valuation techniques
 - 10 like assessed values.
 - When I arrived at Countrywide, they even had a 11
 - 12 stated value program where the borrower just said what the
 - 13 property was, and you can imagine what I-- that I was least
 - 14 fond of that particular valuation technique.
 - 15 Now, you've explained what your problems were with
 - 16 the AVM limitation as far as what level value you had to have
 - 17 before the AVM could even work.
 - 18 What were your problems with raising the loan level
 - amount that could be based upon an AVM? 19
 - 20 So as we got to higher loan amounts, I would be
 - more comfortable with someone actually having looked at the 21
 - 22 property, at least with a drive-by appraisal, and so I just--
 - 23 even though it's more expensive and more time consuming, you
 - just -- you know more about the property using that technique 24
 - 25 than you ever would using an AVM.

18 19

20

21

22

23

24 25 products.

of credit?

appraisal very often.

481:1 The fact that AVMs were never used for 2 nonconforming loans--I'm sorry, that they were never used for 3 4 nonconforming loan? 5 Right. Ω 6 Well, let me just say for loan amounts over 250K. 7 I think it-- AVMs were used in a number of ways for 8 all loans, so we had that overlay that I talked about where 9 it ran in the background even when a normal appraisal was 10 being used. 11 Q Okay. Home equity loans would generally be considered 12 13 nonconforming, so they were used there, but they are not 14 conforming not so much because of the loan amount but more 15 because of what kind of product they were. 16 On first liens, AVMs were not used in lieu of an

I do think that the CPIW that's in one of these

In Exhibit No. 202, when you have the discussions

e-mails, and I think it's in 201, I do think the CPIW was

rolled out in a limited way for some of the nonconforming

with Mr. Gissinger, are you talking about home equity loans

That's my recollection anyway.

```
482:1
                  Yes, because you can see in the subject line it
    2
        says, "HELOC."
    3
                  Okay. So the 100K limitation would not be for the
        purchase of a home that costs 100,000, it would be for a--
    4
    5
                  For a line size of 100,000.
    6
                  I apologize for being confusing, but Countrywide
        had-- both limits were things that were used there.
    7
    8
                  (Recess 10:30 to 10:41 a.m.)
    9
                  BY MR. WYNN:
   10
                  Mr. McMurray, I actually had one more AVM document.
                  This one we are going to call Exhibit No. 203, and
   11
        the basic document is an August 22nd, 2005 e-mail from
   12
   13
        yourself to Nick Krsnich.
   14
                                  (SEC Exhibit No. 203 marked for
                                  identification.)
   15
   16
                  Could you identify Exhibit No. 203?
   17
                  So 203, the primary part of it appears to be an
        August 2005 e-mail from myself to Nick Krsnich, and it's on
   18
   19
        appraisal ordering.
   20
                  It appears that you are making Mr. Krsnich aware of
   21
        certain regulations.
                  In the body of my e-mail I provide links to
   22
   23
        interagency guidance on appraisals.
                  Okay. And what was your purpose in doing that?
   24
```

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So the purpose in doing this was to make him aware

- 483:1 of conversations that I was having with Carlos, Dave, and
 - 2 Drew, on the issue of appraisal ordering, and also my
 - 3 recollection is sometime around this same time, there were
 - 4 conversations under way with the OCC and the Federal Reserve
 - 5 on this topic as well.
 - 6 Q The bottom of 203, you include excerpts from
 - 7 certain regulations and/or guidances.
 - 8 One of them-- the very last entry states,
 - 9 "Individuals independent from the loan production area should
 - 10 oversee the selection of appraisers."
 - 11 On the next page you include an excerpt that
 - 12 states, "Loan production staff includes those responsible for
 - 13 generating loan volume or approving loans as well as their
 - 14 subordinates. Loan production staff should not select
 - 15 appraisers."
 - 16 As of the date of this e-mail, which is August
 - 17 22nd, 2005, did you think that loan production staff at
 - 18 Countrywide was selecting appraisers?
 - 19 A So as typical, it's a little more complicated than
 - 20 that, but let me try to sort it out.
 - 21 There was Landsafe, so Landsafe was Countrywide's
 - 22 appraisal subsidiary, so Landsafe was responsible for dealing
 - 23 with appraisers, so they had some of their own on-staff
 - 24 appraisers, and they also had what was called a panel of
 - 25 approved appraisers, so these would have been independent

- 484:1 appraisers that were not employed by Landsafe but had rather
 - been approved to be on Landsafe's panel. 2
 - 3 One of the common ways an appraiser would be
 - 4 selected is the appraisal order would go over to Landsafe,
 - and Landsafe would select the appraiser. 5
 - 6 However, Landsafe practices allowed for one of
 - 7 the -- this, by the way, also deals with retail, so that's not
 - 8 evident in this e-mail chain, but it deals with retail or
 - 9 CMD, consumer markets division.
 - 10 In any case, Landsafe had a practice where they
 - could accept an appraiser recommendation. In other words, 11
 - 12 someone could recommend this particular appraiser would be
 - 13 qualified to appraise this particular property, so that was
 - 14 one of the particular details that we were talking about and
 - 15 whether that Landsafe practice met these regulatory
 - 16 quidelines.
 - 17 0 And did you think it did as of the date of that
 - e-mail? 18
 - 19 We weren't sure, and so I had a concern about it,
 - 20 and then the OCC and the Federal Reserve were also looking at
 - it at around the same time, is my recollection. It might 21
 - have been a little before or a little after. 22
 - 23 When you say "we weren't sure," do you mean that
 - you weren't sure whether or not the practice was in 24
 - 25 compliance with the regulation or others at the company--

- 485:1 I wasn't sure, and my belief is-- when I say, "we,"
 - 2 my belief is there were others that weren't sure.
 - 3 If you look at this guidance, there are a couple of
 - 4 important things. One, at this particular time, the guidance
 - around appraisals was pretty old, so it dated back quite a 5
 - few years, and secondly, some of the interpretation -- you had 6
 - to look at the frequently asked questions section of the 7
 - 8 quidance, so there was a fair amount of room for
 - 9 interpretation.
 - 10 When you were at Countrywide, did you ever become
 - aware of any civil lawsuits that were filed against the 11
 - 12 company having to do with the selection of appraisers?
 - 13 It doesn't ring a bell off the top of my head, but
 - 14 let me think about it for a minute.
 - 15 Nothing comes instantly to mind.
 - 16 In the second page of Exhibit No. 203, you include
 - some language about Dave's belief with respect to processes 17
 - and regulations. 18
 - 19 Is that Dave Sambol?
 - 20 It is Dave Sambol, and so there was a meeting where
 - I brought copies of the interagency guidance down to Dave's 21
 - 22 office, and Kevin Bartlett was there, although he wasn't my
 - boss at the time, so he was in another area of the bank. 23
 - I think Drew was in the meeting, and Carlos may 24
 - 25 have been in the meeting, but I can't remember for sure.

this specific issue.

```
486:1
                  Todd Bauer, who was the head of Landsafe, was in
        the meeting, and so Todd brought his staff. I brought these
   2
        copies of these various regulations, so that was the
   3
        conversation I was referring to when I sent this e-mail to
    4
   5
        Nick.
    6
                  At these meetings concerning these regulations, did
   7
        you ever express what your opinion was as to whether or not
   8
        the practice whereby Countrywide recommended certain
   9
        appraisers to Landsafe was in compliance with these
  10
        regulations?
  11
             Α
                Let me back up.
  12
                  Jack Schakett, I believe, was also at this meeting
  13
        in Dave's office, and there's also a second meeting with a
  14
        similar group that was in Jack Schakett's office, that I
  15
        think occurred later, and then a gentleman named Joe
  16
        Anderson. I think he was participating by phone, and he was
  17
        the head of the consumer markets division at the time.
  18
                  Again, we were-- everyone was offering their
        opinion on whether what we did in Landsafe did or did not
  19
  20
        meet these federal banking regulations.
  21
                  Ultimately Stan became involved and Sandy Samuels,
  22
        and there was lots of back and forth with the OCC and the
  23
        Federal Reserve, and my recollection is the procedures were
        tweaked a number of times, at least while I was there, on
  24
```

- 487:1 And what was your opinion on whether or not the
 - practice whereby Countrywide would recommend a particular 2
 - appraiser to Landsafe was in compliance with the regulations 3
 - 4 that you cited in Exhibit No. 203?
 - My personal opinion was that it was difficult for 5
 - me to see how it would be in compliance. 6
 - 7 I understand you said that was your personal
 - 8 opinion, but did you express your personal opinion to others
 - 9 in the company?
 - 10 Α Sure, I did.
 - Did you express it at those meetings where Mr. 11
 - Kurland and Mr.--12
 - 13 I expressed it at this initial meeting with Dave
 - 14 that I talked about when Jack and others were present.
 - 15 And have you ever seen any data having to do with
 - 16 the issue of once Countrywide made a recommendation to
 - 17 Landsafe-- let me ask you a different question.
 - To your knowledge, once Countrywide made a 18
 - recommendation to Landsafe to use a particular appraiser, 19
 - 20 would Landsafe typically go ahead and do that, use the
 - appraisers recommended? 21
 - 22 My understanding is not always, and I think that
 - 23 would probably be the general practice.
 - Now, Todd Bauer, and again he is the gentleman who 24
 - 25 ran Landsafe at the time, and there was a gentleman before

- 488:1 Todd, and I'll think of his name in a minute, but for most of
 - 2 the time Todd Bauer was running Landsafe, so he did have
 - 3 various reports he put together for us on that particular
 - 4 issue.
 - 5 I don't remember exactly what was in them, but I
 - remember those were looked at and discussed along with a 6
 - 7 number of other reports relevant to this issue at the time.
 - 8 If we can look at Exhibit No. 200 again, and I am
 - 9 looking at Roman Numeral III, which has loan quality, and
 - 10 it's on Page 972.
 - Could you explain how loan quality could constitute 11
 - 12 a significant credit risk?
 - 13 Α Sure.
 - 14 The important thing here would be to look at all of
 - 15 the A, B, C, D, et cetera, underneath loan quality, so what
 - 16 I'm doing here is calling out some of the important
 - 17 dimensions of loan quality.
 - 18 As an example, under Item A under Roman Numeral
 - III, I have CLTV/LTV, and that stands for combined loan to 19
 - 20 value ratio or loan to value ratio, so this is the idea of
 - leverage, and so the more leverage there is in a transaction, 21
 - 22 generally the riskier it is, and that's a universal principle
 - 23 that would apply to both consumer debt as well as commercial
 - 24 debt.
 - 25 In B you mention ARMs.

```
489:1
                  Are you talking about pay option ARMs?
    2
                Not just pay option ARMs.
                  If you go to Item B, I am talking about ARMs, which
    3
    4
        are an adjustable rate mortgage, so just the idea that the
    5
        underlying interest rate can adjust introduces potential
    6
        risk.
                  Option ARMs and interest-only ARMs would be
    7
    8
        particular types of ARMs, and those would be other features
   9
        that could be risk factors as well.
   10
                  If you turn to Page 972, Item H is origination
   11
        process.
   12
                  You state that several developments in the loan
   13
        manufacturing process could increase credit risk.
   14
                  I see that.
   15
                  Could you explain Item No. 1, which is loan
   16
        officers?
   17
             Α
                  I can.
                  There is an acronym, "EHLC."
   18
   19
                  "HLC" stands for home loan consultants, and I
   20
        believe "E" stands for external.
   21
                  "CMD" is consumer markets division, which is
        retail, so for many years at Countrywide, they had no loan
   22
        officers in their retail division, and I should say no
   23
        commissioned loan officers, so that was the practice for a
   24
   25
        long time.
```

490:1 When Dave Sambol took over production, they went 2 with a different more traditional strategy where commissioned loan officers were used. 3 4 What I am bringing out here is the fact that loan officers, because they're commissioned, that introduces a 5 potential conflict into the transaction, same with a loan 6 7 broker. 8 Loan brokers, much of their commission is 9 determined by volume as well, and so there again you have a 10 potential -- not anything inherently wrong with it, but there is a potential conflict that you worry about or at least that 11 12 I worry about. 13 So am I correct that Item No. 3, volume pressure, 14 relates to Item No. 1, the loan officers? 15 Α Let me just take a quick read. 16 So volume pressure is the idea that both internally 17 with the loan officers and externally with brokers as well as loan officers and correspondents, so correspondents would 18 19 have been the correspondent lending division, also called 20 CLD, so they bought closed loans from other banks and other 21 mortgage companies, and those other banks and mortgage 22 companies would use commissioned loan officers as well, and 23 so the idea is that -- so they are doing a certain level of volume. If the industry volume drops down, someone's income 24

is going to have to take a hit, and that could create a

- 491:1 pressure or a conflict, and so that's what I was trying to
 - 2 bring out there.
 - And their income would take a hit because--3
 - 4 Because they're paid commission. Α
 - 5 Before Countrywide started paying loan officers on
 - a commission, was it more of a salary-based system? 6
 - 7 I believe it was a salary and bonus-based system,
 - 8 but it was quite unique in the industry, and I don't know
 - 9 anyone else that was following a similar strategy.
 - 10 Do you have any knowledge with respect to what the
 - bonuses are based upon when Countrywide had this system? 11
 - 12 My belief, and again this is history before I got
 - 13 there as an employee of the company, but being an outsider
 - 14 and observing what they were doing, my belief is it was
 - 15 profitability based, so it wouldn't just be volume, but it
 - 16 would have been all of the factors that would have affected
 - 17 the profitability of that particular branch.
 - 18 We talked about exceptions a little in July, but
 - could you explain your concern here? 19
 - 20 So the concern here is an exception is something
 - 21 that is outside of guidelines, so guidelines are exactly
 - 22 that, they are guidelines, but just almost by definition, you
 - 23 are dealing with a riskier transaction, so that's concern
 - 24 one.
 - 25 Concern two, it's much more of a manual process

- 492:1 than something that was not an exception.
 - 2 Q Is your concern with exceptions something that you
 - 3 repeatedly expressed during your tenure at Countrywide?
 - 4 A Exceptions were something that were repeatedly
 - 5 discussed.
 - I had a number of concerns with the exceptions, so
 - 7 yes, there were lots of conversations over the course of the
 - 8 time I was there on that.
 - 9 Q Do you recall expressing concerns about exceptions
 - 10 to Mr. Bartlett?
 - 11 A Kevin and I certainly had discussions about
 - 12 exceptions, and I don't know-- perhaps I mentioned this, but
 - 13 just in case, I'll say it again.
 - 14 So each of the production divisions had an SLD,
 - 15 which was a structured loan desk. Secondary marketing also
 - 16 had a structure and loan desk, so when Kevin was my boss, he
 - 17 also ran secondary marketing, which has an exception desk, so
 - 18 we would have talked about it both generally and then
 - 19 specifically with respect to secondary marketing.
 - 20 Of course he-- for a long part of the company's
 - 21 history, he had a very significant role over time so would
 - 22 have been familiar with it from that period as well.
 - 23 Q Just to be a little more specific, at any time
 - 24 during your tenure at Countrywide, were you of the opinion
 - 25 that the manner in which exceptions were handled at the

- 493:1 company increased the company's credit risk?
 - 2 Well, again, by their very nature, the underlying
 - 3 transaction is going to be riskier.
 - 4 Whether or not they increase the company's credit
 - risk would have been that -- what was going on with the 5
 - specific loan coupled with the destination or execution of 6
 - 7 that loan, so was it put into a security? Was it sold as a
 - 8 whole loan? Was it put onto the bank's balance sheet? You
 - 9 would have to look at both of those things together.
 - 10 The other point I'd make is you'd want to think
 - about kind of different elements of risk. 11
 - 12 One reason that exceptions were increasing is that
 - 13 as the company was following its matching strategy, it's very
 - 14 difficult to keep the computer systems and other
 - 15 infrastructure concurrent or up to date with those changes,
 - 16 and so the exception process had to be used to accommodate
 - 17 some of the guideline changes while the systems area caught
 - 18 up with the various product developments that were going on
 - 19 at the time.
 - 20 Just to return to the question I just asked, do you
 - recall any specific conversations with anyone in which you 21
 - 22 expressed an opinion that the manner in which exceptions were
 - 23 handled at the company increased the company's credit risk?
 - Let's go to some specific examples, if we could, 24
 - 25 because exceptions is -- I mean, think of it as Amazon, and

- 494:1 there are lots of species in that forest.
 - 2 One of the areas where we talked about this was
 - with respect to subprime, and so there are a couple of 3
 - 4 concerns that I'll highlight for you there.
 - 5 One, on this guideline issue I was talking about
 - where the exception process had to be used when product 6
 - 7 changes were introduced initially, that's one discussion that
 - 8 we had.
 - 9 Another discussion was just the types of exceptions
 - 10 being done in subprime, and so again, particularly coupled
 - with some of the secondary executions on those loans -- so you 11
 - 12 had asked a little bit about the HSBC transaction back in
 - 13 early July, so that would have been an example where we
 - 14 talked about exceptions.
 - 15 In early 2007, we talked about lessening the
 - 16 subprime exceptions that were doing -- to the extent possible,
 - 17 trying to get them as close to zero as possible, and that had
 - to do with some of the economics that were being observed on 18
 - 19 the subprime loans.
 - 20 Those are a few examples where exceptions would
 - have come up as a topic. 21
 - 22 I am going to show you a document that I'll label
 - as Exhibit No. 204. 2.3
 - Again, Exhibit No. 204 is a series of e-mails, 24
 - 25 e-mail correspondence between yourself and Mr. Todd Dal

24 25

```
495:1
        Porto, and then you are forwarding this chain of e-mails to
    2
        Mr. Krsnich.
                  This e-mail is dated May 2nd, 2005, and it's at JPM
    3
    4
        383 through JPM 386.
    5
                                  (SEC Exhibit No. 204 marked for
    6
                                  identification.)
                  Mr. McMurray, keep Exhibit No. 204 in front of
    7
    8
        you -- but I am also going to show you Exhibit No. 205, which
   9
        relates to the same subject matter.
   10
                  Again, Exhibit No. 205 is a series of e-mails
        between yourself and Mr. Gissinger and Mr. Krsnich as well as
   11
   12
        Mr. Dal Porto.
                  Exhibit No. 205 is JPM 269 through 378.
   13
   14
                                  (SEC Exhibit No. 205 marked for
   15
                                 identification.)
   16
                  Did you want to start with 205 or 204?
             Α
   17
             Q
                  205.
                  I think that was done in a different color, so it's
   18
             Α
   19
        hard to tell what's going on, but--
   20
                  Looking at Exhibit No. 205, and I'll just have to
        tell you that it's hard to follow, as you probably know.
   21
                  Some of the copy just didn't come through, and also
   22
```

there are a lot of forwarding of different e-mails, so it's

A I have some recollection of this, so I could

hard to tell what's first and what's second.

- 496:1 probably help.
 - 2 Can you identify the e-mail that started this
 - 3 chain?
 - 4 Okay. Let's take a look here. Α
 - What I think started this e-mail chain, if we go 5
 - back to 374-- I think this is one of the first ones that 6
 - started this e-mail chain where I forward to Debbie Rosen, 7
 - 8 Steve Blackwell, and Todd Dal Porto this other chain of
 - 9 e-mails that had come into my possession, which is the 375,
 - 10 376, 377, and 378.
 - Okay. What about on Page 372? There's a February 11
 - 1st, 2005 e-mail from yourself to Ms. Rosen. 12
 - 13 Α Yes.
 - 14 I thought that that started this chain, but you
 - think it's the--15
 - 16 Α Well, let's take a look.
 - 17 It's possible that that started the chain, and then
 - I just forwarded stuff that I previously had forwarded, so 18
 - 19 let me just take a quick look.
 - 20 You are right. That could have been the case
 - 21 because the original issue came up, and then it came up
 - again, so I may have forwarded the chain of original e-mails, 22
 - which would have started back on the date that I had 23
 - mentioned and then when the issue reemerged. 24
 - 25 If we look at that e-mail on 372 from yourself to

- 497:1 Debbie Rosen, Steve Blackwell, and Rik Bright-- first of all,
 - 2 who is Debbie Rosen?
 - 3 A She managed an area called SLG, specialty loan
 - 4 group, so within WLD, the wholesale lending division, SLG was
 - 5 the subprime portion of WLD.
 - 6 Debbie Rosen was the-- I can't remember what her
 - 7 title was, but she was the president of that group, so she
 - 8 was the senior most officer of the SLG.
 - 9 Q Is it possible that "SLG" stands for specialty
 - 10 lending group?
 - 11 A It might. "Lending" is probably what it stands
 - 12 for.
 - 13 Steve Blackwell, my recollection is that he ran
 - 14 production at the time.
 - 15 Rik Bright reported to Dave Sambol at the time, and
 - 16 he-- so there was a product management group that was inside
 - 17 of risk management, and then there was a product leadership
 - 18 group which was in production, and Rik ran that at the time.
 - 19 Then you'll see Steven Trentacosta who we have
 - 20 talked about before, and then Frank Aguilera worked in the
 - 21 product management group within risk management.
 - 22 Q So did Rik Bright have the job that ViJay Lala had
 - 23 at some point?
 - 24 A ViJay Lala reported to Rik Bright, and then Brian
 - 25 Kuelbs was brought in and put into the position that Rik had,

Α

I do.

```
498:1
        so ViJay reported to one or the other while I was there.
    2
                  Then you start your e-mail to Ms. Rosen and others
        by saying, "The e-mail chain shown below came to me via CLD."
   3
                  What is "CLD"?
    4
   5
                  The correspondent lending division.
             Α
    6
                  We had talked about the idea of having listening
   7
        posts, and the various divisions were competitive with one
   8
        another, so you could create a listening post that way where
   9
        one would tattle on the other, so that's what this is.
  10
                Let me read this e-mail and ask you some questions
        about it.
  11
  12
                  In your e-mail to Ms. Rosen, you state, "The e-mail
  13
        chain shown below came to me via CLD. Could you please
  14
        assist me with the following two issues: One, in mid
  15
        December we discussed an SLG flyer that was out in the market
  16
        advertising 620, stated, 80/20 purchases. These guidelines
  17
        did not have the required corporate approvals as we discussed
        and as I pointed out in my December 16, 2004 e-mail to you.
  18
  19
        I still don't understand how the program got offered out into
  20
        the market in the first place. It's even more difficult to
  21
        understand why you're still offering these guidelines after
  22
        we confirmed through both conversations and e-mails over a
  23
        month and a half ago that it was not approved."
                  Do you have a recollection of sending this e-mail?
  24
```

- 499:1 I see you looking at the documents--
 - 2 Paris, the other thing we need to be careful of is
 - I'm looking at this-- the various dates, so as an example, on 3
 - 4 the one that you just read, if you look right below that,
 - 5 it's 4/26/05, so that would have come after the February 1st,
 - 6 2005.
 - 7 Anyway, as we talk about this, I just want to be
 - 8 mindful of the dates.
 - 9 Understood.
 - 10 With respect to your e-mail to Ms. Rosen, February
 - 1st, 2005, do you have a recollection of what was going on 11
 - 12 that you were disapproving of?
 - 13 Α I do.
 - 14 My recollection is that they offered out a program
 - 15 which my-- what I remember is that it was not to be offered,
 - 16 but they were doing so anyway, and they did so without
 - 17 telling anyone within the corporate hierarchy, and then I
 - 18 found out about it in a circuitous manner.
 - 19 And so--
 - 20 I'm sorry, but it happened once, and then something
 - 21 similar happened again, and I was surprised, angry, and
 - disappointed when something very similar had happened after 22
 - 23 it had already happened once before and I'd had a lot of
 - conversation with Debbie and some of the folks that worked 24
 - 25 for her, and her boss, which was Todd Dal Porto.

500:1 What was the particular product that was being 2 offered--3 If you look at the document here, so on Page 372, 4 so this would give us a good example, they had a flyer that was advertising 620, and that's a FICO score, "stated," which 5 refers to a documentation style, and then "80/20" refers to 6 7 an LTV and CLTV. 8 What I didn't like about the program is that 620 is 9 a relatively low credit score, "stated" means that it's not 10 full documentation, so the borrower is stating their income rather than providing written evidence, and then finally the 11 12 CLTV is 100 percent, so the borrower is not making a down 13 payment. 14 As a general matter, it's a combination of three 15 risk factors all in one, which made the transaction risky, in 16 my point of view. 17 Secondly, because this was a subprime loan, we retained what's called a residual, and even though 18 Countrywide had a fairly active market to try to sell 19 20 residuals to minimize the risks that they took, at least when the loans were initially sold, a residual was created on the 21 22 first liens, and then the second liens were able to be sold, 23 but it wasn't always easy. That was my general concerns with the product. 24

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Then from a process point of view, I didn't

- 501:1 understand how they could offer something when we had
 - 2 explicit conversations to the contrary, so I felt that-- and
 - 3 not just me, but the whole product management group, so that
 - 4 would have included Christian and Frank and I-- had been
 - 5 burnt.
 - 6 We had talked about it, reached an agreement that
 - 7 this wasn't going to be offered, and then subsequently find
 - 8 out that there is advertising on this, and we had to have--
 - 9 someone else brought that to our attention, so that's kind of
 - 10 the gist of this February 1st, 2005 e-mail to Debbie.
 - 11 Q As of February 1st, 2005, was the product, as
 - 12 advertised in the flyer that's referenced, outside of
 - 13 Countrywide's product guidelines?
 - 14 A My belief, particularly looking at this e-mail, is
 - 15 that it was.
 - 16 Q To your knowledge, were these 80/20 loans outside
 - of the guidelines being originated through exceptions?
 - 18 A Yes, so my belief at this particular time was it
 - 19 was outside-- so let's just go down the exception route. I'm
 - 20 sorry to-- let's be precise about this.
 - 21 If there's a flyer that's out there, that should be
 - 22 in accordance, in my opinion, with the official company
 - 23 guidelines.
 - 24 The company shouldn't be advertising something,
 - 25 given my opinion, that doesn't match up with company

- 502:1 guidelines.
 - 2 I suppose that this type of transaction might be
 - 3 able to be accommodated through an exception. I still
 - 4 wouldn't be comfortable with it, just as an aside. However,
 - 5 it still shouldn't be advertised out in the public.
 - 6 Q If it was originated through the exception process,
 - 7 exceptions shouldn't be advertised?
 - 8 A I don't think so, because then it's hard for me to
 - 9 think of them as an exception if it's being offered broadly
 - 10 to the public.
 - 11 Q If you turn to Page 373, at the bottom there's a
 - 12 February 4th, 2005 e-mail from Ms. Rosen to yourself.
 - 13 She states, "John, Steve copied you on the e-mail
 - 14 he sent this week clearly stating to our sales force that
 - 15 this is not a product we offer. Do we approve loans on an
 - 16 exception basis with a clearly designated exception process?
 - 17 Yes, as we discussed this with you as well during our recent
 - 18 conversations."
 - 19 Do you recall having any conversation with Ms.
 - 20 Rosen?
 - 21 A I do, and the point is that even though it might be
 - 22 able to be approved during the exception, advertising takes
 - 23 it outside of the realm of it being an exception, in my
 - 24 opinion, and so that was one of the key points that I was
 - 25 trying to get across.

503:1 As an aside, if you look at her e-mail, it says she 2 sent me an e-mail stating to the sales force that it's clearly not a product that they offer. Yet there's an 3 4 advertisement that they have advertising the product. It's hard for me to understand how those both could 5 be true. 6 7 If you turn to Page 274, there's an e-mail from Mr. 8 Blackwell to -- I guess it's to the whole WLD group--9 That's what it appears to be. 10 0 Did you receive that e-mail from Mr. Blackwell? I don't believe that I received this e-mail from 11 12 Mr. Blackwell. What I think has happened here is as she's 13 forwarding it, this e-mail conversation back and forth, she's 14 inserting it in. 15 If you go back to Page 373, as an example, she 16 talks about that in her February 4th, 2005 e-mail, so I think 17 she's forwarding it just as evidence of what they've done. At the bottom of 374 there is another e-mail from 18 19 yourself to Ms. Rosen. 20 You state that "We continue to see additional 21 evidence that these unapproved guidelines were offered widely 22 in the market. Here is another example I received this

afternoon. Please see the e-mail below.

2.3

24 25

May 24, 2010 5:31 pm Page 70

"Having two situations in quick succession suggests

a lack of appropriate controls. We should determine what

- 504:1 internal controls failed that allowed this and the previous
 - 2 situation in December to occur. Thanks."
 - 3 When you said "the e-mails below," do you mean the
 - 4 e-mails that are at 375?
 - 5 A I suspect that those are probably the ones, yes.
 - 6 Q Okay. And do you recall who forwarded you the
 - 7 e-mail from David Swayne?
 - 8 A I don't recall who forwarded it to me, but again, I
 - 9 tried to find people that would keep an eye out for things,
 - 10 so I suspect it was one of those listening posts.
 - 11 Q And at the bottom of 374 when you speak of
 - 12 appropriate controls, what types of controls are you
 - 13 referencing?
 - 14 A So the idea that-- again, what we're talking about
 - 15 here is something being advertised out in the market that
 - 16 didn't match up with official Countrywide guidelines, and so
 - 17 that was the issue that I was raising.
 - 18 I was also pointing out that it occurred on more
 - 19 than one occasion, and so the controls I was talking about
 - 20 would have been within SLG on what would have allowed them to
 - 21 advertise programs that the company didn't officially offer.
 - 22 Q Would have been controls having to do with
 - 23 exceptions?
 - 24 A Not so much exceptions.
 - 25 Again, they are advertising out guidelines that the

- 505:1 company is purported to offer, and those guidelines were not
 - 2 consistent with what the company's official guidelines were.
 - 3 It's that advertising in particular that I was
 - 4 getting at.
 - 5 Q Did Ms. Rosen or anyone else ever give you an
 - 6 explanation as to how this flyer-- how and why this flyer was
 - 7 in market?
 - 8 A There were conversations that I had with Todd and
 - 9 Debbie and Steve Blackwell, and I remember them being long,
 - 10 and at the end of it, I wasn't satisfied that I really
 - 11 understood how it happened, but they had a lengthy soliloquy
 - 12 on how it happened.
 - 13 Q Turning to Page 371, there's an e-mail from Mr. Dal
 - 14 Porto to yourself, and Mr. Gissinger is the CC.
 - Mr. Dal Porto seems to be addressing the same
 - 16 issue, maybe giving his perspective on it.
 - 17 A It appears to be he's setting out his perspective.
 - 18 Q And at the bottom of the page, he states, "As an
 - 19 aside, the pressure on the front line is overwhelming at
 - $20\,$ $\,$ present, and we are at the risk of losing some of our top
 - 21 people, especially in southern California, who are convinced
 - $22\,$ $\,$ we remain gapped to the market on a number of fronts. Drew
 - 23 has challenged us to work with Brian Kuelbs to summarize the
 - 24 major product guideline issues so that we can level set and
 - 25 understand the gaps and the priority for the items we believe

- 506:1 we can, need to address."
 - 2 To your knowledge, when he talks about pressure, is
 - he talking about pressure to do the types of loans that were 3
 - 4 being done outside of guidelines, in your opinion?
 - 5 My opinion, he's talking about-- this is product
 - 6 and guideline related pressure.
 - 7 Again, it's the matching strategy, and so where he
 - 8 talks about -- again, this is my best guess at what he's
 - 9 getting at is where he says, "We remain gapped to the
 - 10 market," meaning that their competitors are offering products
 - beyond what Countrywide was offering at the time in their 11
 - 12 guidelines, so that's what he's getting -- appears to be
 - 13 getting at.
 - 14 So you think he's making a general point that
 - 15 Countrywide's guidelines are more restrictive in the market,
 - 16 not just talking about the specific 80/20 loan?
 - 17 Α Exactly.
 - And on the first page of the Exhibit No. 205, and 18
 - 19 it is Page 369, there is an e-mail from April 30th, 2005 from
 - 20 Mr. Gissinger to Mr. Dal Porto and yourself.
 - Α Yes, I see it. 21
 - He states, "John, product leadership is preparing a 22
 - peer analysis on product offerings. The goal is to see how 23
 - we compare and if the shortfall on our product offerings are 24
 - 25 deemed reasonable and responsible.

- 507:1 "John, as we discussed, it appears that the market
 - 2 has again moved."
 - 3 It seems at some point Mr. Gissinger became
 - 4 involved because while you raised the issue of a product
 - 5 being originated out of guidelines, it seems that the
 - 6 response as well has changed the guidelines.
 - 7 Do you think that's accurate?
 - 8 A So what I think Drew is getting at is his view that
 - 9 the market has moved, meaning that the market-- the
 - 10 competitors in the market were offering wider guidelines than
 - 11 what we offered, and so under the matching strategy, we
 - 12 needed to go back and see where the gaps were.
 - 13 Q To your knowledge, was anyone disciplined or fired
 - 14 for the flyer incident?
 - 15 A You know, I don't know whether anyone was or was
 - 16 not. I'm not sure.
 - 17 Q And when you raised the issue about a lack of
 - 18 adequate controls, was that ever addressed to your
 - 19 satisfaction?
 - 20 A Well, on controls, I don't think-- it's the kind of
 - 21 thing that you're never done with, so I would hate to use the
 - 22 word "satisfied."
 - I do think that-- my understanding is that Todd had
 - 24 a series of conversations with Steve Blackwell and Debbie
 - 25 Rosen on that issue, and then ultimately Steve Blackwell left

- 508:1 the company, and I believe-- my understanding is that Todd
 - 2 terminated Debbie, not right after this but after a series of
 - 3 things that happened.
 - 4 Do you know if that was a result of this incident?
 - I don't think it was a result of this one incident. 5
 - I think it was a more comprehensive perspective on a variety 6
 - 7 of things, including issues like this.
 - 8 And can you recall any other incidents, such as
 - 9 this one, where products were being offered that were outside
 - 10 of guidelines?
 - I suspect there probably were some. 11
 - 12 This is one of the ones that stands out because it
 - 13 happened on more than one occasion and because there were a
 - 14 series of very contentious discussions about it.
 - 15 Did this particular issue ever rise to the level--
 - 16 I see that Mr. Gissinger is involved, but did you ever report
 - 17 this to Mr. Bartlett or Mr. Sambol?
 - So April 2005? I think Nick would have still--18
 - 19 yes. Take a look back on Page 369 of Exhibit No. 205. If we
 - 20 look at the top of the page, you can see that I forwarded it
 - to Nick, who was my boss at the time. 21
 - 22 Okay. Do you know if he took any action with
 - 23 respect to this incident?
 - I don't know for certain what he did with the whole 24
 - 25 thing.

- 509:1 I also discussed it with him in addition to 2 forwarding the series of e-mails.
 - 3 Q I want you to take a look at Exhibit No. 204 if
 - 4 that is still in front of you.
 - 5 A It is.
 - 6 Q I want you to look first at the bottom e-mail from
 - 7 Mr. Dal Porto to Mr. Gissinger where you were CCed.
 - 8 A All right. I am there.
 - 9 Q Turn to the next page at the top e-mail.
 - 10 Do you know where this particular language came
 - 11 from?
 - 12 It seems to be an e-mail that was forwarded by Mr.
 - 13 Dal Porto.
 - 14 A It looks like an e-mail that was forwarded by Todd,
 - 15 and it looks like he may have excerpted one of my e-mails.
 - 16 It looks like the style of e-mail that I do.
 - 17 As I'm looking at it, it looks like they may have
 - 18 added or -- added some things.
 - 19 Q At the top of Page 384 there's a paragraph, and
 - 20 I'll read some of it.
 - 21 "Hey, guys, has anyone noticed that this is
 - 22 standard across the board? Everyone is doing this now. Are
 - 23 we subprime or not? Can someone in corporate make up their
 - 24 minds? So typical apples today, oranges tomorrow.
 - 25 "At this point I have nothing competitive up

22

23

2425

0

Α

I do know.

```
510:1
        against competition, and that goes for everything: programs,
    2
        rates, et cetera."
    3
                  Do you know where that comes from?
    4
                  So if we go to Page 383, do you see where at the
        very, very bottom it says, "LN from a Sou Cal AM"?
    5
    6
                  What I think that stands for is "LN" is lotus
        notes, and then from Southern California, and "AM" would have
    7
    8
        been an account manager, so it would have been one of the
   9
        marketing people in SLG.
   10
                  If you go to the top of Page 384, if you looked at
        the first part up to where it says the word "END" in all
   11
   12
        caps, it seems quite plausible, the way this was written,
   13
        that a manager or salesperson type could have written this.
   14
                  If you look still on Page 383, Mr. Gissinger's
        e-mail to Mr. Dal Porto--
   15
   16
             Α
                  The April 30th at 2:21 p.m.?
             Q
                  Right.
   17
                  Mr. Gissinger references an analysis that he's
   18
   19
        asked ViJay, which was presumably ViJay Lala, to perform.
   20
             Α
                  That would have been ViJay Lala.
```

Do you know what analysis he's referencing?

back to the market matching idea, so it's an analysis of what

other competitors are offering, and the -- I think what he's

So the analysis that he's referencing is-- again,

- 511:1 getting at when he refers to the "no bullshit," is that it
 - 2 needed to be a careful and comprehensive analysis.
 - 3 If you go to the third line of this particular
 - 4 e-mail where he refers to pricing, ops technology, sales
 - 5 strategy, execution, and then on the line above that he talks
 - 6 about products and moving parts, and so when-- on the "no
 - 7 bullshit" part, he wants it to be a complete analysis that
 - 8 would be thorough enough to evaluate what the competitors
 - 9 were doing.
 - 10 That's what I think he's getting at.
 - 11 Q And to your knowledge is he talking about a
 - 12 particular loan product or just guidelines in general?
 - 13 A I think it's in general. However, if we go down to
 - 14 Todd's notes, which is on the same page, 383, he talks about
 - 15 two 100 percent programs, and so I suspect that-- even if it
 - 16 were more general, that that would have been a highlight, and
 - 17 then if you look at Page 384, they talk about some specific
 - 18 things.
 - 19 I think that this appears all to be around
 - 20 subprime, just as an aside.
 - 21 Q Back to those 100 percent programs, were those both
 - 22 80/20 programs or was one loan for 100 percent?
 - 23 A We had both versions, so 100 percent single loan,
 - 24 which would have been a first lien, and then 80/20, which
 - 25 would have been a combination of a first and second lien.

2425

512:1 In the corporate credit committee, one of the 2 things -- and it even talks about it in one of these e-mails. One of the things we frequently did there was a one-page 3 market position analysis where the subprime market was broken 4 down into eight or nine key product categories, and then 5 those were the columns, and the rows were market leaders, 6 7 kind of mid market, and market laggers with respect to 8 product offerings, and then Countrywide would be ranked 9 against the other key subprime originators. 10 When I say-- Countrywide wasn't a subprime originator like New Century. It offered subprime programs, 11 12 as did Wells and others, but for those major institutions 13 that offered subprime, it was a ranking within those product 14 categories of where Countrywide stood versus the others. 15 If you turn to not the last page but Page 385, 16 there is an e-mail from Joe Miller to I guess the entire 17 wholesale lending division. To your knowledge, is this in regards to the issue 18 we've seen raised in Exhibit No. 205 having to do with the 19 20 80/20 loans being outside of guidelines? I think that it is connected with that. That would 21 22 be my interpretation of this e-mail.

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And on I guess the third paragraph of that e-mail,

he states, "Product development/credit has committed to

undertake the analysis in order to make this part of our

- 513:1 standard product guidelines."
 - 2 Do you know if the particular loan program with the
 - 3 attributes mentioned in the first paragraph were made part of
 - 4 the standard product guidelines?
 - 5 A Some variation of it may have been.
 - 6 I know this got looked at again and again.
 - 7 I don't have a specific recollection.
 - 8 Perhaps somebody like either ViJay or Frank
 - 9 Aguilera would have a more specific recollection of what
 - 10 ultimately happened with this.
 - 11 Q I am going to read some of the first paragraph and
 - 12 ask you some questions.
 - 13 "Effective immediately, please communicate to your
 - 14 respective organizations, due to information that has been
 - 15 passed to SLG from corporate credit, no LTV or loan amount
 - 16 exceptions will be allowed for 80/20 loans that have FICO
 - 17 scores less than 580 on full documentation and less than 640
 - 18 on stated documentation.
 - 19 "It has been our practice to allow loan to value
 - 20 and loan amount exceptions through our structured loan
 - 21 process on some of the lower grade bands.
 - 22 "However, in light of particular attribute
 - 23 dimensions and the layering of risk, we have been instructed
 - 24 to cease exceptions in these cases."
 - 25 With respect to the two FICO scores mentioned, 580

514:1

21

22 23

24

25

Q

Α

2 they on the threshold of distinguishing between non-prime or 3 prime--4 Let's go off on a quick tangent, and this is an 5 important one. 6 A number of people in the market have a 7 misconception that the boundary between prime and subprime 8 can be defined simply with a FICO score. It can't. 9 If we look at the distribution of FICO scores for 10 prime and subprime loans and put them next to each other, they would, in fact, overlap by quite a bit. 11 12 With that said, actually you would see 620 is a 13 more common threshold that you see talked about, but there's 14 no quantitative magic with 620. It's just an often referenced FICO level. 15 16 580 and 640 are just particular FICOs, but-- 640 17 would be a better credit record than 580 by a pretty significant increment. 18 We'll mark as Exhibit No. 206 a May 22nd, 2005 19 20 e-mail from yourself to Mr. Sambol.

and 640, are those of any particular importance? Like are

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(SEC Exhibit No. 206 marked for

identification.)

I do remember sending this e-mail to Dave.

You reference a meeting in Santa Barbara or a

Do you recognize Exhibit No. 207?

- 515:1 speech was given in Santa Barbara.
 - 2 Do you recall if that was in connection with some
 - kind of meeting or presentation? 3
 - 4 Α It was.
 - 5 I am trying to remember what we called this
 - meeting, but once a year there would generally be an off-site 6
 - 7 meeting, and the senior management across the company would
 - 8 gather at this off-site meeting to address a variety of
 - 9 strategic issues, and so this was one of those meetings.
 - 10 Dave gave a speech at this meeting, the one we had
 - in Santa Barbara in 2005, and I thought the speech was good, 11
 - 12 and the purpose of this e-mail was to tell him so, and then
 - 13 also use it as an opportunity to bring up some issues with
 - 14 him.
 - 15 Was the meeting in Santa Barbara, was it limited to
 - 16 just Countrywide personnel or were there any analysts or non-
 - 17 Countrywide --
 - 18 Α It was just an internal meeting only.
 - 19 In the second paragraph you state that Mr. Sambol
 - 20 described how guidelines and credit standards have become
 - increasingly more aggressive across the industry and here at 21
 - CW. 22
 - Do you recall what he specifically said regarding 23
 - the expansion of credit guidelines? 24
 - 25 I think this accurately reflects what he said and

what I remember.

516:1

19

20

21

22

23 24

25

```
2
               I don't remember specifically what he said. This
     is now-- gosh, it's been three years, so I don't remember
 3
 4
     exactly what his words were.
               In the next sentence of that second paragraph, it
 5
     states, "Since exceptions are generally done at terms even
 6
     more aggressive than our guidelines, I want to make sure all
 7
 8
     the various groups are aligned on key SLD exception issues."
 9
               Is that your language or something he said?
10
          Α
               That's my language.
               And could you explain what you mean by "exceptions
11
12
     being done at terms even more aggressive than our
13
     guidelines"?
14
               Earlier this morning we talked about the whole
15
     essence of an exception is that it's being done at terms that
16
     are beyond the standard guidelines, and that's what makes it
17
     an exception.
               By virtue of being beyond those terms, it is going
18
```

to generally be riskier, at least in the particular

approach to exceptions has been lucrative over the past

several years," and by that do you mean they were able to

It's a little more complicated than that.

And the next paragraph, you state that "CW's

dimensions that it's beyond the guidelines.

originate more loans?

24

25

Q

Α

```
517:1
                  That's part of it, so let me try to capture some of
    2
        the key elements.
    3
                  One would be there were more loans, and remember
    4
        we've talked about the no brokering policy, so having the
        exception capability was very important relative to the
    5
    6
        consumer markets or retail division because of that, so that
    7
        would have been an element of it.
    8
                  Countrywide's long-standing approach to exceptions
   9
        was also to price for the additional risk, and so there was a
   10
        margin or pricing element to that too, so it's-- so those
        would have been the key things that I was referring to that
   11
   12
        make up the word "lucrative."
   13
                  So it was volume and the extra money you were
   14
        making for taking on the additional risk?
   15
             Α
                  And thirdly, kind of the whole market positioning.
   16
                  From a builder, from a realtor, from a developer's
        perspective, it was the ability for Countrywide to offer a
   17
        full range of products and guidelines, so from that
   18
        perspective too.
   19
   20
                  On the last page of this document, you mentioned an
             Q
        SLD summit.
   21
   22
                  Yes.
             Α
```

What was that?

May 24, 2010 5:31 pm Page 84

"SLD" is structured loan desk, and so there was a--

actually, there was an SLD summit that had occurred when I

- 518:1 first arrived at the company, and this was in the fall of
 - 2 2003, and then the one here appears to be an upcoming SLD
 - 3 summit.
 - This one appears to be an upcoming one. 4
 - 5 And why are these summits held?
 - 6 A summit is different than a meeting in that a lot
 - 7 of people were invited, and it could last for an extended
 - 8 period of time, so kind of something that was at least four
 - 9 hours to 12 hours was a summit rather than a meeting, and so
 - 10 this was a summit, and so-- actually, now that I'm thinking
 - about it, I do remember attending part of this summit. 11
 - 12 There would be people that would be in attendance
 - 13 for the entire summit, and then others would come in and out
 - 14 depending on the particular topic being covered.
 - 15 Q Was this an internal summit?
 - 16 Α It's an internal summit.
 - Q Only Countrywide personnel? 17
 - 18 Α Only Countrywide personnel.
 - 19 Dave would really only break to go to the bathroom.
 - 20 He would go full blast for all these hours, and then food and
 - 21 drink would be brought into him while he was sitting there
 - 22 asking questions.
 - 23 Do you remember what was discussed or any
 - particular issues that arose at the SLD summit that you 24
 - 25 reference on Page 295?

- 519:1 This particular one, now that I'm thinking about
 - it, occurred after this e-mail, and so I remember that it was
 - held in the boardroom at the Calabasas headquarters, so Dave 3
 - 4 had received this e-mail from me, and so I don't recall him
 - ever responding to me back in e-mail, but he responded back 5
 - 6 to me verbally in the summit.
 - 7 Which item did he respond to?
 - 8 He just kind of -- the whole e-mail, he said that he
 - 9 had received my e-mail and wanted to address some of the
 - 10 points that I had raised.
 - Q 11 Okay.
 - So my recollection is that he didn't agree with 12
 - 13 everything that I had raised as a point.
 - 14 Can you recall any of the topics you raised or any
 - 15 of the perspectives you provide that he disagreed with?
 - 16 I don't remember the specifics right now, but as I
 - 17 continue to think about it, if I can retrieve them back, I'll
 - 18 mention them.
 - 19 Did he agree with any of the points that you
 - 20 raised, to your recollection?
 - 21 I think it was a mixture where he agreed with some
 - 22 and disagreed with others, so he didn't reject the whole
 - thing out of hand, but he didn't accept the whole thing 23
 - 24 either.
 - 25 Can you recall any initiatives or changes in the

```
520:1
        area of SLDs that occurred as a result of this summit?
    2
             Α
                  I can.
                  One of the things that this particular summit
    3
    4
        addressed as well as other meetings and summits, was that
        Dave commissioned an exception system to be designed and
    5
        developed, and there was a gentleman named Bill Kobb who
    6
    7
        worked directly for Dave, and so he was responsible for
    8
        designing an exception system, so that was one example of an
   9
        initiative.
   10
                  Then my belief is that there were a series of other
        initiatives that Dave had the various divisions pursuing.
   11
   12
                  Regarding exceptions?
   13
                  Regarding exceptions, so this summit was on SLDs,
   14
        on structured loan desks, which existed to deal with
   15
        exceptions.
   16
                  Do you remember what any of those initiatives were,
   17
        what the divisions were asked to look at?
   18
                  It seems like there was constant work underway
        around these SLDs to tweak various aspects about them.
   19
   20
                  Whether that was pricing, the process flow,
   21
        systems, staffing both structure and then the particular
   22
        personnel in those various positions, so all of those things
   23
        seemed to be being looked at and tweaked over time.
                  (Lunch recess 11:58 to 1:05 p.m.)
   24
```

AFTERNOON SESSION

```
521:1
                 BY MR. WYNN:
                Back on the record at 1:05 p.m.
   3
                  Mr. McMurray, I am going to show you what we've
    4
        previously marked as Exhibit No. 88.
   5
                  Exhibit No. 88 is a series of e-mails, the first
        being a February 1st, 2006 e-mail from yourself to Mr.
   6
   7
        Kuelbs, a Charles Emeley, and Steven Trentacosta.
   8
                  Can you identify Exhibit No. 88?
   9
                  Exhibit No. 88 consists of two primary e-mails, one
  10
        that I had sent to Brian Kuelbs, Charles Emeley, and Steven
        Trentacosta with copies to a few people, and then a second
  11
  12
        e-mail where I forwarded the first one to Stan Kurland along
  13
        with some additional text.
  14
                  In your first e-mail to Mr. Kuelbs, first
  15
        paragraph, you state, "Since I'm continuing to encounter
  16
        resistance to my efforts and instructions to reign in this
  17
        program, I thought I would summarize my basic concerns here
  18
        so that you could address them directly in response to this
  19
        e-mail."
  20
                  When you reference efforts and instructions to
  21
        reign in this program, what program are you referencing?
             Α
                  The 80/20.
  22
                  When you look at the subject line, it should say,
  23
        "Resistance to 80/20 changes."
  24
```

When did you initiate the efforts and/or

- 522:1 instructions to reign in the 80/20 program?
 - 2 Well, the 80/20 discussion had been going on since
 - I had arrived at Countrywide, and just before the lunch break 3
 - 4 we talked about some of the discussions on the 80/20 with
 - respect to SLG, so much of this is just a continuing ongoing 5
 - 6 evaluation of this program from multiple perspectives, from
 - 7 the production perspective, from the risk perspective,
 - 8 profitability perspective, so here at the beginning of 2006,
 - 9 and I don't remember whether there was something specific
 - 10 that prompted us to reign in the program, although somewhere
 - in the e-mail to Stan I reference HSBC, so that may have 11
 - 12 been -- that was one of the events that caused even further
 - 13 re-looking at this program, so it may have been that.
 - 14 In any case, in my February 1st e-mail to the
 - 15 group, I was laying out, on a very high level, my three basic
 - 16 concerns.
 - 17 So if you turn to the next page on Exhibit No. 88,
 - 339, and in No. 1 you state, "There is some in the company, 18
 - including me, which question the basic existence of this 19
 - 20 program. Do you think that a 100 percent subprime loan is a
 - 21 viable program? Does a loan with no equity, non-prime
 - credit, and in some cases undocumented income make sense?" 22
 - 23 Did any of the recipients of this e-mail reply
 - 24 back?
 - 25 What I recall, and I don't know whether it was in Α

- 523:1 response to this e-mail or to another one, but I think it was
 - 2 in response to this one, Charles Emeley I think sent me a
 - response, I think. 3
 - 4 Who is Charles Emeley?
 - 5 Charles Emeley, at the time this e-mail was done,
 - he worked for Brian Kuelbs, so I think it was called product 6
 - 7 leadership is the area-- was what it was called, so that's
 - 8 where he worked.
 - 9 He had previously run GSE relations and then before
 - that had some other position in secondary marketing. 10
 - He had moved over from secondary to production, and 11
 - 12 it may have been directly to this product leadership group.
 - 13 Do you recall what his response to you was?
 - 14 Well, I recall that he was a very eloquent writer,
 - 15 and he responded back. I think a lot of it had to do with
 - 16 this market matching idea is what I recall.
 - 17 I'm sure the e-mail is around somewhere if you
 - wanted to track it down. 18
 - After receiving his response, did you still have 19
 - 20 the concern listed in concern number one?
 - 21 Α I did.
 - 22 Still on Page 339 in concern two you state, "Based
 - 23 on what I'm observing, I am gravely concerned that we do not
 - have an execution that accomplishes what's needed. Do you 24
 - 25 think we have a reliable execution to shed this credit risk,

- 524:1 which we do not want to retain under any circumstances?"
 - 2 Could you please explain what you mean by that
 - 3 concern?
 - 4 Sure. Again, I have talked about Countrywide Α
 - 5 retaining some amount of risk on any transaction that it did.
 - 6 What I was referring to here was a desire with
 - 7 respect to the 20 percent second in particular, that we
 - 8 wanted to retain little to no credit risk.
 - 9 It was something that I wanted, something that Stan
 - 10 Kurland wanted, and in theory, the way to do that was through
 - a whole loan sale, a nonrecourse whole loan sale, but what we 11
 - 12 learned in the HSBC transaction is that there are things that
 - 13 can go wrong in pursuing that goal, and so that was one that
 - 14 was-- in theory, got rid of most of the risk, but once--
 - 15 after a period of time and after all the dust settled, that
 - 16 turned out not to be the case.
 - 17 The other thing, not to belabor, but if you go back
 - 18 to Page 338, at the bottom, I am just stressing again that we
 - 19 do not want to retain the credit exposure on these loans.
 - 20 In other words, they had to figure out a way, and
 - 21 "they" meaning secondary marketing in this case, along with
 - 22 product leadership, a way that these loans could be sold such
 - 23 that we retained little to no risk.
 - And with respect to the HSBC transactions, are you 24
 - 25 saying that Countrywide had sold 80/20 loans to HSBC on a

525:1 whole loan basis? 2 They had, and so--3 So it was not securitizations that had-- that 4 Countrywide was doing with HSBC on 80/20 loans? 5 That's correct, and so with a subprime securitization, those are typically done with a residual 6 7 interest where the issuer is keeping a first loss piece, and 8 so one but not the only reason that we wanted to do these 9 with a whole loan sale is that it would more effectively 10 transfer the credit risk to the buyer of these loans. And with respect to the whole loan transaction, 11 12 what recourse does a buyer have to-- if they start 13 experiencing defaults on the 80/20--14 It's really up to the contract that was negotiated 15 between the two parties, so there's a wide range of 16 possibilities there. 17 In retrospect, one of the concerns that we had with HSBC is that the individuals that negotiated that transaction 18 19 probably didn't do as good of a job as we would have liked. 20 And is that in relation to the fact that there were 21 some contractual language that allowed HSBC to force 22 Countrywide to purchase back some loans that defaulted? 23 It was, but there again -- so there's the contract and its language itself but also the interpretation of what 24

was in the contract, so that was a second important piece.

25

526:1	A third important piece is just operationally how
2	HSBC and Countrywide conducted themselves.
3	A fourth piece was this idea of post purchase due
4	diligence.
5	Q And what's post purchase due diligence?
6	A So in a whole loan transaction or even in a
7	securities transaction, there's an idea of due diligence
8	where either all or a sample of the loans are going to be
9	looked at, and in the case of post purchase due diligence,
10	that diligence takes back that diligence takes place after
11	closing; in other words, post purchase.
12	I personally advised again and again against that
13	practice because I think it sets up a terrible conflict
14	between the parties.
15	Q Can you elaborate on what you mean by that?
16	A So imagine if you were the buyer. If you're
17	looking at the loans after you purchased it, you can if
18	enough time is allowed, you can simply wait and see which
19	loans are struggling, meaning becoming delinquent or going
20	into default, and then include only those loans in your
21	diligence process and seek to find ways to kick them out.
22	In a typical due diligence, the prospective buyer
23	has the ability to kick loans from the transaction.
24	In the case of a post due diligence transaction,

that happens after the transaction is closed, so in my

- 527:1 opinion, that just sets up a horrible conflict where the
 - 2 buyer has an incentive to take an extra hard look at those
 - loans that defaulted, even look for technicalities as a way 3
 - 4 to put them back.
 - 5 Again, in my view, that's what HSBC did in this
 - 6 instance.
 - 7 In the e-mail from yourself to Mr. Kurland, dated
 - 8 February 9th, 2006, in the second sentence you state, "I'm
 - 9 aggressively pressing your desires and request."
 - 10 Can you recall what request of Mr. Kurland's you
 - 11 were trying to implement?
 - 12 Sure. His desire and request was not to retain
 - 13 credit risk on these loans.
 - 14 I shared that desire, but in order to effectively
 - 15 bring that about, especially if we're going to continue
 - 16 originating the loans, there are a lot of things necessary in
 - 17 order to achieve that.
 - And you close that paragraph by stating, "Following 18
 - 19 are two of the areas where I think we need to exercise care,
 - 20 but where I also -- but where I am also encountering
 - 21 resistance," and then you list, "Loan sales strategy and
 - exceptions." 22
 - 23 Can you explain what type of resistance you were
 - getting in those areas? 24
 - 25 Just one example, so under "Loan sale strategy," I

528:1 talk about discontinuing the use of post purchase due 2 diligence, so that was a practice that I thought should not be used; again, mainly for the reason that I just stated. 3 4 The reason that that would-- I should present the counterpoint, even though I don't agree with it, but part of 5 the counterpoint is that by having post purchase due 6 7 diligence, it smooths out the workload so the transactions 8 come in not in a steady sequence, and so the due diligence 9 can get backed up and it's a mad rush sometimes to get things 10 done. If it's done on a post purchase due diligence 11 12 basis, that can be scheduled such that it fits more cleanly 13 into people's schedules and the other workload that's either 14 with the buyer or with the seller, so that's the 15 counterargument. 16 In any case, that was one area where I was 17 encountering resistance, so I wanted to make him aware of 18 that. 19 The second issue is this whole idea of exceptions. 20 When HSBC-- they did a couple due diligences, so 21 one due diligence was just around kind of the whole product 22 and Countrywide before they finished negotiating their 23 contract, and then there were individual due diligences that had to do with the loans themselves. 24

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In that first due diligence, they were made aware

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529:1 that there were exceptions, and the exceptions would be 2 outside of guidelines. 3 Despite that discussion and disclosure way ahead of 4 them ever purchasing a single loan, one of the rationales 5 that they asserted to cause the loans to be bought back was 6 that they didn't meet Countrywide's underwriting guidelines. 7 Well, from my perspective, there were two flaws 8 with HSBC's assertion. First, they knew there were 9 exceptions, and secondly, before they bought any of these 10 loans, they knew what the loan level attributes were, so if something was a FICO exception, as an example, they knew for 11 12 that particular loan what the FICO was, so it wasn't that 13 they were unaware of what they were buying. They knew. 14 That, combined with a post purchase due diligence, 15 they were looking for any reason they could on loans that

25 A So it would have likely taken the form of an e-mail

didn't turn out favorably, to put that back, so that was what

reads, "Exceptions," you state that "I have instructed the

underwriting managers from the production divisions to stop

originating exceptions since many of the HSBC due diligence

With respect to that second sub bullet point that

In what form was your instruction to the divisions

I was getting at with this second sub bullet point.

requests are for guideline exceptions."

to stop originating exception 80/20 loans?

- 530:1 that I would have sent out to product leadership and
 - 2 potentially even the divisions themselves.
 - Each division had its own risk management unit, and 3
 - 4 then they would have disseminated that information from
 - 5 there.
 - 6 Again, each area had a credit officer, a risk
 - 7 officer that would have helped manage the risks for that
 - 8 particular division.
 - 9 By "division," we are talking about production
 - 10 divisions here.
 - Would your e-mail have been-- to your knowledge, 11
 - 12 was your e-mail viewed as an instruction or a recommendation
 - 13 to its recipients?
 - 14 I hope it was viewed as an instruction.
 - 15 I would have worded it that way, rather than just a
 - 16 recommendation.
 - 17 Did you have authority to instruct the divisions to
 - stop granting certain types of exceptions? 18
 - In my view, yes. 19
 - 20 One of the themes that we've talked about here is
 - just an evolution of policies and processes. 21
 - 22 I don't think there was absolute clarity on that
 - 23 particular issue.
 - Of whether or not you had authority--24
 - 25 To issue that kind of a death penalty instruction.

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- 531:1 In the final e-mail from yourself to Mr. Lederman, 2 you state, "I wasn't supported on this."
 - 3 Can you explain what you mean by that?
 - 4 Just in the whole general-- the whole 80/20 thing
 - was something -- if you look at some of the dates on these 5
 - 6 e-mails, the thing drug on and on and on, and so on "this,"
 - 7 meaning the whole 80/20 product.
 - 8 Let me show you a related string of e-mails marked
 - 9 as Exhibit No. 89.
 - 10 The first e-mail on Exhibit No. 89 is a February
 - 9th, 2006 e-mail from Cliff Kitashima to Greg Lumsden, and on 11
 - 12 the first page there's a response e-mail from you to Mr.
 - 13 Lumsden.
 - 14 Do you recognize Exhibit No. 89?
 - 15 Α I do.
 - 16 Q Can you identify who Cliff Kitashima is?
 - 17 He is the risk officer for full spectrum lending,
 - so that is the retail subprime unit for Countrywide, and then 18
 - 19 Greg Lumsden is the president of full spectrum lending.
 - 20 Okay. Now, as of February 9th, 2006, had you
 - 21 already sent your instruction to the division with respect to
 - 22 not granting exceptions with respect to 80/20 loans?
 - 23 I had sent-- if you go back to Exhibit No. 88, you
 - can take a look at the dates on that, and then this series of 24
 - 25 e-mails is dated after that, and so you can see what Cliff is

- 532:1 recommending, which is that -- where he is saying that he
 - 2 wants to recommend to grant these exceptions, and then you
 - 3 can see Greg Lumsden comes on top and supports that, and he's
 - 4 sending that to Drew and to me as well and to Brian Kuelbs.
 - 5 Then I'm coming back to the group and saying that
 - 6 we need to stay with the no-exception policy for now, and
 - 7 then I describe the rationale for that.
 - 8 On the same-- shortly thereafter, like two minutes
 - 9 thereafter, I forward this e-mail to Stan to make him aware
 - 10 of the interaction that's taking place.
 - If you look at Page 342, Mr. Kitashima's e-mail, he 11
 - 12 references something called central underwriting.
 - 13 Yes.
 - 14 0 What is that?
 - 15 I believe it's something inside of full spectrum
 - 16 where it's a centralized underwriting versus the underwriting
 - 17 they may have decentralized out in their branches.
 - 18 I am not absolutely sure, but I suspect that's what
 - 19 that is.
 - 20 And then at the bottom of Page 341, Greg Lumsden
 - 21 has e-mailed Mr. Gissinger, in the first sentence of his
 - 22 e-mail to Mr. Gissinger, "Planning to move forward with this
 - 23 on Monday morning."
 - Is he saying that we are going to change the 24
 - 25 guideline on Monday morning or we are going to submit this to

- 533:1 the product leadership to see if we can get it changed?
 - 2 A My interpretation of this is that he's planning to
 - 3 move forward with what Cliff Kitashima is recommending, which
 - 4 is allowing exceptions to be done with some boundaries which
 - 5 Cliff outlines on the bottom of Page 342, but that would be
 - 6 how I would interpret it.
 - 7 O So not going to product leadership, but starting
 - 8 to--
 - 9 A To do it on his own.
 - 10 Q And then your response to Mr. Lumsden, you state,
 - 11 "We need to stay with the no-exceptions policy for these
 - 12 loans for now."
 - 13 To your knowledge, did the full spectrum department
 - 14 adhere to the no-exceptions policy?
 - 15 A In this specific instance, I don't remember exactly
 - 16 what transpired.
 - 17 Q And then in your e-mail to Mr. Lederman, dated
 - 18 September 7th, 2007, you state, "In my opinion, the exception
 - 19 process has never worked properly. The FSL issue we
 - 20 discussed is germane here. In this instance, FSL was
 - 21 actually a little better than the other divisions in that
 - 22 they at least escalated the issue, rather than ignoring it."
 - 23 With respect to the first sentence where you state
 - 24 that the exception process has never worked properly, are you
 - 25 speaking specifically as it related to the 80/20 loans or in

25

aware of that.

534:1 general? 2 A couple of things, so these e-mails that ${\tt I}$ 3 forwarded to Mr. Lederman, he asked me to look through things 4 and then forward e-mails to him. He was taking over the chief risk officer role at 5 6 Countrywide after me, so I was trying to bring him up to speed, and so sometimes I would put a little blurb, and so 7 8 there are many, many aspects of the exception process, and so 9 I think what I was getting at at the time was that all 10 aspects of it, if you take them all together, didn't work properly, not that the whole thing didn't work but there 11 12 always seemed to be some piece that needed further 13 enhancement or correction. 14 Then I'm bringing to light a specific -- this 15 specific FSL issue as well. Second sentence you state, "In this instance, FSL 16 was a little better than other divisions in at least they 17 escalated the issue, rather than ignoring it." 18 19 Were there cases where other divisions simply 20 ignored your 80/20 policy without informing you? 21 I would make it a little more general than that. 22 There were some other instances where guidance that 23 I put out was not followed to the letter, and I wasn't made

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What I think-- one of the good things here was at

- 535:1 least they got the instructions, they didn't agree with them,
 - 2 and so they were going back to Drew, who was Greg's manager
 - 3 at the time, and so even though they wanted to do something
 - 4 different than what I had sent to them, at least they were
 - 5 coming back up the chain, so I thought that was good.
 - 6 Q Okay. But there were occasions when other
 - 7 divisions had not come up the chain?
 - 8 A That's right, so as an example, there was-- on
 - 9 super jumbo loans, there was a 70 percent LTV and CLTV hard
 - 10 stop, so from time to time I became aware of exceptions being
 - 11 made to that policy, and in some occasions it wasn't
 - 12 something that was brought to my attention, but I just found
 - 13 out through back channel methods.
 - 14 Q Let me show you Exhibit No. 207 because I think it
 - 15 might relate to this hard stop issue.
 - 16 (SEC Exhibit No. 207 marked for
 - identification.)
 - 18 Q Does Exhibit No. 207 reflect the 70 percent hard
 - 19 stop issue that you just referenced?
 - 20 A It does.
 - 21 Q The subject of some of these e-mails is Barr
 - 22 exception.
 - Do you know what that means?
 - 24 A I think "Barr" is probably the borrower's last
 - 25 name, is what I suspect.

536:1 Have you ever heard of what's been called by the 2 media as the friends of Angelo program? I have heard of that. 3 4 Do you have any knowledge of such a program like that or under any other name while you were at Countrywide? 5 6 I don't know that friends of Angelo was an official 7 program, but Angelo did work with borrowers directly and did 8 approve his own loans. There were a couple of occasions that I observed 9 10 some of this happening, and then I also believed that the servicing department, the group that works with borrowers to 11 12 collect payments and pay taxes and insurance, I believe that 13 they had a specific investor control for these loans. 14 In fact, I shouldn't say-- I think that's the case. 15 And what's an investor control? 16 An investor control is a grouping that servicing would have to put loans in different buckets or groups, so a 17 particular security might have an investor control, so all 18 19 the payments associated with that could be grouped together 20 and then sent to that investor, as an example. 21 Who is Preston James? Preston James, when I first got to Countrywide, 22 23 worked for Todd Dal Porto as his head of operations. Then he subsequently, and at the time of this 24

particular chain of e-mails, worked for Jack Schakett, and so

- 537:1 he worked in an operations capacity.
 - 2 Jack was the head of operations for much of
 - 3 Countrywide, and then Preston was one of his key direct
 - 4 reports.
 - 5 Q With respect to what I call the friends of Angelo
 - 6 program, once he approved the loan, was that the end of the
 - 7 story? Was there any other layers of review for those loans?
 - 8 A Like a couple of other things, this was somewhat of
 - 9 an evolution, but early on I think what you just described
 - 10 was the case, where he approved the loans.
 - 11 On a couple of occasions, I became aware of some of
 - 12 these transactions, and then I encouraged Nick, who was my
 - 13 boss at the time, when I first became aware of the program,
 - 14 to suggest to Stan to suggest to Angelo that perhaps some
 - 15 more structure around the program would make sense rather
 - 16 than to just have Angelo do it off the side of his desk.
 - 17 I repeated that suggestion a couple of times, and
 - 18 then when Drew-- let's look at the date on these.
 - 19 When Drew moved into Dave Sambol's old position
 - 20 where he was head of production, we talked about the issue
 - 21 again, and Drew was going to talk to him, and then Drew even
 - 22 hired a special underwriter that would-- I am trying to--
 - 23 they had a specific name for the desk.
 - 24 There was going to be a special desk to deal with
 - 25 large loans and VIP loans, and Drew wanted to pull the

- 538:1 friends of Angelo program under that umbrella.
 - 2 The gentleman that they hired was from Bank of
 - 3 America, I believe, and his name was Wes. I can't remember
 - 4 his last name right now, but I think his first name was Wes.
 - 5 Q To your knowledge, was Mr. Gissinger successful in
 - 6 getting this friends of Angelo program moved into the large
 - 7 loan VIP department?
 - 8 A You know, just based on what I've read, I'm not
 - 9 sure that he was.
 - 10 Q Okay.
 - 11 A So that was all happening as I was leaving the
 - 12 company, so I'm not sure exactly where that ended up
 - 13 ultimately.
 - 14 Q So Mr. Gissinger's efforts to give the program more
 - 15 structure was heard sometime in late 2007?
 - 16 A These are late 2006 at the time this is happening,
 - 17 so the idea of having this special desk for VIPs that would
 - 18 include the friends of Angelo would have dated back to that,
 - 19 but Drew was trying to design a structure, procedures, and so
 - 20 $\,$ forth, and that still was going on at the time that I left in
 - 21 September of 2007.
 - 22 He had made a fair amount of progress, from what I
 - 23 could tell, including hiring this gentleman from B of A.
 - Q To your knowledge, portions of the loan file that
 - 25 are included in Exhibit No. 207, do they reflect a friends of

- 539:1 Angelo loan?
 - 2 A My guess-- I don't know for sure.
 - 3 As I look at it, I don't see anything here where
 - 4 they are talking about it being a friends of Angelo loan, but
 - 5 let's just take another look.
 - 6 By the way, see where it says on Page 410,
 - 7 "Structured loan desk exception summary," I mentioned earlier
 - 8 Bill Kobb developing an exception loan system, so this would
 - 9 have been-- I talked about the SLD summit, so this is
 - 10 actually a couple of years later or a year later or
 - 11 something, and this would have been the actual system being
 - 12 used.
 - 13 I don't know whether this was a friends of Angelo
 - 14 loan.
 - I can't tell from what we have here.
 - 16 Q Well, what is the system doing that was not done
 - 17 before?
 - 18 A So the-- there are a couple of things that are
 - 19 important.
 - One, it is identifying a loan as being an
 - 21 exception, and a loan can be excepted for a multitude of
 - 22 reasons.
 - 23 First, it is identifying it as an exception, and
 - 24 then it's capturing information within the system so that it
 - 25 can be presented to the structured loan desk first of all and

- 540:1 then also to anyone else that was looking at the transaction
 - 2 that wouldn't have access to the loan documents themselves,
 - 3 so they could look at the system and get a sense of the key
 - 4 attributes of the transaction under consideration.
 - 5 Q Is the 70 percent LTV hard stop reflected anywhere
 - 6 in this output?
 - 7 A It is, so let's just look here.
 - 8 Let's look to Page 411.
 - 9 If you go down about midway, it says, "LTV/CLTV,"
 - 10 and then it has, "26.6 percent/73.4," so that's the LTV on
 - 11 the left and CLTV on the right, and you can see that it's
 - 12 over 70 percent, and then you can also-- if we took the first
 - 13 lien amount, which is-- if you go a little further down where
 - 14 it says \$2.2 million, and then if we added the line amount
 - 15 for the home equity, which it would go up-- see the \$1.25
 - 16 million?
 - 17 The two of those added together are above three,
 - 18 and so the 70 percent hard stop would be applicable here.
 - 19 Q On Page 409, there is an e-mail from Mr. Soda to
 - 20 Mr. Gissinger?
 - 21 A Yes.
 - 22 Q And he references a 70 percent hard stop, but he
 - 23 seems to be seeking to nevertheless find a way to approve the
 - 24 loan.
 - 25 Was there any mechanism to approve a loan that had

- 541:1 a hard stop?
 - 2 Well, again, it would depend on the type of hard
 - 3 stop that was in place, so there were a number of controls
 - built into the system itself, but ultimately an underwriter 4
 - could sign off on something and commit the company, even 5
 - 6 though that hard stop might have been in place, and if you
 - 7 look at the top of Page 409, do you see Drew's e-mail to
 - 8 Preston and to me, and he says, "It appears, not verified
 - 9 yet, that we approved this "-- so something that came up from
 - 10 time to time is where somebody communicated out an approval
 - that may have gone beyond a hard stop or some other policy, 11
 - 12 and in many cases the position from either legal or from
 - 13 production is that approval that had been communicated needed
 - 14 to be honored even though it didn't conform to a particular
 - 15 company policy, so that seems to be what he's saying here in
 - 16 his December 7th e-mail to Preston and to me.
 - 17 So if you told an applicant or borrower that a loan
 - was approved, you needed to fund it, even though it was 18
 - outside of guidelines? 19
 - 20 That would typically be the practice.
 - To your knowledge, is Mr. Gissinger, in his e-mail 21
 - 22 on that page, saying that the loan was approved with pricing
 - 23 renegotiated, so just with a higher price?
 - You know, I can interpret it a couple of ways. 24 Α
 - 25 I don't know if he means renegotiated or that we

- 542:1 reneged on the pricing. I am not sure what he means there.
 - 2 Q Then on Page 408 you e-mail Mr. Soda with the
 - 3 problems you had with the loan.
 - 4 Who is Gene Soda?
 - 5 A Was the head of underwriting for CMD.
 - 6 Q In the same fashion that Joe Miller is the head for
 - 7 WLD?
 - 8 A That is correct, although Joe Miller moved around
 - 9 to a couple of different positions, but he was the head of
 - 10 WLD underwriting at one time.
 - 11 Q On the top of Page 409, your last full paragraph,
 - 12 you state, "As a general matter, there are two topics we need
 - 13 to discuss: One, the credit rationale here parallels what I
 - 14 have seen on other CMD exceptions and raises concerns about
 - 15 the quality of CMD underwriting on large and/or challenging
 - 16 loans."
 - 17 What do you mean by "the credit rationale"? Do you
 - 18 mean the manner in which they tried to support this loan?
 - 19 A That's what I mean.
 - 20 In order to move forward on a loan, the underwriter
 - 21 has to arrive at a rationale that the borrower can and will
 - 22 pay the transaction, and so in this particular example and in
 - 23 other examples I saw, it wasn't apparent how they arrived at
 - 24 that rationale.
 - 25 Q What rationale were they using because you say you

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543:1
        have seen the rationale before?
   2
                  I mean, was it just a reliance on FICO that--
                  I am just kind of doing this live as we sit here,
   3
    4
        so it's a reduced documentation loan, it's a very high loan
        amount, and you'll notice that it's in-- I think it's in Palm
   5
        Desert, so it's a very expensive property in a resort area
   6
   7
        with reduced documentation.
   8
                  The LTV on it is very high for the loan amount.
   9
                  I don't-- the FICO-- let's see, do we know the
  10
        FICO?
                  On Page 409, at the bottom.
  11
             Q
  12
                The FICO is very good, so that's a positive aspect
  13
        on this loan, but I don't see-- so when Gene says -- let me
  14
        find this.
  15
                  They don't really lay out why they think it's a
  16
        good loan, so other than the FICO being favorable, which I
  17
        pulled out of here, there is no other rationale that they are
        presenting on why we should make this exception.
  18
                  Just as an aside, the other thing, as I'm scanning
  19
  20
        this, the DTI is 52 percent, so that strikes me as kind of
  21
        high, so that would be another risk factor.
  22
                  You also state with respect to DTI, it's difficult
  23
        to place much emphasis on it because it's reduced
  24
        documentation?
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That's right, so the borrower in this case would

- 544:1 be-- it's a reduced doc loan, meaning he's stating his income
 - and then verifying his assets, and so you're taking the 2
 - 3 borrower at their word, but when someone documents their
 - income, you are able to look at those documents and learn 4
 - 5 other things about the borrower that at least I believe would
 - be helpful in making an underwriting decision. 6
 - 7 At the sentence on 409 where you state, "The credit
 - 8 rationale here parallels what I have seen on other CMD
 - 9 exceptions," do you have any other recollection of what you
 - 10 meant by -- what credit rationale were you envisioning that
 - you see with respect to this loan that you'd seen on other 11
 - 12 CMD loans?
 - 13 Well, I will use an example, and I am sure there
 - 14 are e-mails on this, but there is a developer in Los Angeles
 - 15 that's developed -- do you know that shopping center, The
 - 16 Grove?
 - 17 Q Yes.
 - 18 Α Rick Caruso is the developer's name, I believe.
 - He applied to Countrywide for a loan, and so they 19
 - 20 wanted me to take a look at it, which I was willing to do, so
 - I was imagining that they had looked at the loan and at least 21
 - 22 had an opinion on it, but instead what they gave me was a
 - 23 jumbled up box of papers that weren't in order, and so I had
 - to sort through the tax returns and put those in order and 24
 - 25 all the other documents.

Α

545:1 I was very disappointed by that because it didn't 2 look like they had spent the effort to try to get a sense of 3 this particular transaction. 4 That would be an example. On a big transaction like that, it seems like they 5 should pull out all the stops and at least by the time they 6 ask me to take a look at it, to have it in some semblance of 7 8 order. 9 Do you know what ultimately happened with respect 10 to this loan? Was it approved or not approved? Α The Barr or Caruso? 11 12 Q Barr. 13 I don't know what happened with Barr. 14 0 What about Caruso? 15 Caruso-- Jack Schakett and I personally sat down at 16 Jack's table and personally went through the documents that 17 were presented, and we put those in order, and then we put together a series of questions, and Jack even had to go out 18 19 and meet with Mr. Caruso's CFO, and eventually we got enough 20 documents to figure out the specifics on the transaction, and 21 I believe that one was approved but not after a lot of work had been done outside of CMD. 22 23 Okay. Why would Mr. Schakett have been involved in 24 that?

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He was head of operations, and he has a financial

- 546:1 background and worked at -- I think it was Ernst & Winnie at
 - 2 the time, so he was someone that was sitting on the floor, so
 - as I look through the tax returns -- they were very 3
 - 4 complicated, so I wanted a second point of view.
 - 5 In addition, the underwriting units reported -- had
 - a reporting line over to Jack, so I wanted him to see the box 6
 - of papers that had been sent over to me, so he was unhappy 7
 - 8 with how they had approached that as well.
 - 9 So you requested that Mr. Schakett be involved with
 - 10 this Caruso process?
 - Two things, I wanted him to see how it was sent 11
 - 12 over, first of all, and then second of all I thought that he
 - 13 could provide a valuable point of view on the transaction.
 - 14 Getting back to the topic of 80/20, I am going to
 - 15 show you what was previously marked as Exhibit No. 91.
 - 16 This is a series of e-mails, the first e-mail being
 - 17 a March 23rd, 2006 e-mail from you to David Spector and
 - 18 others.
 - 19 Mr. McMurray, do you recognize Exhibit No. 91?
 - 20 I do recognize it. Α
 - 21 Your March 23rd, 2006 e-mail to David Spector and
 - 22 others references a policy on high risk products.
 - 23 Can you explain what that was?
 - So this is a policy that we were putting together, 24 Α
 - 25 and there is -- there was a definition of "high-risk

- 547:1 products," and I believe that it ties back to the three Rs
 - 2 that I talked to you about because on the bottom of Page 349,
 - 3 on that e-mail, I talk about a copy of the guiding principles
 - 4 for products, which defines ALCO and RCC triggers is
 - 5 attached.
 - 6 So I think something that went outside of the ALCO,
 - 7 which is the asset liability committee or the RCC, which is
 - 8 the responsible conduct committee, so something outside of
 - 9 those triggers would be a high-risk policy.
 - 10 What I was setting out here is in the case that one
 - 11 of those triggers had been tripped, these were some of the
 - 12 practices that we wanted to follow with respect to a product
 - 13 that fell into that category.
 - 14 Q What does "RCC" stand for again?
 - 15 A Responsible conduct committee, and it's the
 - 16 successor committee-- there was a responsible lending
 - 17 committee, and then that was broadened to be the responsible
 - 18 conduct committee.
 - 19 I think it got renamed again, and I can't remember
 - 20 what the third name was.
 - 21 Q If you could, take a look back at Exhibit No. 88.
 - 22 A I've got it.
 - 23 Q The second page of Exhibit No. 88, concern one, was
 - 24 that question ever addressed or taken up by the responsible
 - 25 conduct committee?

- 548:1 So the 100 percent financing was discussed at the
 - 2 responsible conduct committee.
 - You know, one thing to understand is there were 3
 - 4 differences in opinion on this 100 percent financing, so 100
 - percent financing, if you look at the veterans' 5
 - 6 administration program, it is something they have offered for
 - 7 a long time, so my point of view on this is one point of
 - 8 view, but there are other points of view.
 - 9 I do believe that 100 percent financing would have
 - 10 been discussed a time or two at least at the responsible
 - conduct or the responsible lending committee. 11
 - 12 Just to be more specific, do you think the issue of
 - 13 100 percent subprime financing was discussed at that
 - 14 committee?
 - 15 Α I suspect so.
 - 16 If 100 percent financing were discussed in general,
 - even in that context, I would expect the subprime dimension 17
 - to have been explored as well. 18
 - Does that committee have the authority to disallow 19
 - 20 any loan programs, products?
 - 21 There could easily be a decision reached at that
 - 22 committee, but it wasn't-- let's suppose that Stan at the
 - 23 time or then Dave subsequently, and Dave would have been
 - there even when Stan was the senior most person there. If 24
 - 25 they had a very strong point of view and were insisting that

- 549:1 it be one way or the other, that's generally the direction
 - 2 that we would have gone, though it would have happened after
 - a fair bit of discussion and sometimes even debate. 3
 - 4 At the top of Page 349, Exhibit No. 91, you state
 - to Mr. Lederman, "I was never supported on this, and 5
 - secondary production and CCM basically continue to operate as 6
 - 7 though they never received this policy."
 - 8 First of all, can you explain what "CCM" stands
 - 9 for?
 - 10 Α Countrywide Capital Markets.
 - It's the broker dealer for Countrywide. 11
 - 12 Can you explain in greater detail what you were
 - 13 never supported on?
 - 14 Sure.
 - 15 There are a host of issues here, so let's pick one
 - 16 or two.
 - 17 On post purchase due diligence, so saying that's
 - not allowed on high-risk products, so despite laying that out 18
 - 19 here and talking about it subsequently and I suspect there
 - 20 were additional e-mails subsequent to this, that practice
 - 21 still occurred, so that would be an example.
 - Another example--22
 - 23 Could you address the underwriting approach issue
 - 24 on page--
 - 25 Sure. Let me take a look at that.

```
550:1
                  So the idea here, and this exception guidance I
        think was probably in the technical manual or something that
   2
        Pauline Kennedy put out, and I think we may have looked at a
   3
    4
        version of that.
   5
                  What I am getting at here on the underwriting
    6
        approach is that whoever is underwriting a loan, they have to
   7
        reach the conclusion that the loan -- that the borrower can
   8
        and will pay the payment, and so that needs to appear in the
   9
        documentation, so the loan either needs to clearly meet the
  10
        program guidelines or if there's an exception, it needs to be
        documented in such a way that when someone looked at the
  11
  12
        closed transaction subsequently, they could follow the
  13
        rationale for making the loan and reaching the conclusion
  14
        that the borrower can and would pay based on the information
  15
        in the loan file.
  16
                  Were those things not done to your satisfaction?
                  You'll see a gentleman referenced on here named Rod
  17
        Williams up at the top. He was one of the key reports to me.
  18
  19
                  One of Rod's departments was called quality
  20
        control, and so those would look at loans after they closed
  21
        to see how they conformed with corporate policies as well as
  22
        other quality measures, and so based on those QC results,
  23
        that gave me some pause.
                  In addition to that, we had due diligence results,
  24
```

so when someone outside the firm came in and had done a due

- 551:1 diligence, they might pick loans to be removed from the
 - 2 transaction, and so based on those results, that caused me to
 - 3 have some concerns.
 - 4 Those would be the two key sources of my concern,
 - 5 and then a third approach would be some of these individual
 - transactions that I would see not very often but 6
 - 7 occasionally, like the Barr exception we just looked at, and
 - 8 that would be another source of concern.
 - 9 Actually, you can see this is 2006-- I mean, I
 - think that was probably back in 2005 maybe, Barr, wherever it 10
 - is-- so, it's in 2006 as well, so Barr was after this one, 11
 - 12 but still, the situations like Barr, as I came across them,
 - 13 that would be a third source of concern.
 - 14 Was the high-risk policy first presented by you to
 - 15 others on March 23rd, 2006?
 - 16 My recollection is that it actually came about
 - before that, so this is something that Stan and I had worked 17
 - on together and that he had supported, and then I shared it 18
 - 19 around the company.
 - 20 It's also called the three Rs: risk, return, and
 - responsibility. 21
 - 22 The high-risk policy with respect to Exhibit No.
 - 23 91, the same thing as the three Rs or is it a subset of the
 - 24 three Rs?
 - 25 A It's connected, and I think possibly fairly tightly

- 552:1 so, but-- because in the three Rs it talks about either ALCO
 - 2 or RCC triggers, and so those are outlined in the three Rs.
 - 3 I am going to hand you what has already been marked
 - as Exhibit No. 69. 4
 - Exhibit No. 69 is a series of e-mails, the last 5
 - being a March 23rd, 2006 e-mail from Mr. Sambol to Mr. 6
 - 7 Gissinger.
 - 8 Α Okay. So here is the high-risk policy.
 - 9 So the policy referenced in Exhibit No. 69 is the
 - 10 same reference in Exhibit No. 91, right?
 - 11 Α I believe so, yes.
 - 12 And it seems from Exhibit No. 69, the first page,
 - 13 that Mr. Kuelbs forwarded the policy to Mr. Gissinger.
 - 14 Is that right?
 - 15 Α It does appear so.
 - 16 And then Mr. Gissinger forwards the policy to Mr.
 - Sambol along with an e-mail about a matrix meeting. 17
 - Do you know what a matrix meeting is? 18
 - 19 A matrix meeting is financial planning, which was
 - 20 part of the CFOs' organization.
 - 21 They held financial planning to look at the balance
 - 22 sheet, and the forecasted income sheet and balance statement.
 - 23 I think where "matrix" came from is they looked at
 - things over a range of environmental conditions, like 24
 - 25 interest rates going up or down.

553:1 In his e-mail Mr. Gissinger states, "Yesterday during the matrix meeting, Stan opined that no non-prime 2 3 seconds to go into securities as he does not want to hold any 4 credit risk. This is not consistent with your instructions and contrary to market activity execution." 5 6 Do you know what Mr. Gissinger means when he says 7 "no non-prime seconds could go into securities"? 8 Yes. This is on the theme that we've been talking 9 about, so an 80/20 is an example. The 20 is the seconds 10 portion, so what he's talking about here is those seconds could not go into securities because if they went into 11 12 securities, we would be exposed to that credit risk through 13 the residual. 14 Now, as of March 24th, 2006, was there a guideline 15 placed or a policy in place that presented non-prime seconds 16 to go into securities? 17 A little more complicated than that, but again this 18 goes back to what we were talking about. Neither Stan nor I wanted to keep credit risk on 19 20 these loans, and so what we wanted secondary to do is to do a whole loan sale where most of the credit risk could be sold. 21 That was the desire and the instructions to 22 everyone was that course of action. 23

that was clearly what the instructions were.

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I don't know that I'd call it a policy, per se, but

554:1 To not put non-prime seconds in securities? 2 Exactly, to not-- one, to not put them into securities, and then two, to get a secondary execution such 3 4 that we would not retain much, if any, credit risk. 5 Mr. Gissinger goes on to state, "This is not 6 consistent with your instructions and contrary to market 7 activity execution." 8 Are you aware of Mr. Sambol having issue on an 9 instruction that was contrary to the instruction to you and 10 Mr. Kurland? I'm not aware of it specifically. 11 Α 12 On the other hand, I could envision it happening. 13 But to your knowledge, had that been happening as 14 of March 24th, 2006? 15 Α I suspect there still was some of this activity 16 going on, but I don't know it for an absolute fact. 17 Do you know what Mr. Gissinger means when he states, "It appears we are leaving money on the table"? 18 19 I suspect what he means by that is by pursuing 20 these instructions, that would mean -- either by not doing the 21 loans or by doing them in this particular way, in other words 22 as a whole loan sale, that the economics would, in either 23 case, be diminished. To your knowledge, is Mr. Gissinger saying that the 24 25 company can make more money by securitizing the non-prime

- 555:1 seconds as opposed to selling them through whole loans?
 - 2 That appears to be what he is saying, I think,
 - also-- you know, whether-- you know, how we would do the 3
 - 4 loans at all because you could see here where he talks about
 - secondary is always looking for ways to maximize a whole loan 5
 - 6 strategy.
 - 7 "Sea bass looks like a sales avenue in a 95-ish
 - 8 indication" -- he may be talking about some possible whole
 - 9 loan sales too.
 - 10 Let me show you Exhibit No. 92, which is an April
 - 13th, 2006 e-mail from Mr. Mozilo and Mr. Sieracki. You were 11
 - 12 CCed on this particular e-mail.
 - 13 Α Okay.
 - 14 If you look at the second e-mail that's depicted on
 - Exhibit No. 92, it's-- well, the first e-mail is an e-mail 15
 - 16 from Mr. Sieracki to Mr. Mozilo, and at the bottom paragraph,
 - 17 the issue of reserves comes up.
 - 18 Your name is referenced.
 - Can you explain what's going on in that paragraph? 19
 - 20 So we are talking about a mark to market on HSBC
 - loans and loans acquired through cleanup calls, so cleanup 21
 - 22 calls would be where a securities -- ten percent would be the
 - 23 typical threshold.
 - When it got below ten percent, the secondary could 24
 - 25 go out on the market and buy the -- call back that security

- 556:1 and have the loans, and so in that process, if the intent was
 - 2 to re-sell them, what secondary should have been doing is a
 - 3 mark to market on both of these, so-- the issue is a little
 - 4 different on each, so on the cleanup calls, as those loans
 - 5 were being bought back in, some of the loans would be good,
 - 6 some of the loans would not be good, but with secondary-- the
 - 7 ideal situation would be they would mark each of those loans
 - 8 to market and then potentially have a-- call it a basis
 - 9 adjustment more so than a reserve, and then in the case of
 - 10 HSBC, as they sold those loans, I would call it a settlement
 - 11 liability rather than a reserve.
 - 12 At the time that they did any sale, if they
 - 13 expected some repurchase activity, they would want to
 - 14 estimate what the cost of that repurchase activity was and
 - 15 then record a liability as part of booking that sales
 - 16 transaction.
 - 17 That's what he's getting at there.
 - 18 With respect to these two issues, the marks that
 - 19 they did were subsequently determined, with the benefit of
 - 20 hindsight, not to be sufficient.
 - 21 Q Okay. From reading that, I got the impression that
 - 22 HSBC had kicked back some loans and it was costing
 - 23 Countrywide some money.
 - Is that right, as of this date?
 - 25 A That's right, yes.

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557:1
             Q April 13th, 2006?
   2
             A That's right.
                  And then Mr. Mozilo, his e-mail seems to be upset
   3
             0
    4
        about that and is listing his problems with the HSBC
   5
        transaction.
    6
                  He is.
             Α
   7
                  Before we leave, and I don't mean to belabor this,
   8
        but when those loans were bought back from HSBC, one of the
   9
        things from the credit perspective, as we were observing what
  10
        was happening, we pointed out to secondary that, "Look, these
        loans that are coming back for repurchases are not going to
  11
  12
        have the full market value of just a typical loan of those
  13
        attributes and as a result of that they would need to be
  14
        marked down, " so that's what's happening -- that's what's
  15
        being described in the last paragraph.
  16
                  So when purchased back from HSBC, they are worth
        less than you had originally sold them?
  17
                  Yeah. As a result, that would have to be compared
  18
        to the liability that was originally set up for the
  19
  20
        repurchase exposure, and if it was not sufficient, an
  21
        adjustment would have to be made, and that's what you're
  22
        seeing here in the bottom paragraph.
                  And on Mr. Mozilo's e-mail to Mr. Sieracki, No. 2,
  23
        he states, "The loans were originated through our channels,
  24
```

but serious disregard for process, compliance with

- 558:1 guidelines, and irresponsible behavior relative to meeting
 - 2 time lines"-- had you had any conversations with Mr. Mozilo
 - 3 prior to April 13th regarding the process by which 80/20
 - 4 loans were originated?
 - 5 A There was a meeting, and it would have been around
 - 6 this time, and I think it was actually before Angelo sent
 - 7 this e-mail.
 - 8 What I recall was there was a meeting in the
 - 9 afternoon between Stan, Angelo, Dave Sambol, David Spector,
 - 10 and then I came in for part of the meeting where a lot of
 - 11 these issues were discussed, including this Item No. 2, and
 - 12 so the sequence I believe that happened was that after that
 - 13 meeting that Angelo sent out this e-mail that night.
 - 14 Q Do you know where Mr. Mozilo got his information
 - 15 regarding the problems with the origination process and the
 - 16 disregarding of underwriting guidelines?
 - 17 A I think it was as a result of that-- it could have
 - 18 been as a result of that discussion-- he could have had
 - 19 supplemental information that he received elsewhere, but some
 - $20\,$ $\,$ of it could have come from that discussion we had in his
 - 21 office that afternoon.
 - 22 Q During that discussion in his office that
 - 23 afternoon, did you personally express the opinion that
 - 24 guidelines hadn't been followed?
 - 25 A I may have.

559:1 It was a very emotionally charged meeting, and then 2 Angelo has a tendency to state things in more severe terms than I might use. 3 4 There was certainly discussion about the origination process, and flaws in it that worsened the 5 6 situation, so that was discussed, but I don't remember 7 exactly how -- who said what or how it was described. 8 Why do you say it was an emotionally charged 9 meeting? 10 Because people were angry, voices were raised. Α Who attended that meeting? 11 Q 12 Α It was in Angelo's office, so Angelo, Stan, 13 Kurland, Dave Sambol, David Spector, and myself were the ones 14 that I remember. 15 I wasn't there for the entire meeting. 16 There was a bank board meeting that I had to 17 attend, and so as soon as I finished with that meeting, then I came back to Calabasas and joined the meeting that was 18 underway in Angelo's office. 19 20 If you look at his final paragraph, about midway 21 down, he states, "In my conversations with Sambol, he calls the 100 percent subprime seconds as the milk of the business. 22 23 Frankly, I consider that pride line to be the poison of ours. "Obviously, as CEO, I cannot continue the 24

sanctioning of the origination of this product until such

- 560:1 time as I can get concrete assurances that we are not facing 2 a continuous catastrophe."
 - After April 13th, 2006, and Mr. Mozilo had 3
 - 4 expressed this opinion, did you have more success in your
 - efforts to reign in the 80/20 product? 5
 - 6 Some, but still not as much as I would have
 - 7 expected based on this e-mail.
 - 8 There were already some things that we started, so
 - 9 some of that is the high-risk policy we talked about a minute
 - 10 ago, so if you look at the date on that, that was earlier--
 - that was a month or so earlier, maybe a little more, than 11
 - 12 this, and so things had already started in this regard, and
 - 13 then we continued to press on some of those.
 - 14 One of the things that was done was Brian Kuelbs
 - 15 was charged of putting together a financial analysis of the
 - 16 whole HSBC to determine how much money we lost on it, to
 - 17 state it a different way, and so that was one of the key
 - 18 initiatives.
 - Another key initiative was one that Jack Schakett 19
 - 20 ran with Preston James where they were re-looking at the
 - 21 entire origination process and then better tying that to what
 - 22 happened in secondary marketing.
 - 23 There were a couple conversations I had with Stan,
 - and I even put together a list of recommendations on 24
 - 25 secondary and how that might be improved, so there were

- 561:1 things that were undertaken, so I may be stating it a little
 - 2 too negatively.
 - 3 My recollection is that we continued to originate
 - 4 100 percent subprime seconds, even after this, even though
 - some things were trimmed back. 5
 - 6 I guess from my own selfish perspective, I would
 - 7 have been disappointed with anything else-- I would have
 - 8 loved to see us not do 100 percent subprime seconds.
 - 9 Exhibit No. 56 is another series of e-mails, the
 - 10 first being an April 17th, 2006 e-mail from Angelo Mozilo to
 - Mr. Sambol with you and Mr. Kurland as CCs. 11
 - 12 Do you recall receiving these e-mails, Exhibit No.
 - 13 56?
 - 14 I do recall receiving this.
 - 15 Mr. Mozilo's e-mail to Mr. Sambol, he seems to be
 - 16 repeating some of the concerns that you had previously
 - 17 expressed with respect to subprime seconds.
 - Would you agree with that? 18
 - 19 I would agree with that.
 - 20 At the bottom of Page 478 he states that there has
 - 21 to be major changes in the program, including substantial
 - increases in the minimum FICO. "No margin, no matter how 22
 - 23 high, could ever recover the inevitable losses of loans of
 - FICOs under 600." 24
 - 25 Do you recall there being a substantial increase in

- 562:1 the minimum FICO after this e-mail?
 - 2 A I do believe that the FICOs were re-looked at.
 - 3 I don't remember the exact sequence of what
 - 4 happened subsequent to this, but I do think a number of
 - 5 process and guideline changes occurred as a result of this.
 - In addition, if you look at the top of the page,
 - 7 478, you can see this analysis that I mentioned a moment ago
 - 8 where Dave is asking Kevin to work with Kuelbs, which is
 - 9 Brian Kuelbs, on the analysis.
 - 10 Q Is the competitive analysis that you just
 - 11 referenced, is that just comparing underwriting guidelines
 - 12 between lenders?
 - 13 A Yeah, so the analysis had two parts.
 - 14 There was the competitive analysis, in other words
 - 15 what others were doing, and then also there was a financial
 - 16 analysis that Brian undertook as well.
 - 17 Q You think after April 17th, a minimum FICO on
 - 18 80/20s was increased?
 - 19 A I think that it was, but one thing I want to direct
 - 20 your attention to, as we stay on Exhibit No. 56, so go to
 - 21 Dave's e-mail to Angelo, and go to the third line down that
 - 22 starts, "I do, however, believe that"-- wait a second.
 - 23 The sentence about halfway down that starts, "What
 - 24 I do know at this point is that our current guidelines for
 - 25 these products are not more aggressive than those offered in

- 563:1 the general market, and these loans are pervasively offered
 - 2 in the marketplace by virtually every relevant competitor of
 - 3 ours," and so again back to the market matching principle,
 - 4 this competitive analysis was an important part of this as
 - 5 well.
 - 6 Q I am going to show you Exhibit No. 71, another
 - 7 series of e-mails, the last having an April 28th, 2006 e-mail
 - 8 from Dave Sambol to Brian Kuelbs.
 - 9 A All right.
 - 10 Q So from Exhibit No. 56 we see that Mr. Mozilo seems
 - 11 to want the FICO increased on 80/20s. Then in Exhibit No.
 - 12 71--
 - 13 A You see where credit is proposing that?
 - 14 Q Right. And it appears that product leadership has
 - 15 actually supported the recommendation, and then from the top
 - 16 e-mail it seems that Mr. Sambol doesn't like it.
 - 17 I want to know if you recall that that increase in
 - 18 FICO went through-- whether or not Mr. Sambol--
 - 19 A I don't recall the ultimate outcome on this
 - 20 particular exchange.
 - 21 As I read this, I recall the proposal being put
 - 22 together, and so Frank Aguilera would have been one of the
 - 23 key people in my area that would have led the construction of
 - 24 that proposal, and it does-- it certainly was influenced by
 - 25 Angelo and the discussions with him.

564:1 It does appear on this particular occasion that 2 product leadership supported it, but Dave disagreed with it. At this time Stan would have still been-- I think 3 4 Stan would have still been at Countrywide at this time. I know it was discussed vigorously, but I don't 5 recall the exact outcome. There may have been some 6 7 compromise that was reached after this. I just don't 8 remember. 9 To your knowledge, was Mr. Gissinger involved in 10 product leadership's evaluation of the credit risk management's recommendation to increase the FICOs? 11 12 I don't know for certain whether he was or wasn't. 13 However, Brian Kuelbs reported directly to Drew, so 14 I would be surprised if they had not discussed it. 15 In testimony with others, I've heard product 16 leadership described as an advocate for the production 17 department. Is that accurate? 18 19 From my point of view, yes. 20 Was it a rare occurrence when product leadership 21 agreed with the request of management to increase or restrict guidelines? 22 That would be atypical, yes, and unusual, if you 23 like that adjective. 24

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I am going to show you Exhibit No. 93, which has an

- 565:1 April 16th, 2006 e-mail from yourself to Mr. Sambol, and Mr.
 - 2 Bartlett was CCed.
 - 3 A All right. I have taken a quick glance at this,
 - 4 and I recall the e-mail and some of the discussions around
 - 5 this.
 - 6 Q All right. Looking at your e-mail, it appears that
 - 7 you're trying to put into effect some of Mr. Mozilo's wishes
 - 8 having to do with 80/20 loans and the way they are
 - 9 originated.
 - 10 Is that accurate?
 - 11 A That is accurate.
 - 12 Q It seems that someone has added some comments or
 - 13 language to your e-mail.
 - 14 A So the bolded letters came from David Spector.
 - 15 Q Okay. And if you look at your e-mail, there are
 - 16 certain topic headings: loan manufacturing, product,
 - 17 inventory control, settlement accounting, and transaction
 - 18 management.
 - 19 A Yes.
 - Q Why are those headings in this e-mail?
 - 21 A Those are headings that I came up with, and it's
 - 22 just to organize the e-mail into a number of discrete
 - 23 e-mails.
 - Q But do the headings depict what you consider to be
 - 25 issue areas that caused some problems with the HSBC

from transaction management.

566:1 transaction? 2 Most of them have to do with issues dealing with the HSBC transaction, and again, I was just trying to 3 4 organize things into separate chunks because each of these 5 would affect different areas of the company. 6 Okay. Now, in conversations with people in the production department, they identify transaction management 7 8 as being largely responsible for the problems that were 9 experienced in the HSBC transaction. 10 Would you agree with that? I would agree transaction management was one of the 11 12 major problems, but I would be hesitant to say it was the 13 only one. 14 0 And why is that? 15 Α Why would I say it's not the only one or why 16 would--17 Why would you say it's not the only one? Q Well, because I think the whole idea of 100 18 19 percent -- sorry to be a broken record of this, but the whole 20 100 percent subprime thing was a concern I had identified 21 previously. I think if you look at Angelo's e-mail, he would 22 23 tend to concur with that point of view.

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This inventory control is a whole separate issue

567:1	Something that's not brought up in this specific
2	e-mail but was something that was worked on was just
3	production and underwriting processes too, so that would be
4	at another dimension to what manifested itself with HSBC.
5	While I agree that transaction management was a
6	major issue here, I wouldn't say that it's the only issue.
7	Q And was loan were deficiencies in loan
8	manufacturing in any way did they in any way cause some of
9	the HSBC kickbacks?
10	A They certainly didn't help.
11	I don't know that they were a direct cause, but
12	they certainly created more problems than would have occurred
13	had those processes been pristine.
14	Q What are the points you are making under the
15	product heading in this exhibit?
16	What do they relate to?
17	A So under the product heading this kind of gets
18	back generally to the 100 percent LTV concern or CLTV
19	concern, and so what I'm advocating here is in addition to
20	some of the more operationally oriented remedies to consider,
21	that we consider making tweaks to the product menu.
22	As an example, replacing the subprime products with
23	Alt A alternatives. That's a suggestion, and then allowing
24	SLG to have access to the prime menu, so for most of the

for most of the time at least and maybe all of the time, but

- 568:1 for most of the time I was at Countrywide, SLG was not
 - 2 allowed to have access to the prime menu, and so I think that
 - 3 caused problems, in my opinion.
 - 4 You mean that SLG couldn't offer prime products?
 - 5 SLG couldn't offer prime products, and then the
 - other part of wholesale couldn't offer subprime products. 6
 - 7 If something came in that didn't fit their menu,
 - 8 they had to transfer it over to the other division.
 - 9 They were supposed to transfer--
 - 10 Α They were supposed to transfer it, and I do think
 - that happened in most cases. 11
 - 12 My concern is you've got -- you are working against
 - 13 some incentives, so a lot of those individuals were either
 - 14 under volume or profitability incentive plans, so that
 - 15 created a potential conflict.
 - 16 So they wouldn't refer it but they would maybe use
 - the exception process to write it in their division? 17
 - 18 There was certainly the potential for conflict to
 - 19 want to keep a loan within their division rather than
 - 20 transferring it because it could have profitability
 - 21 consequences to them.
 - And in order to stay in the area of non-prime, 22
 - specialty lending desk--23
 - Specialty lending group. 24 Α
 - 25 So in that group, they couldn't offer things from

- 569:1 the prime menu, but how would they keep them on there when
 - 2 they are supposed to take it up to prime--
 - 3 A By policy, they were required-- if a borrower came
 - 4 in and they qualified for a prime loan, they had to upstream
 - 5 them up to a prime loan. That was the company's policy.
 - 6 In fact, I don't know about this wholesale, but
 - 7 certainly in full spectrum, there were individuals fired for
 - 8 not following that policy.
 - 9 In any case, what I'm advocating here with product
 - 10 is just to consider some tweaks there that might get around
 - 11 those incentive-- those incentive and conflict issues and
 - 12 then rely on less medieval controls than firing people.
 - 13 (Recess 2:37 to 2:51 p.m.)
 - 14 BY MR. WYNN:
 - 15 Q Mr. McMurray, I want to show you Exhibit No. 55,
 - 16 which I may have shown to you previously. If so, please let
 - 17 me know.
 - 18 A You may have shown this to me. It doesn't ring a
 - 19 bell offhand.
 - 20 Q Okay. In your previous testimony you mentioned
 - 21 having gone to an ASF conference and made a presentation.
 - 22 Do you know if it was this one that occurred
 - 23 sometime in February of 2007 or perhaps it was in January--
 - 24 A So the one that I-- let me think about this.
 - 25 The one that I presented at was either 2006 or

- 570:1 2007.
 - 2 Let me just take a glance here.
 - I think I may have gone to the one in 2006. I'm
 - 4 not sure. It is something we could find out though.
 - 5 There was-- one of the documents I gave to you guys
 - 6 was the ASF presentation I did. It may be dated, so we could
 - 7 look at that.
 - 8 Q All right.
 - 9 A The other thing, as I look at this, I can-- on the
 - 10 one that I went to and did the presentation, Frank Aguilera
 - 11 was definitely with me. I don't remember Christian being
 - 12 with me.
 - 13 He could have been there because we would generally
 - 14 split up to cover more things, but I just don't remember him
 - 15 being there, although he might have.
 - 16 Q Okay. If you turn to the third page of the e-mail
 - 17 where Christian's e-mail begins, the second observation he
 - 18 makes is that the obvious big topic of discussion was 2006
 - 19 vintage performance, both prime and subprime.
 - 20 Do you know what he means by that, "2006 vintage
 - 21 performance"?
 - 22 A So similar to what's done with lines, loans are
 - 23 classified by the vintage and the year that they were
 - 24 originated, and so 2006 vintage would mean loans that were
 - 25 closed and/or had a first payment date during the year 2006.

- 571:1 Q Okay. And by "performance," does that mean default 2 performance or credit--
 - 3 A That is going to take on several dimensions, so
 - 4 delinquencies, defaults, and prepayments would be the main
 - 5 types of performance that's being measured.
 - 6 Q His next observation is that "All recognized that
 - 7 80/20 and the later risk on top of them are definitely the
 - 8 main culprit, and our concern is that the rating agency sized
 - 9 it wrong."
 - 10 First of all, from that observation of Mr.
 - 11 Ingerslev, can we rule out prepayments as being included in
 - 12 the performance point?
 - 13 A I would say no, and here is the reason why:
 - Now, one of the key performance points that he's
 - 15 getting at here are delinquencies and defaults, so that's
 - 16 going to be the primary emphasis.
 - 17 The reason I wouldn't rule out prepayments is one
 - 18 of the things that you observe on high-risk loans is their
 - 19 prepayment rate tends to be lower so that can tend to
 - 20 exacerbate the situation.
 - Once a loan prepays, then you don't have to worry
 - 22 about it defaulting, so there would be a prepayment, although
 - 23 I think in this particular instance, it's going to be mainly
 - 24 delinquencies and default.
 - 25 Q So investors in the secondary market are

- 572:1 complaining about the performance of 2006 vintage,
 - 2 particularly 80/20s?
 - 3 A So two things here, so the first would be just
 - 4 simply a comparison of the 2006 vintages -- 2006 vintage to
 - 5 earlier vintages at the same point in those vintages' lives,
 - 6 and you can do a comparison of delinquencies and defaults and
 - 7 see which ones are worse.
 - 8 The first is just simply the fact that 2006 was off
 - 9 to a very poor start, and this, I think, was early 2007, yes,
 - 10 so that's point one.
 - 11 Underneath point one he is making a point that
 - 12 80/20s were likely one of the key drivers of that poor
 - 13 performance.
 - 14 His third point has to do with the rating agencies.
 - 15 Q Now, how were investors in the secondary market
 - 16 feeling or being affected by the poor performance of 2006
 - 17 vintage?
 - 18 A It depends on what kind of loan or security that
 - 19 they held.
 - 20 If they were a buyer of whole loans, they would
 - 21 have felt the effects very directly. If they were a buyer or
 - 22 an owner of a residual interest, they would have felt the
 - 23 effects very directly.
 - On the other hand, if they bought a more protected
 - 25 security, they mainly would have felt the effects, I suspect,

- 573:1 through the market value of those securities.
 - 2 Do you know what the concern is having to do with
 - rating agencies that Mr. Ingerslev mentions? 3
 - 4 Α I think what his--
 - 5 MR. TAYLOR: Let me clarify one thing.
 - 6 You have asked several questions about this memo
 - 7 and asked him what he thinks Mr. Ingerslev is referring to.
 - 8 I am not going to object, but I do want to point
 - 9 out for the record that Mr. McMurray is not the author of
 - 10 this e-mail, and he can give you his understanding of the
 - words, but I want to make it clear he doesn't really have a 11
 - 12 foundation to talk about what Mr. Ingerslev may or may not
 - 13 have intended here.
 - 14 BY MR. WYNN:
 - 15 Q Okay. Did you receive this e-mail from Mr.
 - 16 Ingerslev?
 - 17 Α I did.
 - What I think that he thinks is -- on this rating 18
 - 19 agency issue is by sizing it wrong means that the
 - 20 subordination levels weren't appropriately sized with the
 - risk inherent in the population of loans when securitizations 21
 - were done. 22
 - 23 All right. So what does that mean?
 - So many of these securities are done as a senior 24
 - 25 sub structure, and so you have first loss, second loss, third

- 574:1 loss, and so on, and so there's a class system of securities,
 - 2 and the very best security would be a triple A, and then
 - 3 you'd have the other rating agency ratings as you go down.
 - 4 Something like a residual interest would be an
 - unrated security because it's going to take the first losses. 5
 - 6 A key feature of this approach is-- so if we take
 - 7 triple A securities as an example, the way to protect those
 - 8 is to size all of the subordinate tranches to a degree that
 - 9 even in adverse environments, that the triple A isn't
 - 10 breached.
 - In other words, the losses don't reach it but 11
 - 12 rather they consume the more junior securities.
 - 13 The rating agencies getting it -- sizing it wrong
 - 14 means that those subordinate tranches weren't large enough
 - 15 for the risk that was ultimately learned to be present in
 - 16 those loans.
 - 17 Just as a quick aside, one of the concerns we had
 - is that if the rating agency sized it wrong, meaning they 18
 - didn't have it large enough, that someone was going to end up 19
 - 20 getting disappointed, particularly the investor, and we
 - thought that was ultimately a bad thing for the market. 21
 - Is that because it would drive down demand for that 22
 - 23 product?
 - It would be because -- yes, but what would happen --24 Α
 - 25 the reason demand would be driven down is because investors

- 575:1 would be surprised, so if they bought something with a
 - 2 certain rating and then that was hurt in circumstances less
 - 3 severe than what that rating was designed to withstand, that
 - 4 they would be disappointed and then be discouraged away from
 - 5 participating in the market.
 - 6 Q Are you aware that in the past couple of days,
 - 7 several categories of Countrywide's securitizations have been
 - 8 downgraded?
 - 9 A I wasn't aware of that, although over the years
 - 10 lots of securities, Countrywide's and others, have been
 - 11 downgraded, so that's a whole tangent in itself.
 - 12 Q The next comment in this e-mail, "All want to know
 - when we are pulling back guidelines and why we haven't
 - 14 already."
 - To your knowledge, is that for the underwriting
 - 16 guidelines having to do with 80/20 loans?
 - 17 A It has to do with underwriting guidelines. I don't
 - 18 know if he's talking specifically about 80/20 here.
 - 19 Q In conversations that we have had, and when I say
 - 20 "we," my colleagues and I with Mr. Bartlett, he mentioned
 - 21 this conference and observations that were made by
 - 22 Countrywide employees at this conference as a reason why
 - 23 there was some impetus to restrict guidelines in early 2007.
 - 24 Do you recall that being the case?
 - 25 A I believe that was the case.

25

subprime lenders."

576:1 And do you have any specific recollection of what 2 it was about this conference and the opinions expressed at the conference that led the company to consider further 3 4 restricting guidelines? 5 Well, so at this particular conference, it's going 6 to be a meeting with all of the-- not all but many of the 7 participants in the mortgage securities market, so both the 8 broker -- the broker dealers, the lenders, the investors. You 9 can even see that Christian talks about, I think, 10,000 10 being in attendance. It's an opportunity to share observations from 11 12 multiple perspectives: the investor perspective, the issuer 13 perspective, the lender perspective, the broker dealer 14 perspective. 15 First page of Exhibit No. 55, you see some good 16 names, and if you turn it, you see some bad names also. 17 Under bad names, there's Fremont, WMC, and Long 18 Beach. 19 Are those names that were considered with respect 20 to the matching strategy? 21 I believe that they were. Α 22 I have seen public statements in which high-level 23 Countrywide executives state that "We are not mono line

Have you ever seen such statements?

577:1 I have heard those comments. I am not sure that it 2 was in a public setting. It might have been inside of 3 Countrywide, but--4 You have heard those comments? 5 I have. Α 6 Do you think such comments are accurate when you 7 consider the matching strategy? 8 Actually, as a result of the matching-- the 9 matching strategy would, in fact, take Countrywide further 10 away rather than closer to being a subprime mono line company, so let me elaborate. 11 12 If I think about someone like Ameriquest or New 13 Century or WMC, Long Beach, those companies focus solely on 14 subprime lending. They don't have prime lending, and so that 15 is a key difference, and so if we think about -- as an 16 example, let's compare Countrywide as it was before the B of 17 A purchase to New Century or Ameriquest. 18 Countrywide was a primary dealer for the Federal 19 Reserve. None of those subprime mono line companies were. 20 Countrywide had a federally chartered bank. None 21 of those subprime mono lines did. 22 Countrywide was the biggest seller to the GSEs for 23 prime loans. Very few of those mono lines had a big prime

business like Countrywide had, so those are just a couple of

the differences between Countrywide and then the subprime

- 578:1 mono line companies.
 - 2 With respect to product offerings, were you aware
 - of-- were there big differences between subprime products 3
 - 4 offered by mono line lenders and those offered by
 - 5 Countrywide?
 - 6 I would say if you looked at Countrywide's real
 - 7 estate lending menu compared to one of those, it would be
 - 8 many, many multiples times bigger than those mono line
 - 9 subprime companies.
 - 10 But let me ask another question.
 - Are there any categories of subprime products that 11
 - 12 were in the market that subprime -- excuse me, that
 - 13 Countrywide was not willing to match?
 - 14 I think that there were some pockets where that was
 - 15 the case, and I'll have to think here for a minute.
 - 16 As an example, one of the ones that I recall being
 - 17 discussed was maybe euphemistically called a hard money type
 - of product, and so that -- for most of the time that I was at 18
 - Countrywide, that was not something that was offered out 19
 - 20 through the production channels.
 - 21 It got debated at RCC, and so that started to
 - 22 change, and then the market closed down, but that's one
 - 23 example that comes to mind.
 - Looking at Exhibit No. 95, which is an e-mail 24
 - 25 correspondence between Dave Sambol and ViJay Lala occurring

- 579:1 on April 2nd, 2007, is it possible to compare this exhibit 2 with Exhibit No. 71? I am trying to figure out if that 20 point FICO 3
 - 4
 - went up--
 - 5 Α Oh, on the thing with Angelo?
 - 6 So compare 71 with--Q
 - 7 Α I have it here.
 - 8 So this is April 2007, and this is April 2006, so
 - 9 my personal belief is that they're not directly connected,
 - 10 and the contraction that we see here was done as a result of
 - the matching strategy, so the matching strategy worked both 11
 - 12 ways.
 - 13 If somebody expanded, Countrywide would seek to
 - 14 expand. If competitors contracted, Countrywide would seek to
 - 15 contract.
 - 16 As I glanced through this one, it's being driven
 - 17 more by the matching strategy as opposed to this April 2006
 - e-mail. 18
 - The reason I say this, if we just kind of scan 19
 - 20 through -- so on page -- the second page of Exhibit No. 95, and
 - 21 it's Page 14603, at the bottom of that page, you can talk
 - 22 about the comparison, so option one, BNC, and then if we go
 - 23 to the first page, 14602, you can see in the middle of the
 - page, which is an e-mail from ViJay to Dave where he's 24
 - 25 talking about the only remaining support being First Horizon

- 580:1 and Long Beach, and then he talks about where Chase and First
 - 2 Franklin are and then all others, so here they are doing a
 - 3 comparison to what's out on the market.
 - 4 That is a difference perspective than Exhibit No.
 - 5 71, which is driven from a different point of view.
 - 6 Q If you look at Exhibit No. 71, and you look at Mr.
 - 7 Kuelbs e-mail to Mr. Sambol, he states that credit risk
 - 8 management has requested that the minimum required credit
 - 9 score be increased 20 points for full doc from 580 to 600 and
 - 10 from stated doc from 620 to 640.
 - 11 Exhibit No. 95, Mr. Sambol, on Page 603, is asking
 - 12 what's the minimum FICO--
 - 13 A A couple of key differences on the comparison.
 - 14 There is a connection because back on 71 Dave does
 - 15 talk about the matching strategy, but on 71 remember that
 - 16 this has to do with-- this was put into motion as a result of
 - 17 those e-mails from Angelo on HSBC, so that's first of all.
 - Then secondly, 71 deals with 80/20 products.
 - 19 Now, if we go over to Exhibit No. 95, if I look at
 - 20 the various e-mails here, this appears to be coming solely
 - 21 from a matching perspective only, first of all, and then
 - 22 secondly, Dave is asking about the FICO on a stated 90
 - 23 percent not 100 percent.
 - Now, there is, down lower in the e-mail, it talks
 - $25\,$ about 100 percent, but then I think Dave switches the

- 581:1 question to 90 percent, and then ViJay is answering it.
 - 2 That would be how I would interpret it.
 - The main reason I showed you Exhibit No. 95 is 3
 - because I was wondering if you could tell from Exhibit No. 95 4
 - whether or not the credit risk recommendation that the credit 5
 - score be increased by 20 points for the subprime 80/20 6
 - 7 products ever got put into effect.
 - 8 A And I don't remember precisely what ultimately
 - 9 happened.
 - 10 Out of my area-- Frank Aguilera would probably be
 - best situated -- he would likely have the best recollection on 11
 - 12 that since he would have been the key person leading that.
 - 13 With respect to matching strategy, I've heard that
 - 14 at various times you needed one lender support for a match,
 - 15 and then later on it was a two lender support.
 - 16 Do you have any knowledge regarding how many
 - 17 lenders it would take before you would match something?
 - So that was discussed and debated as well, and like 18
 - 19 some of the other things we have talked about, there are
 - 20 multiple dimensions, and so one dimension was the type of
 - lender. 21
 - In my opinion, it had to be, quote, a "legitimate 22
 - 23 lender, " and there's ways to define "legitimate, " and we can
 - go off on that tangent in a moment, if you want. 24
 - 25 After Stan left, so this would have been in 2006,

- 582:1 Dave Sambol convened a meeting with most of the senior
 - officers in the company, and so he said, "Let's debate. John 2
 - 3 has asked us-- let's debate the matching strategy again," and
 - at that meeting-- so Dave even said "legitimate," so I was 4
 - able to say that enough times so he had it in his 5
 - subconscious. 6
 - 7 Brian Hale, who was the head of CMB, said, "We
 - 8 never agreed to 'legitimate,'" so we had to have a whole
 - 9 swirl around that. So that was one dimension.
 - 10 Before you go on, how was that handled? What was
 - the resolution of the "legitimate" issue? 11
 - 12 There was lots of debate, so yes, the consensus was
 - 13 that the matching strategy should still be followed, and then
 - 14 my recollection is that the consensus also was that the match
 - 15 needed to be someone that was a legitimate lender.
 - 16 Now, kind of a sub part under that is what is a
 - legitimate lender, so Christian and I tried to argue that 17
 - Bear Stearns, Credit Suisse First Boston, someone like that 18
 - were a broker dealer, weren't a legitimate lender. 19
 - 20 We liked Wells, Chase, institutions like those as
 - our definition of "legitimate." 21
 - 22 You also asked the question about how many, so we
 - 23 had also proposed that it needed to be more than one lender.
 - 24 It needed to be at least two that were offering something, so
 - 25 that was a standard that we had proposed to tweak the

```
583:1
        matching strategy.
    2
                  I don't know if that was ever fully adopted.
                  However, when product leadership presented things,
    3
    4
        they carefully went through what all of the major competitors
        were doing and outlined that.
    5
    6
                  It was Mr. Trentacosta that said with respect to
    7
        matching full spectrum and subprime, he went off of a list
    8
        just by lenders and their volume, so there was some kind of
    9
        publication that would list the top 20 subprime lenders in
   10
        terms of origination, and any of those would be acceptable
   11
        competitors for the matching strategy?
   12
                  That had to do with the "legitimate" concept; so in
   13
        other words, not some obscure institution that no one had
   14
        ever heard of and really wasn't meaningful in the market.
   15
                  So that sounds about right, that publications were
   16
        looked at--
   17
                  They did look at the publications, and the other
        thing I mentioned, that the CRMC, credit risk management
   18
   19
        committee, there was a market position analysis presented at
   20
        most of those, and it would include most of those top 20
        lenders, and it would slot them in order of whether they were
   21
   22
        a market leader or market follower across eight or so key
   23
        subprime product types.
                                  (SEC Exhibit No. 208 marked for
   24
   25
                                 identification.)
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584:1 Exhibit No. 208 is going to be a January 12th, 2007 2 e-mail from Mr. McMurray to Mr. Gissinger and it's at JPM 308 to JPM 309. 3 4 Okay. Let's take a look here. Α 5 Mr. McMurray, what are you asking Mr. Gissinger to do in your January 12th, 2007 e-mail to him? 6 7 Let's set this up. 8 Nancy DeLiban worked in the broker dealer, and she 9 would also sometimes function as a listening post, and so 10 she-- I don't know who this Alexander Gurin is, but he's forwarding something to me, which suggests that on these 100 11 12 percent CLTVs, that Fremont is pulling back, so then I'm 13 sending it to Drew and Mark Gissinger saying that here is 14 another example of a lender that appears to be pulling back. 15 I am also saying that I have communicated with 16 product leadership, and so the idea was to prompt them to 17 stay on top of contracting guidelines so that as other competitors contracted guidelines, that we did so in concert 18 so that we wouldn't be left hanging out there with guidelines 19 20 more aggressive than the rest of the market. 21 When did you start raising these issues, and I mean 22 matching competitor guideline restrictions with product 23 leadership?

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So just as a general matter, I wasn't a fan of the

matching strategy, so just with that preface -- the other

- 585:1 thing I thought is if that strategy was going to be pursued,
 - 2 it was very important that product leadership monitor on a
 - 3 constant and rigorous basis what other lenders were doing for
 - 4 a couple of reasons.
 - 5 One, if they were pulling back, that we should pull
 - 6 back, and this is an example here, but there is just one that
 - 7 came up over the years.
 - 8 In addition to that, they would also want to
 - 9 monitor it rigorously for a lot of the little details because
 - 10 those little details would have been important in
 - 11 understanding the competitor offerings.
 - 12 Q So this e-mail, it doesn't seem that product
 - 13 leadership was receptive to your proposal to match
 - 14 guideline-- from this e-mail it seems that product leadership
 - 15 was not as responsive to your request to use the matrix
 - 16 strategy to restrict guidelines as they were to the
 - 17 production division's request to use the matching strategy to
 - 18 expand guidelines.
 - 19 Is that accurate?
 - 20 A So keep in mind a lot of this is human behavior, so
 - 21 an expansion of any kind of privileges is always more
 - 22 appealing than a retraction of them, so you're probably
 - 23 right, but it's not-- it's just kind of an unfortunate aspect
 - 24 of human behavior.
 - 25 Q When we're talking about 100 percent, loan to value

586:1

```
2
               The fact that it says "CLTV" rather than "LTV"
     indicates to me that would be a first and second combination.
 3
 4
               Exhibit No. 209 is going to be a February 20th,
     2004 e-mail from yourself to Mr. Walker and other
 5
     individuals.
 6
               It's JPM 356 through JPM 357.
 7
 8
                               (SEC Exhibit No. 209 marked for
 9
                               identification.)
10
          Α
               All right. I have taken a look at this.
               This is actually a little more general than pay
11
     options, but--
12
13
               If you look at the first e-mail on 358?
14
          Α
               From Ray Walsh?
15
               Yes.
          0
16
               Who is that?
               Ray worked briefly at Countrywide Bank during late
17
          Α
     2003 and early 2004.
18
19
               And he references a pay option meeting that
20
     occurred on February 19th, 2004.
21
               Did you attend that meeting?
          Α
               I don't think I attended that meeting.
22
               It appears to be a meeting that took place out of
23
     the bank, which was in Thousand Oaks.
24
25
               On the next page there is an e-mail from Mr. Rossi
```

purchases, do you know if that's concerning 80/20 loans--

- 587:1 to Mr. Walsh where you're CCed.
 - 2 A Yes.
 - 3 Q And he starts out by saying that he had a
 - 4 conversation with John about presumably the payment shock
 - 5 issue.
 - 6 A I see that.
 - 7 Q Do you recall having any such conversation with Mr.
 - 8 Rossi?
 - 9 A Yes, I do recall having a conversation about this.
 - 10 0 What was discussed?
 - 11 A Well, what was discussed were different ways of
 - 12 analyzing this pay option -- this pay shock issue and using
 - 13 the stochastic process that Countrywide had to model interest
 - 14 rates, and so that ultimately led into the development of a
 - 15 pay shock analysis that to my recollection was shared with
 - 16 Countrywide Bank's board.
 - 17 Q Was there any central conclusion in this analysis
 - 18 or what was analyzed?
 - 19 A What was analyzed is how large the pay shock could
 - 20 be under possible future interest rate scenarios.
 - Q Okay.
 - 22 A And by using the stochastic process, we could have
 - 23 some sense of the distribution, the probability distribution
 - of those future interest rate scenarios.
 - 25 Q And for what purpose was that analysis undertaken?

23

2425

shock issue?

588:1 The purpose of the analysis was undertaken just to understand how large pay shocks could potentially be on these 2 3 loans. 4 And how is that information used in order to make what type of decision? 5 6 Well, it was used in several ways. 7 One, it was used to promote understanding, and so 8 one of the things that at least Cliff and I wanted people to 9 understand were how large these potential pay shocks could 10 be, so we wanted to communicate that out and then give some sense of probability around that; in other words, the pay 11 12 shock being one amount versus another. There was that, and 13 then two, to think about the credit risk that the pay shock 14 might pose. 15 Keep in mind that we're talking about Countrywide 16 Bank, so these loans were being held in the bank's portfolio, so Countrywide bore the majority of the credit risk on these. 17 As of February 20th, 2004, did the bank have a 18 19 substantial amount of pay options on the books? 20 They did. 21 In fact, when I arrived in late 2003, the bank's

portfolio consisted mainly of pay option loans and HELOC, and

So the bank was aware in early 2004 of the payment

it continued to be pay option loans and HELOCs.

589:1

25

issue before that, and so this pay shock issue-- and so pay 2 option is what Countrywide called their option ARM product, 3 but the pay shock issue is something you would have with all 4 adjustment rate mortgages, and it's particularly accentuated 5 with those adjustable rate mortgages that have the potential 6 7 for negative amortization. 8 At the top of 357 when you're referencing this 9 graph, you state that it's the front-lower corner of the 10 space we need to be worried about. Could you just point me out to where the 11 front-lower corner--12 13 We have a three-dimensional space that we have 14 depicted on this page, so vertically that's rates high or 15 rates low, so up at the top portion of the cube, that would 16 mean rates are low, all right? 17 0 Mm-hm. Excuse me, scratch all that and start again. 18 Α 19 The vertical distance is pay shock, so the pay 20 shock would be low at the top of the box. The pay shock would be high at the bottom of the box. 21 22 On the left-hand dimension, that's rates, and you can see far left is rates low, far right is rates high, and 23 then on the right-hand dimension of the cube, we have house 24

prices, so the bottom there is house prices down, and the

I would say the bank was aware of the pay shock

- 590:1 upper portion is house prices up.
 - 2 This area I circled right here would be the most
 - concern because what you have there are two things going on, 3
 - so rates are going up, which is going to accentuate the pay 4
 - shock. At the same time, house prices are going down, which 5
 - reduces the value of the collateral and increases the mark to 6
 - 7 market loan to value ratio or leverage.
 - 8 That's why you would be most concerned with that
 - 9 corner of this space.
 - 10 So in that corner you just pointed out you would
 - have borrowers that were underwater? 11
 - 12 You would be worried about two things: Borrowers
 - 13 that were underwater but that also had a potential for even a
 - 14 higher rate shock, so it would be those two things in
 - 15 combination.
 - 16 Did you ever show that chart to anyone else,
 - besides the people on the e-mail chain? 17
 - 18 There was another three-dimensional chart that I
 - 19 did that was similar -- first off, yes, so it would have been
 - 20 shown to Carlos-- let me see if he is copied here, but it was
 - certainly shown to him, and Nick is copied here. 21
 - 22 There were probably others that it was shown to.
 - 23 There's a similar -- at about this same time, we did
 - a chart with interest-- with credit risk and interest rate 24
 - 25 risk too. That was a three-dimensional chart that was done

- 591:1 about the same time.
 - 2 Just as a quick aside, Paris, this formula on Page
 - 356, where you get the loan value after you add up all of 3
 - 4 these things, so that would have been shown to a wider group
 - 5 still.
 - 6 What is a default put? Q
 - 7 When a borrower takes out a loan, the lender grants
 - 8 two options to that borrower.
 - There's a default put, meaning they could decide to 9
 - 10 stop paying the loan, and they are going to put the property
 - back to the lender, so just like a put option. That's the 11
 - 12 way you could think about that.
 - 13 I also have in here a prepayment call, so the
 - 14 borrower can also prepay their loan at any time, and so
 - 15 that's akin to a call option.
 - 16 The lender is short both of those options, so to
 - 17 get to the loan value, the theory is that you'd calculate the
 - value of those two options as deducts from the other elements 18
 - 19 of value that you have to get to a loan's final value.
 - 20 With respect to pay option ARMs specifically, were
 - those offered by Countrywide when you joined the company in--21
 - 22 Α They were.
 - Do you know how long they had been on the company's 23
 - product menu? 24
 - 25 I don't know how long they had been on.

592:1	It was perhaps for a year or so. It could have
2	been longer.
3	I think when they started the bank, that was one of
4	the programs that they wanted to offer as they looked at
5	other banks that had been successful in the mortgage
6	business, like World Savings or, slash, Golden West it's also
7	called.
8	I think that was part of the impetus for offering
9	that program, and then as well as just the plain matching
10	strategy.
11	Q Exhibit No. 210 is going to be transcripts from a
12	speech that Mr. Mozilo gave at a Sanford Bernstein's Puget
13	decisions conference.
14	It's at CFC 200782677 through CFC 2007826812.
15	(SEC Exhibit No. 210 marked for
16	identification.)
17	Q Mr. McMurray, do you know if you attended this
18	conference on May 31st, 2006?
19	A I don't believe I did.
20	Q Turn to Page 20.
21	It is a discussion having to do with the pay option
22	loans on the bank's portfolio.
23	A I see that.
24	Q Do you know if you were involved in putting

together whatever talking points Mr. Mozilo used at this

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593:1 conference?

- 2 A Occasionally they would ask me for input. I don't
- 3 know whether I gave specific input here.
- 4 A lot of these-- the dollar balance and these other
- 5 statistics would have been available off of Countrywide's
- 6 technology system.
- 7 Q If you look at the second full paragraph, on the
- 8 last sentence it states, "The performance profile of this
- 9 product is well understood because of its 20-year history,
- 10 which includes stress tests and difficult environments."
- 11 Do you know what 20-year history is being referred
- 12 to there?
- 13 A I can speculate as to what we're talking about.
- 14 As I look at this, I would have suggested that he
- 15 state this a little differently, so I don't think this was
- 16 passed by me, but I don't know for sure.
- 17 With that said, the 20-year history I think he's
- 18 talking about -- this would have been in 2006, and you roll
- 19 back to 20 years and you get to 1986.
- There was a period in the late '80s and early '90s,
- 21 particularly in California, where this product was prevalent,
- 22 and it went through a very tough economy and housing market,
- 23 so I suspect that's what he's talking about.
- Q And why would you have said things differently with
- 25 respect to that statement?

594:1	A I just would have phrased things differently not
2	with that statement. Just as I glance over the other things,
3	I would have phrased it differently.
4	Q Which things would you have phrased differently?
5	A I would never say with respect to anything dealing
6	with a human being, which a lot of the loan performance is
7	driven by human behavior, I personally would be reluctant to
8	use the term "well understood" with regards to human beings
9	or human behavior.
10	Others might disagree with me, but that would be my
11	personal preference.
12	Q To your knowledge, is Mr. Mozilo referring to the
13	experience that World Savings may have had with pay option
14	ARMs?
15	A It wouldn't have just been World Savings, but World
16	Savings would have been one of the institutions that was very
17	prevalent in this product, but there were others as well.
18	A lot of the institutions that Washington Mutual
19	purchased, American Savings, Great Western, would be
20	examples, and there are others as well.
21	Q I am going to show you Exhibit No. 211.
22	Exhibit No. 211 is largely a July 19th, 2005 e-mail
23	from yourself to Mr. Kurland. It's at JPM 317 through 318.
24	(SEC Exhibit No. 211 marked for

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identification.)

595:1	Q If you look at Mr. Kurland's e-mail to you on the
2	second page of this exhibit, do you know if this e-mail arose
3	in the context of proposals to adopt World Savings'
4	guidelines with respect to pay options?
5	A So my recollection on this issue coming up was Dave
6	Sambol and Carlos Garcia looking at what World Savings was
7	doing and observing that a lot of their FICOs were relatively
8	low and that adaptations needed to be made to Countrywide's
9	product to compete, so that was one dimension.
10	The second dimension was more from the bank where
11	they wondered whether some of World's practices would make
12	sense to adopt to improve what the bank was holding, in terms
13	of loan portfolio.
14	Q To your knowledge, are any of World Savings'
15	guidelines and/or practices adopted by Countrywide?
16	A I don't believe so.
17	This was discussed, but I don't think that the
18	approach that World Savings had translated to Countrywide's
19	culture, infrastructure systems.
20	Q Exhibit 212 is going to be an August 22nd, 2005
21	e-mail from yourself to Mr. Sambol.
22	It is JPM 228 to 230.
23	(SEC Exhibit No. 212 marked for
24	identification.)
25	Q If you look at the e-mail from yourself to Mr.

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- 596:1 Lederman at the top of the first page of Exhibit No. 212, you
 - state that "Another pay option issue I've raised multiple 2
 - 3 times with various people, including Stan, while he was still
 - here"-- what is the issue that you've raised multiple times 4
 - 5 with various people?
 - 6 In general, you could look at this article that
 - 7 I've forwarded on to Dave here, so it starts, "Housing seeing
 - 8 the hidden perils of pay option loans," so that just lays out
 - 9 some general observations about option ARMs. That's the more
 - 10 generic term for "pay option."
 - Then in the e-mail that I write above the article 11
 - 12 that I forwarded to Dave, I talk about a QC audit, so
 - 13 remember the QC, the quality control department, reported to
 - 14 Rob Williams, and he was in my group, and so one of the
 - 15 things that they did, actually, I think, which was
 - 16 Christian's idea, was to look at HUD ones for pay option
 - 17 loans that had been done by WLD, and so this is a relative
 - sample, but it was looking at the premium price loans, in 18
 - 19 other words where there was a rebate available, so in
 - 20 exchange for the borrower taking on a higher interest rate
 - and/or a prepayment penalty, there would be a rebate 21
 - available back. 22
 - 23 That rebate could be-- all of it could go to the
 - broker, all of it could go to the borrower, it could be 24
 - 25 shared by the broker and borrower, so what I'm pointing out

- 597:1 here is that out of the 47 where Countrywide had contributed
 - 300 basis points, which is three percent, in terms of a 2
 - 3 rebate, to the transaction, only one of the 47 had any of
 - 4 this credit shared with the borrower to offset fees, meaning
 - 5 that in the other 46 cases, the entire rebate was kept by the
 - loan broker. 6
 - 7 What is your concern with that practice?
 - 8 Α To me, it seemed that the brokers were being
 - piggish. 9
 - 10 In other words, that three percent is, in my view
 - anyway, a big percentage of the loan amount, and either they 11
 - 12 should have shared more of that with the borrower or changed
 - 13 the-- done something with a lower rebate that would have had
 - 14 better terms for the borrower, so a lesser prepayment penalty
 - 15 or no prepayment penalty or a different margin.
 - Were there rebates associated with the pay option 16
 - product larger than with other loan products? 17
 - 18 You could get loan products with big rebates over
 - 19 and above pay option ARMs, so I don't know-- I wouldn't make
 - 20 that broad, sweeping characterization, but on the option ARMs
 - my recollection is that in order to get a rebate, there had 21
 - 22 to be-- the loans could be done with or without a prepayment
 - 23 penalty, but the only way to get a large rebate is with a
 - prepayment penalty, is what I recall. 24
 - 25 Did the prepayment penalties in any way relate to

- 598:1 the payment shock issue?
 - 2 They didn't relate directly to the pay shock issue,
 - and the reason for that -- and there's some exceptions to 3
 - 4 this, but in general, the prepay penalties would expire
 - before the loan recast, and the recast is where the big pay 5
 - shock issue comes about on an option ARM loan. 6
 - 7 Okay. So do you in any way view this broker
 - 8 compensation issue as a credit risk issue or just a practice
 - 9 you didn't like for other reasons?
 - 10 It was more of a practice I didn't like.
 - It is not a direct risk issue per se, but again, as 11
 - 12 I looked at it, it was something that I thought should be
 - 13 escalated up, so that's what I did.
 - 14 And who else, besides Mr. Kurland, did you raise
 - 15 this issue with?
 - 16 Α Well, I sent it to Dave Sambol, so I raised it with
 - him, and then I also talked about it to Drew Gissinger. 17
 - I believe, and I'm not certain about this, but I 18
 - 19 believe that Christian raised it with product leadership as
 - 20 well.
 - Was there ever any action taken to address the 21 0
 - rebate issue? 22
 - None that I'm aware of while I was there. 23
 - The product -- keep in mind that in -- especially on 24
 - 25 prime products in the early August of 2007-- kind of

- 599:1 everything caved in from the secondary market perspective,
 - 2 and a lot of these issues became moot at that point, but
 - prior to that, I don't have specific knowledge of anything 3
 - 4 being done.
 - 5 I will say that they, meaning production, did agree
 - 6 to redoing all of the brochures and consumer information that
 - 7 we did on pay option ARMs, so that was done, I think, around
 - 8 2006 where that was all redone and approved.
 - 9 One other thing, I talked to Rick Wentz about this,
 - 10 and then there was a disclosure that was used in WLD, so he
 - had a conversation about the whole rebate thing with-- and 11
 - 12 not just on pay options but more generally with Todd Dal
 - 13 Porto, so that was another thing that happened.
 - 14 So Exhibit No. 213 would be an e-mail from David
 - 15 Bigelow to Mr. Mozilo, and it's Bates No. CFC 2007A371317
 - 16 through 371318.
 - 17 (SEC Exhibit No. 213 marked for
 - identification.) 18
 - 19 All right. I have taken a quick blast through
 - 20 this.
 - 21 Mr. McMurray, I know you are not a recipient of any
 - of the e-mails in Exhibit No. 213, but it does seem to relate 22
 - to Exhibit No. 210. 23
 - It does. 24 Α
 - 25 And Mr. Bigelow seems to think that you may have

- 600:1 been involved in preparing the pay option position.
 - 2 Does it refresh your recollection in any manner as
 - to whether or not you did have any hand in developing that 3
 - 4 position?
 - 5 I think what he said is he got input from a number Α
 - of people, so I'm not sure whether he showed the final 6
 - 7 position to me or not or just got input from me.
 - 8 Okay.
 - 9 Α I wanted to point you out to-- if you look at the
 - 10 second full paragraph that begins, "Pay option loans
 - represent the best whole loan" -- and so I do recall helping 11
 - 12 him on that, so it's the idea you just can't think about
 - 13 credit risk, you have to think about expected return and you
 - 14 also have to think about interest rate risk as well.
 - 15 You can see that pay options carry the lowest
 - 16 interest rate risk.
 - 17 From that combined perspective at that particular
 - time, out of the things that were available to Countrywide 18
 - 19 Bank, it was the best alternative at that particular point in
 - 20 time.
 - 21 MS. PAN: Paris, I would like to reserve the right
 - to call back portions of this document potentially. As 22
 - you'll see under bullet point three, this was developed with 23
 - input from individuals, including Mary Jane Seebach who is an 24
 - 25 attorney at Countrywide.

601:1	BY MR. WYNN:
2	Q Exhibit No. 214 is going to be an e-mail from Mr.
3	Mozilo to Mr. Garcia, Mr. Furash, and Mr. Kurland, as well as
4	Mr. Sambol, and it's dated June 1st, 2006, and it's Bates No.
5	CFC 2007A371364.
6	(SEC Exhibit No. 214 marked for
7	identification.)
8	Q Have you ever seen Exhibit No. 214 before?
9	A I don't recall seeing this specifically.
10	Q Okay. In the first paragraph, Mr. Mozilo
11	references a discussion with Stan and Dave in which it came
12	to his attention that the majority of pay options being
13	originated were based upon stated income.
14	Do you know whether or not you ever were a
15	participant in any of those conversations?
16	A I participated in I don't know if I participated
17	in this specific conversation, but there are conversations
18	around pay options in the bank's portfolio that I was part
19	of.
20	Q Okay. As of June 1st, 2006, were you aware that
21	most of the pay options being originated were based upon
22	stated income?
23	A It surprises me a little bit to read him saying
24	this, at this point in time. The pay option program has
25	always been that way, even going back for years, even before

- 602:1 Countrywide ever offered the program, much of it was done on
 - 2 a stated basis, so that's been the program's history.
 - 3 Once Countrywide began offering that program, it
 - 4 was consistent with the history that preceded it.
 - Are you saying the history of the program was that 5
 - 6 it was a stated income program?
 - 7 Certainly the alternative to go full doc was
 - 8 required in certain cases and could be done, but that more so
 - 9 than any other first lien program that I can think of, the
 - 10 tradition for option ARM loans was a much higher portion of
 - stated income. 11
 - 12 Again, that predates Countrywide ever participating
 - 13 in this market.
 - 14 Okay. That same paragraph, it is stated there is
 - also some evidence that the information that the borrower is 15
 - 16 providing us relative to their income does not match up with
 - 17 IRS records.
 - 18 Is that something you were aware of as of June
 - 2006? 19
 - 20 There were a couple studies that we did along these
 - lines where there were samples of loans where the borrower 21
 - 22 had provided a 4506, and you can get tax information from the
 - IRS. 23
 - These analyses are a little tricky for a couple of 24
 - 25 reasons.

603:1 One, there's a reconciliation that you would need 2 to get to to go from taxable income to the income that's used for qualifying for a loan. That's kind of the first point. 3 4 Secondly, and I'll agree that this should not be the case, but for some borrowers, there's going to be--5 there's at least going to be the temptation to provide a low 6 7 number to the IRS and a high number when they're trying to 8 qualify for a loan. 9 It's tough to draw sweeping conclusions from some 10 of those studies because you don't have all of the parts, but there were a number of times that we did those types of 11 12 things at Countrywide. 13 If you look at the last paragraph, Mr. Mozilo 14 states, "Since we know or can reliably predict what's going to happen in the next couple of years, it is imperative that 15 16 we address the issue now." 17 Do you know what he's talking about now? I don't, but I'm impressed that we can reliably 18 predict what's going to happen in the next couple of years 19 20 because I don't know how we could do that reliably. 21 On May 31st, if you look at Exhibit No. 210, you give a pretty positive description of pay options and the 22 bank's holdings of pay options. 23 24 Α Yes.

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Exhibit No. 214, which appears to be the day after

23

2425

604:1 he gave his presentation, he's sending an internal e-mail 2 that has a less rosy depiction of those loans and the bank's 3 holdings on those loans. 4 To your knowledge, did anything happen between May 31st and June 1st, 2006 that gave Countrywide cause to be 5 more alarmed on pay options? 6 7 Not that I know about. 8 I don't know what time frame this was, but there 9 were conversations that Kevin and I had with the bank where 10 we wanted to consider possibly selling a lot of the pay option loans, and the bank management was vehemently against 11 12 that proposal, and the compromise that was eventually reached 13 was using pool insurance instead. 14 It would have been around this same time, but I 15 don't know exactly when that was. 16 215 is a series of e-mails, one of which being an 8/31/05 e-mail from yourself to Mr. Kurland. 17 This document appears at JPM 321 through 322. 18 19 (SEC Exhibit No. 215 marked for 20 identification.) All right. I have taken a glance at this. 21 Α

e-mail from yourself to Mr. Garcia.

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Exhibit No. 215, the first e-mail is an August 25th

Was this-- to your knowledge, was this e-mail in

response to Mr. Garcia asking you to assess the possibility

- 605:1 of requiring less documentation with respect to some pay
 - 2 option loans?
 - 3 I am not sure it was a request.
 - 4 I think it was-- I became aware of their desire to
 - do this, and then I wanted to offer my view. That is my 5
 - recollection of it. 6
 - 7 Now, a moment ago you mentioned that the pay option
 - 8 program had always been a stated income program.
 - 9 I did.
 - 10 0 Okay. So what--
 - That was prevalent, not 100 percent remember, but 11
 - 12 it was prevalent, most of it.
 - 13 So Mr. Garcia wants to make it more so a stated
 - 14 program?
 - 15 Yeah. The way I would describe it is his desire
 - 16 was to increase the guidelines around the stated features.
 - 17 When I say "increase the guidelines," make them
 - more lenient. 18
 - 19 And on the first page of Exhibit No. 215, you raise
 - 20 the issue with Mr. Kurland, and you advise that this move
 - 21 would be ill advised.
 - Do you know whatever happened with this issue? 22
 - 23 Was Mr. Garcia successful in getting additional
 - documentation relief? 24
 - 25 I don't remember exactly how this one turned out.

- 606:1 On the second page, Item No. 3, "Documentation as a
 - 2 variable, " you state that "Next to FICO and LTV/CLTV,
 - documentations are one of the most dominant variables for 3
 - predicting defaults. The relationship is the same every time 4
 - I've looked, a negative correlation between documentation and 5
 - defaults; i.e., less documentation equals more defaults." 6
 - 7 When we met in early July, I think you mentioned
 - 8 that you had done some statistical studies that lay out that
 - 9 relationship.
 - 10 Are there any other studies you have done to reach
 - that conclusion regarding documentation? 11
 - 12 Α While I was at Freddie Mac, these types of studies
 - 13 were done and reached that conclusion.
 - 14 When I got to Countrywide, these studies were done
 - 15 multiple times and reached the same conclusion.
 - 16 On numerous occasions I shared these results both
 - internally and publicly externally. 17
 - What types of venues would you share the studies 18
 - externally? 19
 - 20 Α So the ASF conference that we talked about was one
 - example. 21
 - The Federal Reserve had a conference where I shared 22
 - 23 these, and that's another example.
 - There was a conference, and I think it was in 24
 - 25 September of 2006, an investor conference, and there was one

- 607:1 day that was fixed income and there was one day that it was
 - 2 equity, and I shared it there, and it was in New York and was
 - 3 attended by hundreds.
 - 4 On one of the-- on a couple earnings calls, they
 - 5 had me do a speaking role, and I shared it there.
 - 6 I shared it with the rating agencies. I shared it
 - 7 with Fannie Mae and Freddie Mac. I shared it with the
 - 8 mortgage insurers, and then with CCM, Countrywide Capital
 - 9 Markets. I would do public speaking for them, and I shared
 - 10 it on several dozen different settings there publicly.
 - 11 Q Do you recall ever publicly stating that all those
 - 12 constant loans with reduced-level documentation have a higher
 - 13 rate of default and that the pay option portfolio at
 - 14 Countrywide Bank are largely based upon reduced documentation
 - 15 loans?
 - 16 A So let's take those two one at a time.
 - 17 On the documentation issue, if you looked at the
 - 18 presentations that I did publicly, what those will show is a
 - 19 higher odds ratio for the lower documentation loans, meaning
 - 20 the lower documentation loans did have a higher incidence of
 - 21 default.
 - 22 With respect to specifically marrying that with pay
 - 23 option, I am not sure I did that.
 - 24 The "however" would be I think it was widely
 - 25 understood that pay option loans were-- many of them were

- 608:1 done on a limited doc basis.
 - 2 Q Okay. But just to be clear, can you recall any
 - 3 incidences where you gave a public speech where you stated
 - 4 that the reduced documentation loans had a higher default
 - 5 rate and the majority of the pay options held at Countrywide
 - 6 Bank were reduced documentation pay options?
 - 7 A I might have.
 - 8 I am trying to think back. I could have easily
 - 9 made a statement like that.
 - 10 MR. TAYLOR: I think the question, John, is whether
 - 11 you recall doing that.
 - 12 THE WITNESS: I don't recall a specific instance.
 - 13 BY MR. WYNN:

 - as Exhibit No. 44, which is a July 10th, 2006 e-mail from Mr.
 - 16 Mozilo to Mr. Bailey.
 - 17 Have you ever seen Exhibit No. 44 before?
 - 18 A I don't recall seeing this before.
 - 19 Q Do you recall ever hearing in July 2006 that Mr.
 - 20 Mozilo was concerned with the performance of the pay option
 - 21 loans?
 - 22 A I don't.
 - 23 Q Were you aware in July of 2006 of the information
 - 24 in Exhibit No. 44?
 - 25 A Well, this is a sweeping comment, and when Stan and

- 609:1 I would see things like this, we would always remind
 - 2 ourselves of an Einstein quote that things should be made as
 - 3 simple as possible but not simpler.
 - 4 When I see something like this, it would make me
 - 5 want to dive into some of the more specifics to see what's
 - 6 going on.
 - 7 For example, we don't know what the other
 - 8 differences were, so to conclude it's simply the result of
 - 9 NegAm is a stretch.
 - 10 To be fair to him, he's asking, "I would like your
 - 11 thoughts and observations," but the way I would approach this
 - 12 is with some of the statistical techniques we described
 - 13 before where you try to calculate the odds ratios and try to
 - 14 calculate out these variables one by one.
 - 15 Q Were you a recipient of pay option ARM flash
 - 16 reports in 2006?
 - 17 A I don't know if I-- I had access to the flash
 - 18 reports. However, we had much better information than that
 - 19 that we had available to us, so these were pretty basic
 - 20 reports.
 - 21 There were a series of product books that we
 - 22 published every month, including a specific one on pay option
 - 23 that was on the order of 100 pages or many of very detailed
 - 24 information.
 - 25 What I liked to do was look at the more

2425

610:1 comprehensive reports rather than just looking at these 2 flashes. I am going to mark as Exhibit No. 216 a July 20th, 3 4 2006 e-mail from Susan Martin to Eric Sieracki, and Mr. 5 McMurray you are a CC on this e-mail. 6 Exhibit No. 216 appears at CFC 2007A473297 through 473298. 7 8 (SEC Exhibit No. 216 marked for 9 identification.) 10 Do you remember working on a response to this Wall Q Street Journal article? 11 I remember talking to Susan Martin about it. 12 Α 13 Greenwich had come out with a research study 14 comparing option ARMs across different companies, and so that's what-- and then my recollection is that the Wall 15 16 Street Journal was planning to run an article on that 17 Greenwich study, so I helped Susan understand at least what we knew about the study and how the researcher might have 18 19 gone about it. 20 Under the heading, "Statement," that first 21 paragraph, "Countrywide-originated option ARM loans are 22 performing within the company's expectations on both an

absolute and on a comparative basis. These loans are

performing favorably with expected delinquency rates relative

to other types within our portfolio, including 30-year fixed

- 611:1 rate mortgages."
 - 2 Mr. McMurray, is that a paragraph that you either
 - 3 drafted or had input on?
 - 4 A I suspected I very likely had input on this, and so
 - 5 it would have been drawn from the various reports that we
 - 6 had-- internal reports that we had available.
 - 7 It could have actually maybe even been-- you could
 - 8 have observed it potentially from some of the externally--
 - 9 there was an operations release that Countrywide did every
 - 10 month, and you might have been able to draw that conclusion
 - 11 on the comparative basis even there.
 - 12 Q As of the date of this e-mail, I guess July 20th,
 - 13 2006, had anyone-- had you heard anyone express any concern
 - 14 about the performance of pay option ARMs?
 - 15 A The concern was more-- the concern that was
 - 16 discussed, both internally and externally, was more future
 - 17 looking, so we had talked about the recast issue.
 - 18 In fact, what seemed like a dozen exhibits or so
 - 19 ago, we talked about that pay shock analysis that was done,
 - 20 so the concerns were more future looking.
 - In addition, the Greenwich study, what I remember
 - 22 is it was comparing option ARM to option ARM.
 - 23 In other words, it wasn't comparing across product
 - 24 types but rather option ARMs from different originators is
 - 25 what I remember about the study.

```
612:1
                  Do you know who was in charge of loan servicing in
    2
        2006?
    3
                  I think by that time it would have been Steve
    4
        Bailey.
    5
                  That's right.
             Ω
    6
                  In helping to prepare the response to the Greenwich
    7
        article, did you consult with Steve Bailey at all?
    8
                  I might have, although if I wanted to look at loan
    9
        performance information, he wouldn't be the first place that
   10
        I would go to.
                  I mean, I consulted with him on a lot of things,
   11
   12
        but on loan performance, the typical path would have been to
   13
        go and look within the company's information systems, which
   14
        had quite detailed information on loan performance that we
   15
        had access to, so I might have asked Michael Burak or someone
   16
        like that to take a look.
   17
                  Paris, just as a quick aside, if I wanted something
   18
        anecdotal, Steve might have been a good source for that, but
   19
        for hard numbers, there were quicker ways to get things, and
   20
        Michael Burak, the gentleman that I referred to, even on
        behalf of servicing from time to time, put numbers together
   21
   22
        for them, so that would have been my more typical route to
   23
        get at performance information.
   24
                  (Recess 4:20 to 4:31 p.m.)
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BY MR. WYNN:

```
Mr. McMurray, do you recall attending something
613:1
    2
        called a pay option summit around July 2006?
    3
                  It's very likely I could have been there. I don't
    4
        remember it specifically.
    5
                  I mean, there were a number of summits that were
    6
        held.
    7
                  Okay. I want to show you a document that might
    8
        refresh your recollection.
                  I think we'll mark it as Exhibit No. 217. It's a
   9
   10
        one-page document.
                  It's a July 24th, 2006 e-mail from Dave Walker to
   11
   12
        Sherry Ramaila.
                  It's CFC 2007B282262.
   13
   14
                                  (SEC Exhibit No. 217 marked for
                                 identification.)
   15
   16
             Α
                  Okay. I've taken a look here.
   17
                  Does this document refresh your recollection as to
        what the pay option summit was or when it was held?
   18
   19
                  MR. TAYLOR: I am going to object.
   20
                  What I think he said is he didn't recall whether he
   21
        attended.
                  THE WITNESS: I'm sorry, this doesn't help me.
   22
                  BY MR. WYNN:
   23
                  Exhibit No. 218 will be a document entitled, "Pay
   24
```

option summit takeaways," and it's CFC 2007B282263.

```
614:1
                                 (SEC Exhibit No. 218 marked for
    2
                                 identification.)
                  Have you ever seen Exhibit No. 218 before?
   3
             0
    4
                  I may have. It doesn't-- I may not have also, so
             Α
        it doesn't-- while I recognize some of the initiatives in
   5
        here, I don't recall seeing this specific format before.
   6
                  Just very quickly, I vaquely remember Christian
   7
   8
        perhaps attending a pay option summit with the bank around
   9
        this time. That's kind of the only thing I'm able to
  10
        extract.
                  You think he proposed a meeting with the bank?
  11
             Q
  12
             Α
                  As I look at this, it doesn't look like something
  13
        he would propose. It looks like-- just based on me scanning
  14
        this, it looks bank centric, even though there's nonbank
  15
        folks listed as responsible. It looks like something the
  16
        bank -- they put together.
  17
                  We'll mark as Exhibit No. 219 an August 19, 2006
        e-mail from Mr. Garcia to Mr. McMurray, Mike Muir, and this
  18
  19
        document is CFC 2007B010891.
  20
                                 (SEC Exhibit No. 219 marked for
  21
                                 identification.)
  22
             Α
                  All right. I have glanced at this.
  23
                  Do you recall receiving this e-mail?
                  I don't recall receiving it specifically. However,
  24
  25
        a lot of the initiatives that he talks about, my recollection
```

- 615:1 is that some of those predate this document that you showed
 - 2 me a moment ago.
 - You said this was in 2006, so as an example, this 3
 - 4 idea of credit enhancements would be one example. Another
 - example that predated was this idea of the new-- let me just 5
 - read it exactly. 6
 - 7 Disclosures for production and servicing, that was
 - 8 being worked on prior to this summit.
 - 9 The summit that he's talking about may have
 - 10 reinforced that, but some of these things were already in
 - 11 motion.
 - 12 With respect to that language you mentioned about
 - 13 disclosures, is that talking about disclosures to pay option
 - 14 borrowers?
 - 15 It is, so both when the borrowers initially apply
 - 16 for the loan and then after their loans close and it's
 - 17 initially being set up in servicing.
 - There were two types of disclosures that were given 18
 - 19 to the borrower to help familiarize them with the product.
 - 20 And the next paragraph speaks of portfolio risk
 - mitigation steps. 21
 - 22 Were you involved in addressing any of those items?
 - 23 I was, and so I mentioned a while back Kevin and I
 - had even suggested kind of the extreme idea of just simply 24
 - 25 selling the loans, and one of the key risk mitigation steps

- 616:1 that we took was purchasing pool insurance, so a fair amount
 - 2 of pool insurance was purchased for these pay option loans
 - 3 that were in the bank's portfolio.
 - 4 Q When did you and Mr. Bartlett first present the
 - 5 idea of selling the pay option loans that were in the bank's
 - 6 portfolio?
 - 7 A It probably would have been sometime around this
 - 8 time.
 - 9 Again, what we were worried about was more future
 - 10 looking, so even though the loans were performing well now,
 - 11 we worried about years out, whether that would still be the
 - 12 case.
 - Just to kind of-- the time to think about insurance
 - 14 is well before the catastrophe is on top of you.
 - 15 Q What kinds of things were you seeing on the horizon
 - 16 that made you think it may be a good idea to sell these?
 - 17 A So one concern was the pay option-- excuse me, the
 - 18 pay shock, and so again go back to that e-mail exchange, and
 - 19 I think it's 2004 that we talked about pay shocks, so that
 - 20 was something that had been on our minds for a while.
 - 21 By this time, the real estate market had had a very
 - 22 long favorable run, and over history the real estate market
 - 23 has been typified by cycles, so that would be another
 - 24 concern.
 - 25 Q I think you mentioned the bank was opposed to

617:1 selling the pay options? 2 The bank management was opposed to selling the pay 3 options. 4 By "bank management," I assume you would mean Mr. 5 Garcia? 6 He would be one of the bank managers that would be Α 7 opposed to it, but he wasn't the only one. 8 What were some of the reasons that Mr. Garcia and 9 other members of the bank management had in opposition to 10 selling the--Because they continued to believe that the 11 Α 12 investment was favorable to any alternative that was 13 available. 14 Again, the idea about being good on a relative, 15 absolute basis, they still believed that to be the case. 16 Exhibit No. 220 is principally an August 31st, 2006 e-mail from yourself to Jim Furash. 17 It's JPM 213 through 215. 18 (SEC Exhibit No. 220 marked for 19 20 identification.) All right. I have taken a glance at this. 21 Α The first page of Exhibit No. 220, there's an 22 23 e-mail from you to Jim Furash. Under Item No. 1 A, "Pay option summit," does 24

that -- does that sentence or those sentences under that

618:1

21

22

24

25

forwarded to you.

Α

He blind copied me.

Mr. Mozilo blind copied you?

2 transpired at this pay option summit? Unfortunately, it doesn't, and the vague 3 4 recollection I have is that Christian attended and I didn't, but there was another series of meetings that we had with 5 bank management, so Sambol, Kevin Bartlett, myself, and then 6 7 the bank management team, and there were probably some others 8 there as well, but my recollection of that series of 9 meetings, it wasn't focused just on pay options but rather a 10 broader range of the bank's investment alternatives. 11 Something focused just on pay option, the only 12 recollection I have is I think that Christian attended. 13 Exhibit No. 221 is a series of e-mails on September 14 26th, 2006. 15 The first e-mail is from yourself to Mr. Sambol--16 from Mr. Mozilo to Mr. Sambol, and then the second e-mail, 17 Exhibit No. 221, is an e-mail from yourself to Mr. Mozilo. (SEC Exhibit No. 221 marked for 18 19 identification.) 20 Α All right.

heading in any way refresh your recollection as to what

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If you look at the second page of Exhibit No. 221,

it looks like somehow Mr. Mozilo's e-mail to Mr. Sambol was

```
619:1
            Α
                  Yes.
   2
                  Had you had a conversation with Mr. Mozilo prior to
        him sending this e-mail?
   3
    4
                  I hadn't. It just showed up out of the blue.
   5
                  Do you know why he blind copied you on it?
                  He had a tendency to use blind copies is my
    6
             Α
   7
        observation.
   8
                  I'm not sure exactly why he did that.
   9
                  And in your reply e-mail to him, you mention that
  10
        you were forwarding an e-mail that you had sent to someone
  11
        else.
  12
                  Who is the person you originally forwarded that
  13
        e-mail to?
  14
                  I'm not sure who I sent this to, and one thing that
  15
        you didn't ask but I'm going to point it out anyway, back on
  16
        Exhibit No. 220, the one you just asked me about, something
  17
        that I wanted to be sure that you recognized here was if you
  18
        read through the whole chain, what the bank is doing -- so
  19
        they are not only keeping pay option loans that are
  20
        originated by Countrywide, they are going outside of
  21
        Countrywide and buying pay option loans from someone else.
  22
                  We already had a lot of this, and then they were
  23
        adding to what was being done by buying from-- buying the
  24
        product from others.
  25
             0
                Okay.
```

```
620:1
            Α
                So I'm back to 221.
   2
                  I'm not sure exactly who-- I am not sure exactly
        who I sent this to.
   3
    4
                  Now, with respect to Mr. Mozilo's e-mail, on the
        second page of Exhibit No. 221, the final paragraph, he
   5
        mentions that the time is right to start selling newly
    6
   7
        originated pay options.
   8
                  Had you and Mr. Bartlett already presented the idea
   9
        or is Mr. Mozilo the first person to present it?
  10
                  I don't think Angelo was the first person to
        present it, but I want to draw up an important point here.
  11
  12
                  He talks about selling all newly originated pay
  13
        option loans, so I want to distinguish that from the idea
  14
        that I had mentioned earlier that Kevin and I had talked
  15
        about when we said to sell the bank's pay option loans, and
  16
        those would have been previously originated.
  17
                  One of the things he's getting at here, what a
        common practice at Countrywide would be is for the bank to
  18
  19
        select the pay option, home equity or other loans that they
  20
        wanted out of the production flow that Countrywide had to
        include in the bank's portfolio.
  21
  22
                  What Angelo appears to be suggesting here is that
        all newly originated pay options be sold; in other words,
  23
        none of them be diverted to the bank's portfolio.
  24
  25
                  Then he goes on to say, "And begin rolling off the
```

- 621:1 bank balance sheet," so kind of two separate strategies that
 - 2 he appears to be advocating there.
 - I don't believe, just as an aside, that you could
 - 4 roll them off in an orderly way.
 - 5 If you've decided to-- those loans were held for
 - 6 investment, so if there was a decision made to sell them,
 - 7 it's kind of more of an all or nothing thing, to my
 - 8 understanding.
 - 9 Q If you look at Item No. 2 in his e-mail, he states
 - 10 that "We have no way, in any reasonable certainty, to assess
 - 11 the real risk of holding these loans on our balance sheet.
 - 12 The only history we can look to is that of World Savings, how
 - 13 their portfolio was fundamentally different than ours in that
 - 14 their focus was equity and our focus is FICO. In my judgment
 - 15 as a long-term lender, I would always trade-off FICO for
 - 16 equity. The bottom line is we are flying blind on how these
 - 17 loans will perform in a stressed environment of high
 - 18 unemployment, reduced values, and slowing home sales."
 - 19 If you compare that to the statement on May 31st,
 - 20 that presentation, where he said that -- on Exhibit No. 210
 - 21 where he mentioned there is a 20-year history with these
 - 22 loans, including how they perform in stress environments--
 - 23 again, it appears -- did something change internally with
 - 24 respect to how Countrywide assessed their risk of holding pay
 - 25 options?

```
622:1
                Not that -- there was not an abrupt shift that I
   2
        recall.
                  The other thing that I would point out on No. 2,
   3
        with his point "There's no way with reasonable certainty," I
    4
        think that rationale would apply to all loans looking
   5
        forward, not just pay option.
   6
   7
                  You might be able to argue there's more uncertainty
   8
        around pay option than other loans, but the way he has this
   9
        argument set up here, I would say that it would apply to
  10
        everything and not just that one loan type.
                  So when he says, "The bottom line is that we are
  11
  12
        flying blind on how these loans would perform in a stress
  13
        environment with higher unemployment, reduced values, and
  14
        slower home sales," you think that observation could have
  15
        been made to all loans?
  16
                  I do, and if you go back to some of the exhibits
  17
        that we looked at earlier and this idea of guidelines that
        advanced in the industry beyond anything that existed
  18
  19
        previously, I do think you could generalize his observation
  20
        to a much broader set of loans than just pay option.
  21
                  In Item No. 3 it states, "It appears to me that the
  22
        pay options are currently mispriced in the secondary market
  23
        and that the spread could easily disappear quickly if an
        unforeseen headline event, such as another lender getting
  24
```

into deep trouble with this product, or because of a negative

- 623:1 investor occurrence"-- to your knowledge, is Mr. Mozilo
 - 2 stating that he believes that pay options are overpriced in
 - 3 the secondary market?
 - 4 A So what he's getting at here, and I also get to the
 - 5 same issue in the e-mail that I came back to him with, so on
 - 6 Item No. 1 on 211, on the front page of this exhibit, I talk
 - 7 about tight credit spreads.
 - 8 That is the same issue.
 - 9 In this particular time, in the capital or
 - 10 secondary markets, credit spreads were very tight, so there
 - 11 was not a high risk compensation for taking-- what you were
 - 12 paid for taking on risks for this loan as well as others was
 - 13 not very high relative to historical spread levels.
 - 14 Q Okay. To your knowledge, in Item No. 3 is Mr.
 - 15 Mozilo saying that "Right now we are being overpaid for these
 - loans, so we should go ahead and sell them before we are no
 - 17 longer overpaid for them" or is he saying--
 - 18 A Not necessarily overpaid.
 - 19 The way I would interpret what he's saying is that
 - 20 the spread compensation that you receive for holding these
 - 21 assets is not high relative to historical norms, and so it
 - 22 may not make sense to hold them now.
 - There is a pricing element to that.
 - 24 "Overpaid," I need to think of the right way to
 - 25 describe that because I don't think--

```
624:1
                  It could be that he's saying, "We are being
    2
        underpaid, " and that "We are not being paid enough for the
    3
        risk" or--
                  You are being underpaid in the spread, but a lower
    4
    5
        spread is going to mean a higher price.
    6
                  Okay.
                  (Discussion off the record.)
    7
    8
                  BY MR. WYNN:
    9
                  Mr. McMurray, we are going to conclude your
   10
        testimony for today and resume tomorrow morning at 9 a.m.
                  At this point would any of Mr. McMurray's counsels
   11
        like to ask any clarifying questions?
   12
                  MR. TAYLOR: Not at this time.
   13
   14
                  MS. PAN: Not at this time.
                  MR. WYNN: All right. Off the record at 4:58 p.m.
   15
   16
                  (Whereupon, at 4:58 p.m., the examination was
   17
        adjourned.)
   18
   19
   20
   21
   22
   23
   24
```

```
625:1
                          PROOFREADER'S CERTIFICATE
    2
    3
        In the Matter of:
                            COUNTRYWIDE FINANCIAL CORPORATION
    4
       Witness:
                            John P. McMurray
    5
        File Number:
                            LA-03370-A
                            Tuesday, August 5, 2008
    6
        Date:
                            Seattle, Washington
    7
        Location:
    8
   9
             This is to certify that I, Laurie Andrews (the
   10
   11
        undersigned), do hereby swear and affirm that the attached
        proceedings before the U.S. Securities and Exchange
   12
        Commission were held according to the record and that this is
   13
   14
        the original, complete, true and accurate transcript that has
        been compared to the reporting or recording accomplished at
   15
   16
        the hearing.
   17
   18
   19
   20
   21
        (Proofreader's Name)
                                         (Date)
   22
   23
```